

ROCKBUSTER STEALTH LLC

Analysis for New Online Business Strategy



Presented by Erica Henry



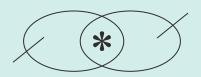




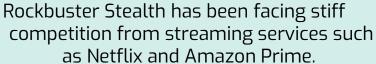
AGENDA



- 1. Goal and Objective
- 2. Data Overview
- 3. Analysis Findings
 - Movies that contributed most/ least to revenue gain.
 - Customer count and revenue gain globally.
 - Top countries and regions by customer count and revenue.
 - Top customers by lifetime value.
- 4. Recommended Actions







The goal is to launch an online video rental service in order to stay competitive.



KEY QUESTIONS

- Which movies contributed the most/least to revenue gain?
- What was the average rental duration for all videos?
- Which countries are Rockbuster customers based in?
- Where are customers with a high lifetime value based?
- Do sales figures vary between geographic regions?







DATA OVERVIEW

TOTAL CUSTOMERS

599

X

X



AVERAGE RENTAL RATE

2.98 Max 4.99/ Min 0.99 TOTAL FILMS

1,000 All released in 2006 *Exclusively in English COUNTRIES

106



X

X

×

TOP RATING

PG-13

AVERAGE RENTAL DURATION

4.9 Days Max 7/ Min 3 TOTAL REVENUE

6,1312.04

AVERAGE REPLACEMENT COST

> \$19.98 Max \$29.99/ Min \$9.99







ANALYSIS FINDINGS

Key insights and findings to reach business goal and objective.







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MOVIES THAT CONTRIBUTED MOST/ LEAST TO REVENUE GAIN





MOVIES THAT CONTRIBUTED MOST AND LEAST TO REVENUE GAIN





	TOP 15 FILM	S BY REVEN	UE 1	BOTTOM 15 FILMS	BY REVENUE	
× × ×	Telegraph Voyage Zorro Ark Wife Turn Innocent Usual Hustler Party Saturday Lambs Titans Jerk Harry Idaho Torque Bound Dogma Family Pelican Comforts	(TOTAL REVENUE) 215.75 199.72 198.73 191.74 190.78 190.74 186.73 177.73 169.76 168.72 165.77	UE	Texas Watch Oklahoma Jumanji Duffel Apocalypse Freedom Cleopatra Young Language Rebel Airport Cruelty Unforgiven Treatment Jekyll Lights Deer Stallion Sundance Japanese Run	(TOTAL REVENUE 5.94 5.94 5.95 6.93 6.93 6.94 6.94 7.93 7.94 7.94	
	Goodfellas Salute Fool Mockingbird Apache Divine Enemy Odds	164.75 162.79 160.72 159.75		Ghostbusters Elf Harold French Connection Microcosmos Ballroom Mockingbird	8.93 8.93 8.95 9.93	

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CUSTOMER COUNTS AND REVENUE GAIN BY LOCATION





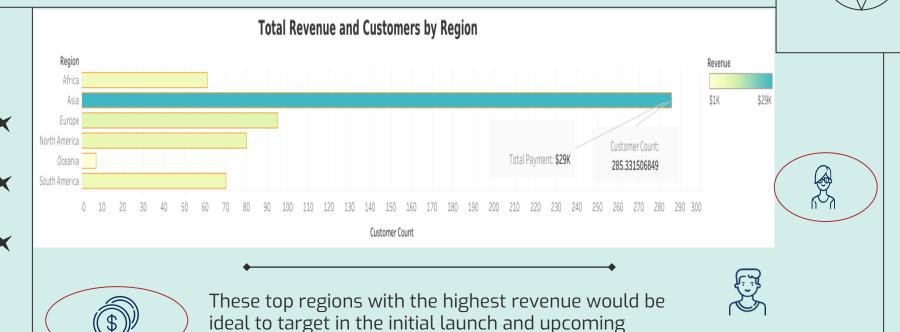
CUSTOMERS AND REVENUE GLOBALLY



HIGHEST REVENUE BY REGION AND CUSTOMER COUNT

marketing efforts.

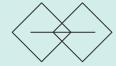




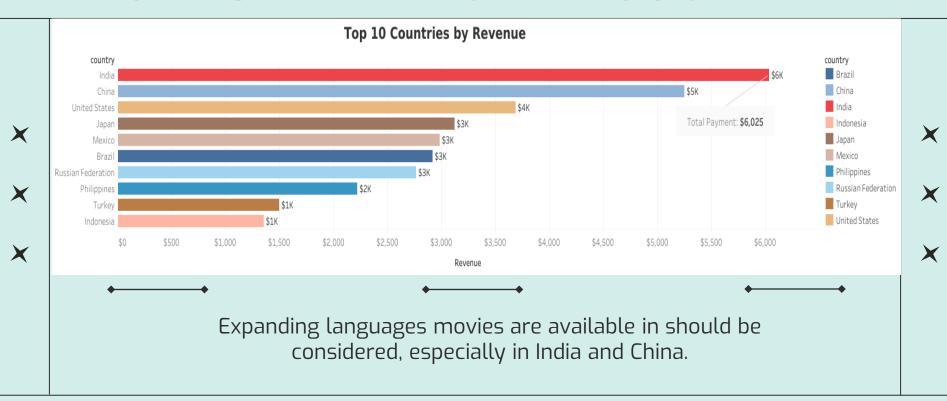


TOP COUNTRIES AND REGIONS BY CUSTOMER COUNT AND REVENUE

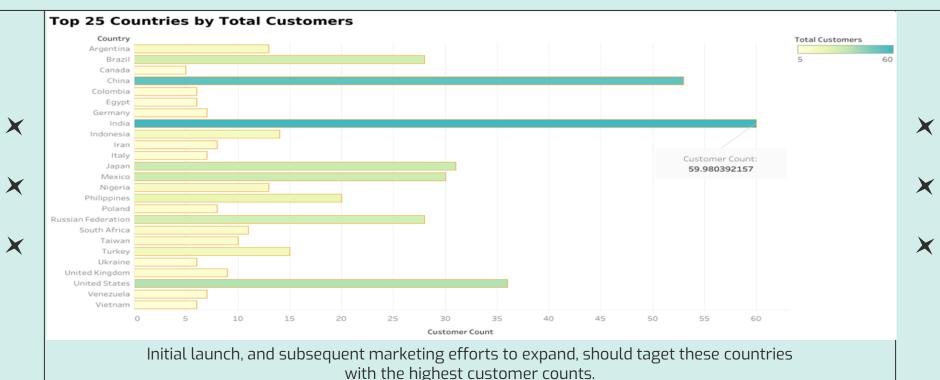




HIGHEST REVENUE BY COUNTRY



WHICH COUNTRIES HAVE THE HIGHEST CUSTOMER COUNTS?

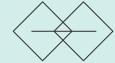


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TOP CUSTOMERS BY LIFETIME VALUE





TOP 20 CUSTOMERS BY LIFETIME VALUE

	First Name	Last Name	Lifetime Value	Country
	Lois	Butler	69.86	Brunei
	Roy	Whiting	64.87	Kenya
	Jorge	Olivares	64.87	Indonesia
	Catherine	Campbell	64.87	Russian Federation
	Glenda	Frazier	64.87	China
×	Christine	Roberts	59.88	French Polynesia
	Glen	Talbert	59.88	Mexico
	Lewis	Lyman	59.88	Israel
×	Sally	Pierce	59.88	India
`	Ana	Bradley	59.88	United States
	Barry	Lovelace	59.88	Zambia
X	Darlene	Rose	54.89	North Korea
	Kathy	James	54.89	Philippines
	Lee	Hawks	54.89	India
	Eleanor	Hunt	54.89	Runion
	Marcia	Dean	54.89	Philippines
	Beverly	Brooks	54.89	Taiwan
	Curtis	Irby	54.89	Canada
	Morris	Mccarter	54.89	Taiwan
	Gordon	Allard	54.89	Yemen





ANALYSIS RECOMMENDATIONS





RECOMMENDATIONS

- Expanding languages movies are available in should be considered, especially in relation to India and China.
- The top 20 customers globally reside in the top 10 countries, further supporting the targeting of marketing efforts in the top countries.
- A special customer rewards program should be offered to loyal customers, as well as referral codes to help strengthen initial launch efforts.

- Bottom revenue grossing films should be scrubbed from inventory ahead of the launch.
- The correlation between the number of customers in a country, and revenue, is strong.
- The top countries and regions with the highest customer counts and revenue would be ideal to target in the initial launch and upcoming marketing efforts.

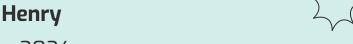


THANKS!





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