Robotic Process Automation

Development Specifications Document (DSD)

*Process Name: <name>*

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Version Control

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Date | Version | Role | Name | Organization Department | Function | Comments |
|  | 1.0 | Author |  |  |  |  |



# Document Overview

The Development Specifications Document (DSD) is created for every business process automated using RPA. The DSD needs to be reviewed and updated for every change requested and applied to the automated process. This document provides a technical snapshot and must always reflect the latest design and key features of the automated workflow.

The document naming convention will follow the naming convention and the version of the automated process. This can be “business process name version” or it can be defined, case by case, as part of the larger RPA project design.

This document is completed by the RPA Solution architect and RPA developer who automates the business process. It is reviewed by the business process owner, application owner, and CoE design authority.

This document is meant to assist the RPA COE, IT operations and process owners by providing a snapshot of the automated process details and components. It can also serve developers to have a quick glance at the setup, before diving into the code, to troubleshoot or update changes. The purpose of the document is to record the outcome specific to the automated master project and its subcomponents: projects, workflows, sequences etc.

# Master Project Details

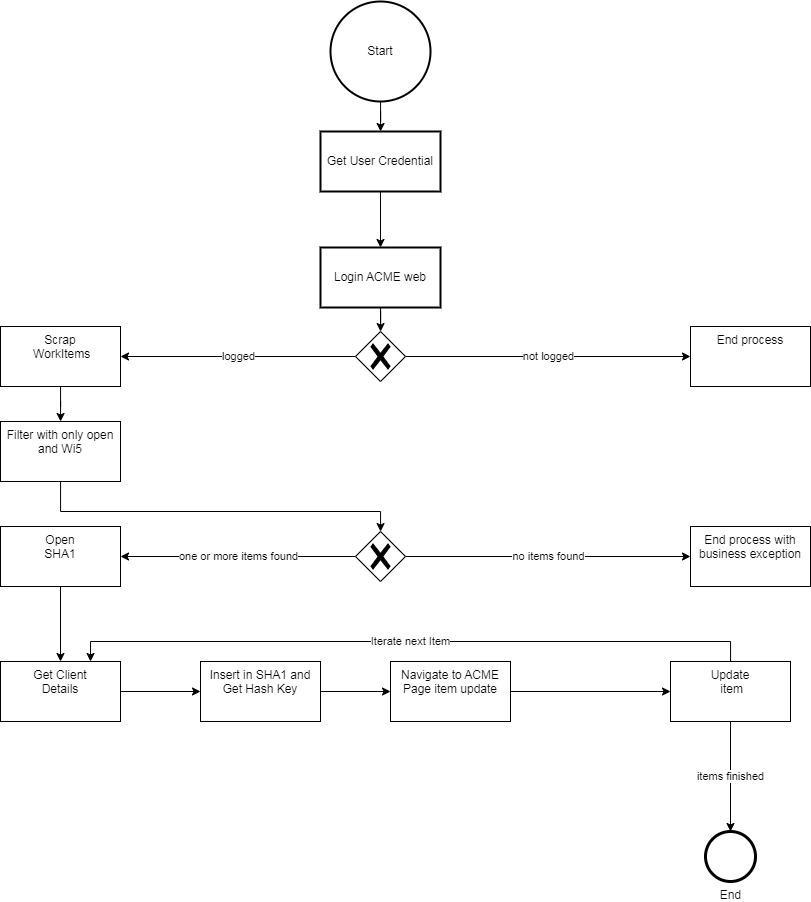
Details filled in by the developer reflect the actual information for the master project released for production.

|  |  |  |
| --- | --- | --- |
| # | Item | Details  Fill in with free text. If not applicable, mark the filed as "N/A". No empty fields. |
| 1 | Master Project Name and Version | Calculate Client Security Hash |
| 2 | Robot Type (attended/unattended/mix) | attended |
| 3 | Is Orchestrator used? (Yes/No) | No |
| 4 | Scalable? (Yes/No)  Can the process be run by multiple robots in parallel? | No |

# Runtime Guide

## Runtime Diagram

**Architectural Structure of the Master Project** Display the interaction between components (package / robots, Orchestrator queues, and running order).



## List of Packages

Include **the list of packages and the high level description** for each of them, to explain each one's purpose:

|  |  |  |
| --- | --- | --- |
| # | Package Name | High-Level Description |
|  | Excel Activities | Future use :To write the work items on excel file and send to business unit |
|  | Mail Activities | Future use: To send mails |

\*Add more rows to the table to include all the project names and versions. No fields should be left empty. Use “N/A” for the items that don't apply to your project.

## Master Project Runtime Details

Details of the automated process:

|  |  |  |
| --- | --- | --- |
| # | Item | Details  (Fill in with free text. If the section does not apply to your automation, mark the field as “N/A”. No empty fields. ) |
| 1 | Production Environment Details | N/A |
| 2 | Prerequisites to run | Internet Connection , Account on ACME ,Google Chrome |
| 3 | Input Data | User and Password for ACME |
| 4 | Expected Output (output data) | Clients are updated with hash key |
| 5 | How to start the automated process? | User must start the process as it is unattended from Uipath assistant and provide the User credential input |
| 6 | Resuming the process from a particular step | N/A |
| 7 | Reporting  queues reporting, Kibana or another platform | N/A |
| 8 | Manual Error Handling  roll back or manually complete failed transactions. Procedures to reset the item. Ex “set status as investigating” | No manual error, bot will handle both system and business exceptions |
| 1. How to resume the process in case of error | In case of error, bot will end the process and message with error type will be logged. |
| 1. How to manually fix transactions with error | N/A |
| 9 | Use of Orchestrator | N/A |
| 1. Password Policies   specific compliance requests? | N/A |
| 1. Stored Credentials   Never hard code credentials in the workflow | N/A |
| 1. List of Asset Names | N/A |
| 1. List of Queues Name | N/A |
| 1. Schedule Details | N/A |
| 10 | Recommended Resolution | N/A |

# Project Details

In this section describe all the projects that compose the automated process.

For each project, describe the workflow(s) in the logical order that they are called in.

If the workflow is a flowchart, also include the exported image from Studio.

If the automated process is composed of multiple projects, copy paste and fill in the table below for each project with its specific details (there are 2 here already, assuming a dispatcher and performer project)

## Project Name: <project name>

General information about the process selected for RPA prior to automation.

|  |  |  |
| --- | --- | --- |
| # | Item Name | Details  Fill in with free text. If not applicable, mark the field as “N/A". No empty fields. |
| 1 | Environment used for development  name, location, configuration details etc | Local machine |
| 2 | Environment prerequisites  OS details, libraries, required apps | Windows 10, Google Chrome is installed. |
| 3 | Logging level | Error,inf |
| 4 | Details about automation  if the apps were automated using UI Automation, Image & Text | UI automation |
| 5 | In case of attended bot, can the user operate the computer while the robot is running? | This is not unattended robot |
| 6 | Repository for project  where the developed project is stored | Local Machine |
| 7 | List of reused components | N/A |
| 8 | Custom logs defined in the workflows  where Throw Activity was used or custom log message was defined | Yes, logs defined in all throw exceptions |
| 9 | Frequent errors found in the development phase | - User credential not correct.  -No Wi5 opened found |
| 10 | Workarounds used in the automation phase | N/A |
| 11 | Configuration method  assets, excel file, Json file | N/A |
| 12 | Configuration details  path for input files, configuration Orchestrator assets used | N/A |

### Workflow(s) specific to the Project

Define below all the workflow files (.xaml files) used in the project, with the Input and Output data.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| # | Workflow File Name | Description | Arguments | Comments |
| 1 | PromptForCre  dentials | Get user ID and Password | Out\_userName  Out\_password |  |
| 2 | OpenBrowser | Open ACME web | In\_urlAcme |  |
| 3 | LogInACME | Log into the ACME | in\_userName  In\_password |  |
| 4 | IterateWorkIte  ms | Scrap the Items from ACME and filter them to get only Wi5 which is Open | in\_urlAcme  in\_urlsha1 |  |
| 5 | ProcessWorkIt  em | Process each item 5 by extracting the data from ACME page, and generate the hash and updating the page. | in\_wiID  in\_urlAcmeWi |  |

# Compliance Considerations and Reporting Requirements

* N/A

# Other Details

## Future Improvements

* In case we want to make the bot unattended then we have to create asset on orchestrator for ACME credential and have the logic on more decisions like in case of any exceptions (not logged into ACME-no wiI5 opened found-failed to update item ....) to send email notifications to the business unit.
* Change the sequences of work flows to be first open browser to ACME and check if it is logged or not by checking one element (login or logout exist), if logout exist then the ACME is logged and no need to get user credential if login element exist then start the workflow of promptForUserCredential.
* Upload the Wi5 open items with hash key first to queue and separate the process into dispatcher and performer to be better managed.
* Create an Output sheet excel for all successful and failed Wi5 to be send to the business unit, the excel sheet may have columns (Wi5ID – ClientName-ClientCountry-HashKey-status of update).

## Debugging Tips

* N/A

## Other Remarks

* N/A

# Post UAT Specifications

* Average duration per transaction (varies depending on the Test environment): 6 seconds
* Recommended number of robots for the specified volumes: one
* Specified schedule: as per business unit need (once daily) is enough as it doesn't take long time to update items

# Glossary

* **Master project** - the overall output of the development, containing one or multiple projects that together cover the scope of the robotic process automation.
* **Project** - a UiPath Studio project containing one or multiple workflow files. A project can be converted to a package and run independently, covering a particular scope within the master project. The project is used when defining the development and support phase of the automation.
* **Package** - the output of compiling a project. A package can be deployed on the robot machine and be executed by the robot service. Only one package can be executed at a given time by a robot. The package is used when defining the running phase of the automation
* **Workflow** - a component of the package, the workflow encapsulates a part of the project logic. The workflow can be of type: sequence, flowchart or state machine. a workflow is saved as an .xaml file inside the project folder. A workflow file can be invoked from another workflow and by default there is an initial workflow file that will run when executing the package.
* **Activity** - an action that the robot executes.
* **Sequence** - a workflow where activities are executed one after another, in a sequential order
* **Flowchart** - a workflow where activities are connected by arrows and the logic of the workflow can be easily followed in a visual manner. The flowchart can also be exported as an image from UiPath studio
* **State machine** - a more advanced way of organizing a workflow, similar to a flowchart.
* **BOR** - Back office robot
* **FOR** – Front office robot
* **Orchestrator** – Enterprise architecture server platform supporting: release management, centralized logging, reporting, auditing and monitoring tools, remote control, centralized scheduling, queue/robot workload management, assets management.