



Muhammad Ehsaan <ehsaanraheem99@gmail.com>

Revised Upwork Contract - Progress Updates Thread

Muhammad Ehsaan <ehsaanraheem99@gmail.com>
To: DevinAnn Hartley <devinannh@gallo.legal>

Thu, Nov 15, 2025

Hi DevinAnn,

Apologies for the delay in response.

Thank you for explaining with the example, I now have a clearer understanding of the program logic. I reckon I may have lost focus while scanning the literature.

I will start development tomorrow and do my best to submit a working program before the end of next week for you and your team to test and provide feedback. Meanwhile, I may reach small tasks (access to APIs, queries, etc.) and a suggestion for the frequency regarding the data being pulled into the different google sheets.

I have submitted a proposal to the job offer you have sent me on Upwork, please feel free to take a look at it when you are able to.

If you happen to think of any additional improvements to the setup along the way, please let me know as it would be best to integrate while building the program. If any idea pops-up at you, if you agree and approve it actually may add value for the team.

Regards,
Ehsaan.

On Wed, Nov 12, 2025 at 5:24 PM Muhammad Ehsaan <ehsaanraheem99@gmail.com> wrote:

Hi DevinAnn,

Confirming that I have received both of your emails and will be replying back to you before EoD.

Regards,

On Wed, Nov 12, 2025 at 12:18 AM DevinAnn Hartley <devinannh@gallo.legal> wrote:

Hi Ehsaan,

I hope you're doing well. Elizabeth has confirmed we can proceed with this project under the fixed rate of \$1,700. We appreciate that you rounded down to assist with other costs that were created by the job posting on Upwork and sent you an invite.

Please let me know if you need anything.

Best,

Was your inquiry addressed promptly and satisfactorily?



DevinAnn Hartley
Production Manager



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(404) 389-1155

devinannh@gallo.legal

2900 Chamblee Tucker Road, Building 13, Atlanta, GA 30341

From: DevinAnn Hartley
Sent: Monday, November 10, 2025 4:13 PM
To: 'Muhammad Ehsaan' <ehsaanraheem99@gmail.com>
Subject: RE: Revised Upwork Contract - Progress Updates Thread

Hi Ehsaan,

Your project summary is correct. This program will be used by 2 users simultaneously. The program should support company growth in case we need to expand to 3 or 4 users at a time.

Q: Can you confirm which Google sheet the program should reference when scanning from the ASCII? Would it just be RB Pull for now? Would you prefer the program option to choose one, two or all three sheets to reference when scanning?

A: The program will mostly reference the RB Pull sheet, but it will also reference the Firms/Contacts tab as well. Essentially, both sheets will be used every time. The Firm/Contact information on the Appearance page (2nd page of the ASCII, sometimes extending across multiple pages). Everything else will come from the RB Pull sheet.

Q: Could you please clarify the intended role of the Exhibits subfolder? For example — should the tool verify that the Exhibit file names match those listed within the transcript?

A: Page 3 or 4 (approximately) of the ASCII/text doc is usually an "Index to Exhibits" with exhibit file names listed, and the page numbers where they were "marked" in the transcript. Below is taken from job #119698 ([Sample #2](#) from the SF folder):

```

12
13           INDEX TO EXHIBITS
14 Plaintiff's
15 Exhibit      Description          Page
16 Exhibit 1    Medical Records      8
17
18           (Original exhibit attached to original
19 transcript.)
20

```

Exhibit Verification Process:

- a. Check for an exhibit parenthetical to 1) verify it is present and 2) determine how to proceed. In the example above, the exhibit parenthetical is "(Original exhibit attached to original transcript.)".
- b. Since the parenthetical indicates that the exhibit is "attached", the program should check the file(s) inside the exhibits folder.
 - If the parenthetical said "retained" instead of "attached", the program would verify that an exhibit subfolder does not exist.
 - A parenthetical saying "(None marked)" is another indication to verify that an exhibit subfolder does not exist.
- c. In our example above, there is one exhibit listed – Plaintiff's Exhibit 1. The program will find the exhibits folder and verify whether the contents match the index. In the association table, there is one file, "Plaintiff's Exhibit 1". The reporter would show the user both of the following:
 - Exhibit Index Parenthetical = Present
 - Exhibit Index Parenthetical matches Exhibit Files = Exact Match
- d. Our example also shows that Plaintiff's Exhibit 1 was marked on page 8. The program should verify whether there is an Exhibit Parenthetical present on that page, and if so, verify that the exhibit name/number matches.

The screenshot shows a deposition transcript with a green rectangular box highlighting the phrase "(Plaintiff's Exhibit 1 was marked for identification.)". A green circle highlights the page number '8' at the bottom right of the transcript area.

```

2   Q   Wow.
3   MR. OLSON: At this time, Plaintiff offers
4   Dr. Mark Flood as an expert in the field of
5   orthopedic surgery.
6   (Plaintiff's Exhibit 1 was marked for
7   identification.)
8   Q   (BY MR. OLSON) So tell us -- we are going
9   to talk -- we are here today to talk about a gentleman
10 by the name of Michael Thomas, who was a patient of
11 yours. As far as -- can you tell us how -- and in
12 this particular case, what we know from the record --
13 and I am going to have the medical records from Ortho
14 Sport and Spine marked as Exhibit 1 to this
15 deposition.
16           And we will take a look at that. If at any
17 time during this deposition, Doctor, if you need to
18 look at the record, just let us know. And I will be
19 happy to pull that up for you. This is not a memory
20 contest. If you do three to 400 surgeries a year,
21 that is a lot of patients. But let me say -- let me
22 just start off. Typically, do you see patients -- in
23 this case Mr. Thomas was in an automobile accident.
24           The record tells us on March -- or I'm sorry
25 -- February 1 of 2022 -- 2023. February 1, 2023. And

```

*Additional Notes on Exhibit Verification:

- Exhibit Folder Names
 - If a job has multiple witnesses/transcripts, the exhibits folders are typically labelled using the format "[Witness Last Name] Exhibits".
 - If one of the transcripts is a 30(b)(6) (meaning the witness was a company representative), it could be labelled "30(b)(6) Exhibits" or "[Company Name] Exhibits".
 - You can refer to folder "Sample 4 – Jon 119629" for an example of a 30(b)(6) transcript with exhibits.
- Exhibit File Names

- In our example above, I assume it would be easier on you to give the program leniency – for example, check for “Exhibit 1” instead of “Plaintiff’s Exhibit 1”. However, where a transcript could have a “Defendant’s Exhibit 1” and a “Plaintiff’s Exhibit 1” are both used. It is not very common, but it happens.
- Most common exhibit names (excluding the number):
 - Plaintiff’s Exhibit... / Plaintiff Exhibit...
 - Defendant’s Exhibit... / Defendant Exhibit...
 - Petitioner’s Exhibit... / Petitioner Exhibit...
 - Respondent’s Exhibit... / Respondent Exhibit...
 - Court’s Exhibit... / Court Exhibit...

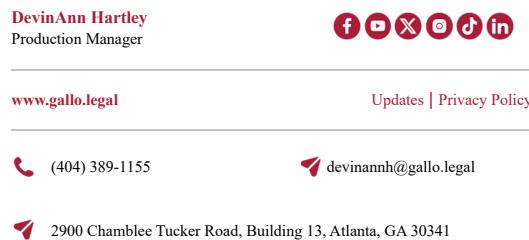
Q: Where would you like the program to save the generated PDF? Would you prefer that the program automatically saves the generated PDF in the same job folder, or, custom destination folder (with an option to keep it static for future runs)?

A: If the program can create folders, it would be ideal to have the generated PDF saved to a “QC Report” subfolder inside the job folder. If not, it can be saved to the main job

I don't have a preference between starting with the design document or sharing it alongside the working version. Whichever method is easiest for you to make changes as needed is Elizabeth's approval on next steps, and then I'll follow up with you. I don't anticipate her having any concerns, but I want to run it by her before we proceed.

Best,

Was your inquiry addressed promptly and satisfactorily?



From: Muhammad Ehsaan <ehsaanraheem99@gmail.com>
Sent: Wednesday, November 5, 2025 12:02 PM
To: DevinAnn Hartley <devinannh@gallo.legal>
Subject: Re: Revised Upwork Contract - Progress Updates Thread

Hi DevinAnn,

Apologies, PFA referenced screenshots:

"That shouldn't be the case — the VM's OS was configured as Windows, not Linux. You can confirm this by opening the VM details in the GCP Console and scrolling slightly down ↴ the OS and OS Version are listed, like so:"

Basic information

Name	gallo-legal
Instance Id	3168346129764459613
Description	None
Type	Instance
Status	<input checked="" type="radio"/> Stopped
Creation time	Sep 1, 2025, 6:08:03 PM UTC+05:00
Location (?)	us-central1-c
Boot disk source image	windows-server-2022-dc-v20250813
Boot disk architecture	X86_64
Boot disk license type	PAYG (Pay-as-you-go)
Instance template	None
In use by	None
Physical host (?)	None

"This has also been mentioned in the 'RB Pull Documentation' file. Moreover, I can confirm that since September, any and all VMs we've used for automation have been Windows-based."



Muhammad Ehsaan <ehsaanraheem99@gmail.com>
to Christopher, elizabethgallo, devinannh, jon ▾

Aug 29, 2025, 9:45

Hi Christopher,

The freeze you encountered was likely due to the VM's limited resources. Running tests directly through the terminal has generally been smoother for me, but using the full Linux desktop environment may have exhausted the available resources and caused the I/O bottleneck.

You're correct — Linux relies on unixODBC for DSN and ODBC configuration. I've already installed and tested it using both pyodbc and sqlcmd, though as you know, the connection hasn't yet succeeded.

To make this easier, I'll set up a higher-spec Windows VM so you can use the native ODBC Data Sources tool that you're more familiar with. Once the diagnosis is complete, I'll reduce the VM's resources to keep costs efficient since its main purpose is only to run the tests.

I expect to have this prepared and ready either by end of day today or tomorrow, and I'll share the access details with you as soon as it's set up. That way, you can begin your testing when you're back on Monday.

Meanwhile, have a great weekend.

Regards,
Ehsaan



Muhammad Ehsaan
Hi Christopher, the new VM with increased resources has been set up. PFA the TeamViewer connection details for it. Please note that ODBC Driver 18 and Sqlcmd ut...

Also, please never hesitate to reach out regarding any technical specifications or system queries. It's absolutely your right to understand how everything operates, and my role is to ensure that every component is explained clearly and in plain language. I truly appreciate your engagement, and I do my best to ensure my responses are educational and transparent for your understanding.

Thank you for sharing the detailed context, files, and your comprehensive responses. Based on what I've reviewed so far, here's my understanding of the project scope and structure:

Project Summary (My Understanding)

The program will take three data sources —

1. The ASCII text file (or transcript)
2. The Job Notice PDF file
3. The RB Pull data (from Google Sheets)

It will compare the relevant fields from the ASCII between one or either remaining source(s), generate a resulting PDF report which classifies each field as:

Exact Match | Partial Match | No Match

Proposed System Design

The solution will include both a front-end and back-end, hosted locally on a workstation.

Since two team members will be (simultaneously) using it, it will run independently for both — maintaining resource and user independence.

The front end will include:

Drag-and-drop and file path options for the .pdf and .txt/.docx files.

Once tested, it will also allow the user to input a folder path directly (e.g., S:\EG Jobs\2025\09 - September\September 03 – Clark), from which both the text and PDF files will be automatically compared.

Q & A

As for the answers you've given to my questions:

- *Included in the ShareFile folder (linked below) is a zipped folder containing the files he provided when a demo was requested. I'm unsure how useful they will be – I could no longer access them as intended. I stopped receiving communication from him when trying to resolve the demo issue.*

Received, I have and will continue to study these.

- *The RB data extraction has already been completed. This project uses the "Firms/Contacts" and "RB Pull" tabs of the Initial QC Automation Sheet that you set up for us. Let me know if I misunderstood your question.*

Thank you for confirming. I see that those pulls contain the same data that this project's program would require to scan/parse. Can you confirm which Google sheet the program is scanning from the ASCII? Would it just be RB Pull for now? Would you prefer the program to allow the user to choose one, two or all three sheets to reference when scanning?

- *All files are manually uploaded and stored in our local "Shared" (S:) drive – details below. Each job has a folder (titled with the job date & witness's last name), within the Exhibit hierarchy: S:\EG Jobs\2025\09 - September\September 03 – Clark S:\EG Jobs\2025\09 - September\September 03 – Clark\Exhibit We originally envisioned an executable file that would allow the user to drag and drop the associated files for comparison. If you're able to configure a solution so that the user copy/pastes the file path to that local job folder instead of uploading the files, that would be a wonderful bonus. Bonus component: the solution also validates the associated exhibit files. These are stored in an "Exhibits" subfolder inside the same local job folder. These can also be dragged & dropped with the other files if we go that route...Very open to suggestions!*

"S:\EG Jobs\2025\09 - September\September 03 – Clark" This would be an example file path which contains both the job notice .pdf and the ASCII .txt. It would be ideal to have the file path and it automatically uploads and checks both along with the RB pulls from the google sheets. Could you please clarify the intended role of the Exhibits subfolder? For example, verify that the Exhibit file names match those listed within the transcript, or perform a separate validation routine?

- *A downloadable PDF will probably meet our needs best since the data does not revolve around numerical data.*

Where would you like the program to save the generated PDF? Would you prefer that the program automatically saves the generated PDF in the same job folder, or, the user selects a folder (with an option to keep it static for future runs)?

- *I believe a semi-automated tool is best – the trigger being either A) drag and drop files or B) copy/paste the file path.*

Understood.

Next Steps

Would you prefer that I:

Prepare a detailed design document (with diagrams and interface mockups) first for your review,
or
Proceed directly with development and share the documentation alongside the first working version?

As for the costing, I estimate this to be ~8 business days from when I begin. If we proceed the hourly way, it'll be 64 hours x \$28 = \$1792. If you wish to proceed with the fixed - price
\$ 1700 to assist in covering for other fees you might incur as previously discussed.

Regards,

Ehsaan.

On Tue, Nov 4, 2025 at 3:10 AM DevinAnn Hartley <devinannh@gallo.legal> wrote:

Hi Ehsaan,

I appreciate your response, though the images "cannot be displayed". Typically, I can right-click and there will be an option to download images, but I don't have that option for them. I wouldn't be surprised if I was wrong about the OS configuration. I do my best to keep up, but these things are well outside my expertise. Thank you for confirming; I've relayed the information to Amit.

Wonderful to hear that this aligns with your experience! Answers to your questions are below:

1. Are there any documents, scripts or prior work files I can go through from your or the previous developer's side?

Included in the ShareFile folder (linked below) is a zipped folder containing the files he provided when a demo was requested. I'm unsure how useful they will be – I could work as intended. I stopped receiving communication from him when trying to resolve the demo issue.

2. For the RB data comparison — would you like the extraction to be done via direct SQL access, browser automation, or a data export file (e.g., CSV/Excel)?

The RB data extraction has already been completed. This project uses the "Firms/Contacts" and "RB Pull" tabs of the [Initial QC Automation Sheet](#) that you set up for us. Let me know if you misunderstood your question.

3. Are the text documents and PDFs stored in a shared drive, internal system, or are they uploaded manually to a folder location?

- All files are manually uploaded and stored in our local "Shared" (S:) drive – details below.
 - Each job has a folder (titled with the job date & witness's last name), within the
 - Example of folder hierarchy:
 - S:\EG Jobs\2025\09 - September\September 03 – Clark
 - S:\EG Jobs\2025\09 - September\September 03 - Clark\Exhibit

- We originally envisioned an executable file or website for my team to drag and drop the associated files for comparison. If you're able to configure a solution so that the user can drag and drop the files into the executable, that would allow the addition of a bonus component (not required but would be a wonderful bonus).

- Bonus component: the solution also validates the associated exhibit files (typically PDFs). These are stored in an "Exhibits" subfolder inside the same local job folder. You can drag and drop the files into the executable and it will validate them.

4. What's the expected output format for the QC report — a downloadable Excel/PDF, or a dashboard view in Google Sheets or Looker Studio?

A downloadable PDF will probably meet our needs best since the data does not revolve around numerical data.

5. Would you like this to be a fully automated workflow (scheduled runs + email alerts) or a semi-automated tool where a user triggers comparisons as needed?

I believe a semi-automated tool is best – the trigger being either A) drag and drop files or B) copy/paste the file path.

In summary, this project is to build a reusable tool that two team members can use multiple times per day. We receive job notices (PDFs) from the client and ASCIIIs (text files) from the vendor. The tool should compare the ASCII contents against both the notice and the RB data to verify fields such as witness name, attorney/contact information, and other case details. Some come only from the PDF, some only from RB, and some can come from either source.

The output should be a report (likely a downloadable PDF) that shows each field and whether it was a true match, partial match, or no match to the appropriate source(s). Partial matches should be clearly highlighted so the user can see what requires follow-up.

This is the ShareFile folder I created for the previous developer. It contains several example documents, as well as the demo files he provided. <https://gallo.sharefile.com/public/shares/s7ee08e1a95f249509ba7be4ab5d973f9>

Google Doc outlining which portions of each text document should map to which source. The "Report docs" tab is from the previous developer. It contains his questions and my answers. You can ignore the questions if they are not helpful. https://docs.google.com/document/d/1plvZD2qtDdPxXny49vjet3EX3SVTU8_Cs6fZU7JkI/edit?usp=sharing

Take your time reviewing the documents and then let me know your thoughts. I'd like to approach this in a more structured way. If you think a fixed-price arrangement is feasible, please provide an estimated project timeline, expected hours per week, your hourly rate, and any additional resources or costs we should anticipate so we can scope the total cost.

Best,

Was your inquiry addressed promptly and satisfactorily?



DevinAnn Hartley
Production Manager



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devinannh@gallo.legal

2900 Chamblee Tucker Road, Building 13, Atlanta, GA 30341

From: Muhammad Ehsaan <ehsaanraheem99@gmail.com>
Sent: Monday, November 3, 2025 2:27 PM
To: DevinAnn Hartley <devinannh@gallo.legal>
Subject: Re: Revised Upwork Contract - Progress Updates Thread

Hi DevinAnn,

That shouldn't be the case — the VM's OS was configured as Windows, not Linux. You can confirm this by opening the VM details in the GCP Console and scrolling slightly down where the OS and OS Version are listed, like so:

This has also been mentioned in the 'RB Pull Documentation' file. Moreover, I can confirm that since September, any and all VMs we've used for automation have been Windows

Regarding your upcoming QC automation project, yes — this does fall within my scope. Before moving ahead, I just wanted to clarify a few points to ensure I plan the approach correctly.

1. Are there any documents, scripts or prior work files I can go through from your or the previous developer's side?
2. For the RB data comparison — would you like the extraction to be done via direct SQL access, browser automation, or a data export file (e.g., CSV/Excel)?
3. Are the text documents and PDFs stored in a shared drive, internal system, or are they uploaded manually to a folder location?
4. What's the expected output format for the QC report — a downloadable Excel/PDF, or a dashboard view in Google Sheets or Looker Studio?
5. Would you like this to be a fully automated workflow (scheduled runs + email alerts) or a semi-automated tool where a user triggers comparisons as needed?

Once I have this clarity, I can outline a solution — whether purely Python-based (using OCR + text parsing libraries) or integrated with Power Automate or any other automation tooling.

Regards,
Ehsaan.

On Mon, Nov 3, 2025 at 8:49 PM DevinAnn Hartley <devinannh@gallo.legal> wrote:

Hi Ehsaan,

Thank you for the details; I appreciate it. It looks like the existing VM is Linux-based rather than Windows; would that affect how the issue should be resolved?

I also wanted to touch base about a potential next project related to the RB data pulls and Google Sheets setup you built. I previously had another developer working on this a (prior to hiring Faaz), but I haven't heard back from him in over a month now. At this point, I'm ready to move forward with another developer to get it completed.

Below are the details from the original posting — I haven't reopened it on Upwork yet, but wanted to confirm whether this would fall within your scope:

Project Summary: I need an automation expert to develop a solution that compares text documents, PDFs, and data from ReporterBase to streamline the quality control process. The solution should:
-Extract text from PDFs and compare it with corresponding text documents.
-Cross-check Text Documents with entries in ReporterBase.
-Highlight discrepancies for review.
-Generate a QC report.

Ideal candidates should have experience with:

- Python, Power Automate, or other automation tools.
- OCR (Optical Character Recognition) for PDF text extraction.
- Working with limited API integration websites (ReporterBase data can be extracted, if needed)
- Data comparison and report generation.

Best,

Was your inquiry addressed promptly and satisfactorily?



DevinAnn Hartley
Production Manager



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devinannh@gallo.legal

2900 Chamblee Tucker Road, Building 13, Atlanta, GA 30341

From: Muhammad Ehsaan <ehsaanraheem99@gmail.com>
Sent: Monday, November 3, 2025 6:03 AM
To: DevinAnn Hartley <devinannh@gallo.legal>
Subject: Re: Revised Upwork Contract - Progress Updates Thread

Hi DevinAnn,

Hope you're well.

I wanted to share some context and possible next steps regarding the installation restriction Amit encountered on the VM ("This installation is forbidden by system policy").

To move forward, here are the available approaches you can take as the project owner:

1. Temporarily elevate Amit's permissions inside the VM

- Please ask Amit to confirm if his account has admin privileges inside the Windows VM or not.
- If not, from the GCP Console → Compute Engine → VM Instances → Set Windows password.
- Assign Amit local Administrator credentials.
- This will allow him to install Python and related dependencies directly.
- Once configuration is complete, permissions can be reverted.

2. Adjust the OS Policy from GCP

- Navigate to Compute Engine → OS Policies.
- Locate the policy bound to this VM (if any) and disable rules that restrict software installations (e.g., Windows Installer or Group Policy restrictions).
- This keeps overall access controlled while allowing installations to proceed.

3. Use a startup script or custom image (recommended for restricted environments)

- You can add a startup script under the VM's metadata to automatically install Python and dependencies at system startup.
- This approach maintains existing user restrictions while enabling the setup to complete automatically.
- Since I no longer have access to the project, Amit can confirm and proceed with the exact script needed for this setup.

I've outlined all possible steps to resolve the issue based on the system and policy behavior. You may discuss these with Amit and proceed with whichever suits the team best.

Regards,
Ehsaan.

On Thu, Oct 30, 2025 at 12:35 AM Muhammad Ehsaan <ehsaanraheem99@gmail.com> wrote:

Hi DevinAnn,

Thank you for the clarification — and please don't worry, I didn't take it personally at all. My intention was simply to help ensure consistency moving forward so there's no cc future situations. That said, I completely understand that Elizabeth has a lot on her plate most of the time, and situations like these are inevitable. I appreciate you taking the apologize if my earlier message came across any differently than intended.

Thank you as well for forwarding the documentation. I've shared it with everyone included in the email chain, as Elizabeth looped me in and the others had a few follow-up c those points and attached the documentation for their reference. You may see a few new email addresses come your way — just like you previously granted and revoked m through IAM, please assign access to those addresses in the same way so the developers can connect as needed.

As always, I remain available for any follow-ups or assistance — both for Gallo and for the development team.

Once again, I truly appreciate your kind words and the collaboration throughout this project. Wishing you and the team continued clarity and streamlined success, and I look together again when the time comes.

Regards,
Ehsaan.

On Wed, Oct 29, 2025 at 9:26 PM DevinAnn Hartley <devinannh@gallo.legal> wrote:

Hi Ehsaan,

I hope you're also doing well, too! Elizabeth is aware that Faaz did not complete the project and has been since your initial email informing us of the situation. She and I d several times. However, in full disclosure, she continued to use his name when asking for subsequent progress updates, often correcting herself immediately ("How is the going? Wait, not Faaz..."). She doesn't have ill intentions, though I do apologize if it comes off as not getting credit for your work. Please don't take this personally; I believe her head from the shock of the whole fiasco. She's been managing a heavier workload than normal, so she's spread a bit thin right now.

As I'm typing this email, she asked for your email address as she realized her mistake. I forwarded her the documentation on how to connect via RDP, but she may follow additional is needed.

We have not moved forward with any additional projects yet, but I will certainly reach out to you once we decide on what to tackle next. I don't have any feedback on way align with expectations. Your work was extremely thorough; you communicated promptly and effectively; and your handoff was very clean. I still look forward to working t we decide which direction to go in!

Best,

Was your inquiry addressed promptly and satisfactorily?



DevinAnn Hartley

Production Manager



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devinannh@gallo.legal

2900 Chamblee Tucker Road, Building 13, Atlanta, GA 30341

From: Muhammad Ehsaan <ehsaanraheem99@gmail.com>

Sent: Wednesday, October 29, 2025 10:26 AM

To: DevinAnn Hartley <devinannh@gallo.legal>

Subject: Re: Revised Upwork Contract - Progress Updates Thread

Hi DevinAnn,

Hope you're doing well.

PFA the communication regarding a third-party requesting Elizabeth login information for the VM, along with details on how they can access it and perform SQL pulls:

Re: Fwd: Additional Files [Inbox](#)

 **Elizabeth Gallo**
Chris, We have the IP reader now. Faaz, I think you have that on our Google Cloud. Rd, do we need you to connect CIS to it? Or Faaz, can you help? Did we raise

 **Christopher Le**
That's correct, you do have an existing IP Data Reader connection. You're free to use that connection for your new projects as long as you connect from IP 35.23

 **Amit pachuri <amit.p@crislabela.com>**
Hello Elizabeth! Hi Faaz,
We have reviewed the email thread and conducted some initial research on our end. Based on our understanding, to establish a connection with the RD9 database, we will need the following details:
• Database Name: RD9-11914-03 (**assumed please confirm**)
• Connection string
• IP Address: 35.232.178.164 (not mentioned in previous communication)
Before proceeding, could you please confirm the following:
1. Does the IP address 35.232.178.164 belong to a cloud server or an on-premise environment?
2. Is it possible to connect to this IP via SSH, or if it is a virtual machine (VM), can we connect directly to it?
3. We are assuming that RD9-11914-03 is the correct RD9 database name, please confirm if this is accurate.
Additionally, please share the database username and password for RD9-11914-03, so that we can initiate the connection testing.

Thanks,
Amit P.

I realize you're not included in the current email thread, but since you have the complete handover documentation, would you prefer to forward it directly to the developer you like me to share it by looping in my actual email?

Additionally, I noticed that Elizabeth looped in the email address originally created for Faaz instead of my actual one (the same I'm writing from now). Could you please correct any misunderstanding about the project ownership or my role in its completion?

Lastly, I just wanted to check if there's any update on the future SQL pull tasks. You had kindly mentioned that I may be reached out regarding future pull requests. I respect to move in a different direction, and I'd really appreciate any feedback on how I could improve or better align with your expectations going forward.

Please let me know how you'd like to proceed — happy to assist in any way needed.

Regards,
Ehsaan.

On Tue, Oct 7, 2025 at 7:00 PM DevinAnn Hartley <devinannh@gallo.legal> wrote:

Hi Ehsaan,

Thank you for the update -- no apology necessary. I've removed your access from the GCC.

I want to thank you for your hard work and dedication. This project had a very bumpy start with Faaz, but I can't tell you enough how much I appreciate you not abandoning when you weren't being paid promptly. I've marked this contract as completed on Upwork and left a brief, but positive review.

You may hear from me again in the not-so-distant future, but I wish you well until then!

Best,
DevinAnn

Was your inquiry addressed promptly and satisfactorily?



DevinAnn Hartley
Production Manager



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2900 Chamblee Tucker Road, Building 13, Atlanta, GA 30341

From: Muhammad Ehsaan <ehsaanraheem99@gmail.com>
Sent: Friday, October 3, 2025 3:56 PM
To: DevinAnn Hartley <devinannh@gallo.legal>
Subject: Re: Revised Upwork Contract - Progress Updates Thread

Hi DevinAnn,

Apologies for the delay in getting back to you — it's been quite a demanding week.

I've now logged all hours as discussed, and the ones recorded this week will be billed starting next week.

At this point, the automation is fully in place and operating independently within your environment. To complete the handover, could you please revoke my access to the (from the navigation bar on the left), the same way it was originally assigned? This will confirm that ownership rests entirely with you. I'll continue monitoring over the week with a final confirmation update on Monday.

Please don't hesitate to reach out if you have any questions or additional requests.

Regards,
Ehsaan.

On Mon, Sep 29, 2025 at 5:19 PM Muhammad Ehsaan <ehsaanraheem99@gmail.com> wrote:

Hi DevinAnn,

Hope you're well.

I just wanted to update you to know that I have been able to log **165** hours as of last week. My timezone makes it unfavourable to log all hours and hence missed out on some hours.

I plan to log the 3 hours with the remaining 24, adding up to 27 hours for this week, awaiting entry. This brings the total to 165 (last week) + 27 (this week) = **192 hours**.

You may decrease this week's limit accordingly if you wish. The remaining logs will be done by the time you start tomorrow and be ready to view.

Regards,
Ehsaan.

On Fri, Sep 26, 2025 at 11:22 PM Muhammad Ehsaan <ehsaanraheem99@gmail.com> wrote:

Hi DevinAnn,

Thank you for the update.

I will log 168 hours in total by this weekend and the remaining 25 hours by the start of next week and let you know.

You may then mark the project as complete and it is no problem at all, after all, it is a limitation imposed by Upwork.

Have an amazing weekend.

Regards,
Ehsaan.

On Fri, 26 Sept 2025, 10:05 pm DevinAnn Hartley, <devinannh@gallo.legal> wrote:

Hi Ehsaan,

Thank you for confirming. I've raised your weekly limit on Upwork; the changes should go into effect immediately. Please note that I couldn't raise the limit beyond the snippet below). Unfortunately, the remaining 25 hours will have to be billed next week. I apologize for the inconvenience, but I appreciate your patience.

Change weekly limit X

Set or change the number of hours Muhammad Ehsaan can work per week. You will not be billed for hours logged above this limit. [Learn more](#)

Weekly limit

Limit to: hrs per week

Do not limit hours

Limit must be an integer number between 0-168

When will these changes take place?

Decreases will take effect on Sep 29.

Increases will take effect immediately and is retroactive to Sep 22. All hours logged after this date will be applied to the new limit.

[Cancel](#)

[Save changes](#)

Best,

DevinAnn

Was your inquiry addressed promptly and satisfactorily?



DevinAnn Hartley
Production Manager



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(404) 389-1155

devinannh@gallo.legal

2900 Chamblee Tucker Road, Building 13, Atlanta, GA 30341

From: Muhammad Ehsaan <ehsaanraheem99@gmail.com>

Sent: Friday, September 26, 2025 11:49 AM

To: DevinAnn Hartley <devinannh@gallo.legal>

Subject: Re: Revised Upwork Contract - Progress Updates Thread

Hi DevinAnn,

That's great.

Correct. As of now, all hours that have been logged into the timesheet only represent the hours worked for that respective week.

Regards,

Ehsaan.

On Fri, Sep 26, 2025 at 8:44 PM DevinAnn Hartley <devinannh@gallo.legal> wrote:

Hi Ehsaan,

I received the email alerts. Thank you so much for setting those up; I greatly appreciate it. I don't believe any changes to the email format are needed.

Just to confirm: The 40 hours paid for the week of 9/8–9/14, which were originally part of the 160 unlogged hours, now represent the actual hours you worked questioning—just making sure I have it clear.

Best,

DevinAnn

Was your inquiry addressed promptly and satisfactorily?



DevinAnn Hartley
Production Manager



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devinannh@gallo.legal

2900 Chamblee Tucker Road, Building 13, Atlanta, GA 30341

From: Muhammad Ehsaan <ehsaanraheem99@gmail.com>
Sent: Friday, September 26, 2025 9:25 AM
To: DevinAnn Hartley <devinannh@gallo.legal>
Subject: Re: Revised Upwork Contract - Progress Updates Thread

Hi DevinAnn,

Apologies for the delay in response, and thank you for your patience.

I truly appreciate your understanding, and I'll do my best to ensure smoother agreements in the future so that you can benefit from reduced avoidable experience. PFA an automated email alert generated by the Exhibit script. If you haven't received a similar email in your inbox, please check your junk/spam folder and report it if that option appears. For testing purposes, I intentionally relocated the authentication JSON file so the script would encounter an error and trigger this alert. If you'd like any adjustments to the subject line or body of the alert, please let me know. I've also prepared a list of potential errors within the script (though unlikely) with their probable causes, to simplify any future troubleshooting if needed.

The remaining two scripts are being converted in the same way, and you can expect additional test emails from each of those shortly.

Regarding hours logged:

- For the week of **9/8–9/14**, Upwork shows **40 manual hours + 120 overtime hours**, correctly as per your email.
- As I noted in my September 9th email (attached):
"The hours I've logged (both within the weekly limit and as overtime) reflect only that one month's contribution. They are separate from last week's as they have been recorded solely to provide full transparency."
- While Upwork separates them into "within limit" and "overtime," the total (160 hours) reflects one full month's contribution. Since they haven't been included in the weekly limit, the hours are tied to that week specifically, as with prior weeks.

For the current week, I will log 32 hours only, since delivery was committed for yesterday. Adding this to the 160 logged hours brings the total project contribution to 192 hours. Please confirm if Upwork can accommodate this for the current week, and I'll log accordingly.

I'll also share the complete documentation once the remaining two scripts are finalized.

Regards,
Ehsaan.

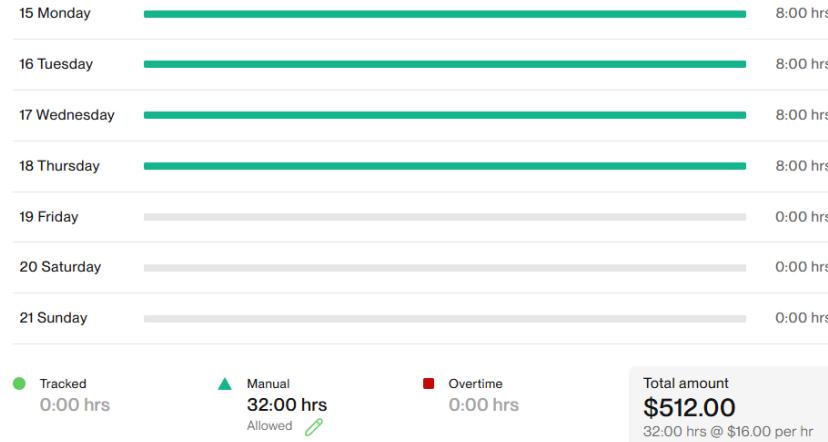
On Tue, Sep 23, 2025 at 11:51 PM DevinAnn Hartley <devinannh@gallo.legal> wrote:

Hi Ehsaan,

I can understand your priorities with using Upwork. We will keep you in mind the next time we have a similar project, and we can explore fixed payments if we deem that option to be more beneficial for both sides.

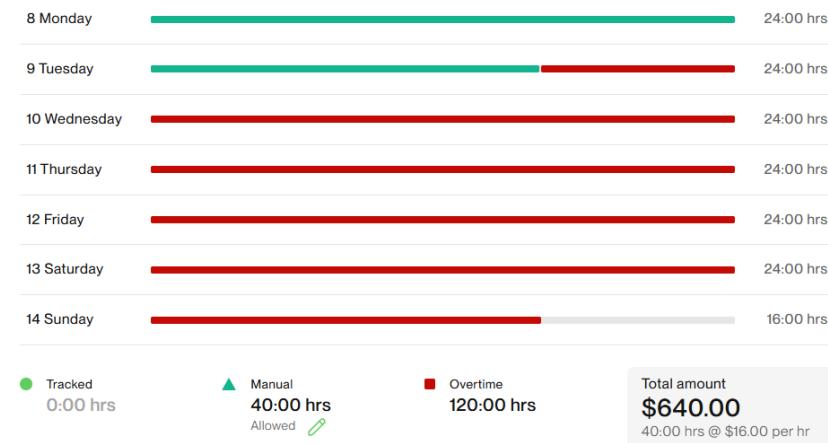
For this past week (9/15-9/21), Upwork shows 32 manual hours (no overtime logged):

Sep 15 - Sep 21



For the week 9/8-9/14, Upwork shows 40 manual hours + 120 overtime hours:

Sep 8 - Sep 14



For the week 9/1-9/7, Upwork shows 40 manual hours (no overtime logged):

Sep 1 - Sep 7



Please let me know if something doesn't align with your records.

Best,

Was your inquiry addressed promptly and satisfactorily?



DevinAnn Hartley
Production Manager



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devinannh@gallo.legal

2900 Chamblee Tucker Road, Building 13, Atlanta, GA 30341

From: Muhammad Ehsaan <ehsaanraheem99@gmail.com>
Sent: Tuesday, September 23, 2025 12:17 PM
To: DevinAnn Hartley <devinannh@gallo.legal>
Subject: Re: Revised Upwork Contract - Progress Updates Thread

Hi DevinAnn,

Thank you for confirming the IAM permissions – much appreciated.

Just to clarify one point: I had logged the unrecorded month for 160 hours (40 x 4 weeks), rather than 120. Could you kindly confirm? I'm aiming to hand the end of the week – ideally Thursday – and will also confirm the exact hours I've worked then, so there's no possibility of any overcharge on your end.

Regarding future contracts, I truly value the opportunity to continue working with you. It's also beneficial now that I have a strong understanding of your bi-architecture, which puts me in a better position to deliver value on possible upcoming projects without the typical onboarding curve.

To be transparent, I'm not a big fan of Upwork myself because of the multiple fees I incur, but I'd still prefer to continue there for the time being since it helps and have my revenue recognized on the platform. That said, if platform fees ever become a concern, I'd be happy to adjust future contract terms to keep sides. And if at any point it makes more sense to consider alternatives, I'd be open to that discussion as well.

Looking forward to your thoughts.

Regards,
Ehsaan.

On Tue, Sep 23, 2025 at 1:57 AM DevinAnn Hartley <devinannh@gallo.legal> wrote:

Hi Ehsaan,

Thank you for your thoughtful response. The email Gallo.alerts123@gmail.com has been added to the IAM permissions.

If you plan to fully hand off and mark this project as completed by the end of the week, I can raise your weekly hour limit on Upwork. Just let me know your plan to bill for this week, and I'll add to it the 120 hours from the unrecorded month. Neither Elizabeth nor I could find a way to approve the overtime hours. Sincere apologies for the inconvenience.

I also have a question regarding future contracts – would you be open to working with us outside of Upwork? This is purely hypothetical for now; I don't mind, but we do need SQL pulls on a fairly regular basis. We'd prefer to continue working with someone we trust rather than bringing in new people. A contract outside of Upwork is simply to avoid platform fees, which could make it easier to find a fair arrangement on cost/payment. Let me know you're interested.

Best,

DevinAnn Hartley

Production Manager



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production@gallo.legal

2900 Chamblee Tucker Road, Building 13, Atlanta, GA 30341

Was your inquiry addressed promptly and satisfactorily?



DevinAnn Hartley
Production Manager



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2900 Chamblee Tucker Road, Building 13, Atlanta, GA 30341

From: Muhammad Ehsaan <ehsaanraheem99@gmail.com>

Sent: Monday, September 22, 2025 10:20 AM

To: DevinAnn Hartley <devinannh@gallo.legal>

Subject: Re: Revised Upwork Contract - Progress Updates Thread

Hi DevinAnn,

Well noted.

To clarify:

- The one month of backdated work (as discussed earlier) will now be logged under the week of **22–28 September** (current week), since the window has already passed. You can review, discuss, and approve the hours on Friday — however, since my weekly Upwork hourly limit is capped at 40 hours that the overtime hours I'll be logging this week will not be automatically invoiced by Upwork's system.
- Upwork's weekly billing cycle only invoices hours within the agreed weekly limit (40 hours in our case). Any hours logged beyond that limit (over 40 hours) will be approved by you as a **bonus payment** within the same week (before the close of 28 September). Otherwise, they will not be invoiced or carried over to the next week. Hence, please do so on Friday if/when approved.
- All previous weeks (up until 21 September), since the formal start of the contract, now reflect only their actual hours worked for those respective backdated portion.

I also want to assure you that if any of the technical details or jargon feel unclear at any point, please don't hesitate to reach out. I'll be more than happy to explain things in simple terms so everything remains transparent and easy to follow.

- Yes, all scripts are currently located under C:\Users\ehsaanraheem99\Desktop\Gallo. Since the system is already running inside your VM, there is no need to move them elsewhere regardless of my access being revoked. To avoid confusion, I've now shifted them to a more neutral location being: C:\Gallo.
- Apologies for the earlier typo — the scripts are set to run/refresh every 10 minutes.
- I can also add an automated email system into each script to notify you only in case of errors. That way, you won't need to monitor logs regularly for errors. Could you please add a dummy account I've made for the sole purpose of acting as the sender for automated alerts? The email is Gallo.alerts123@gmail.com. I ask as I lack the access to proceed myself. To do so, please navigate to IAM & API and grant me editorial access to the project. I will try to set up automated alerts this way by first testing them on my email.
- Finally, machine names are no longer relevant in the cloud setup, so you can safely rename your device back to its original name.

I'll add all these revisions (including dummy email credentials) into the document once I'm done with the automated email system and send it back to you.

Regards,
Ehsaan.

On Sat, Sep 20, 2025 at 12:52 AM DevinAnn Hartley <devinannh@gallo.legal> wrote:

Hi Ehsaan,

I appreciate your patience. I've reviewed your timesheet with Elizabeth and am waiting for approval/next steps.

I have a few questions regarding the handoff; please forgive my ignorance regarding SQL data pulls, Python, and Google Cloud.

- All scripts are located in C:\Users\ehsaanraheem99\Desktop\Gallo". Am I correct to assume that they will need to be transferred?
- The documentation reflects discrepancies regarding whether the scripts are currently set to update every 5 minutes or 10 minutes. I believe you mentioned 10 minutes, which should be fine. I just want to verify the current setup in case revisions are deemed necessary later.
- Is there any automatic error reporting/alert set up if a script fails? If not, how will I know if something needs attention? Realistically, I don't have time to frequently monitor the logs and would like some sort of notification system, if possible.
- I recall changing the name of my PC to match yours. Can this be changed back? If so, do the scripts need to be updated to reflect the change in the file paths?

Best,

Was your inquiry addressed promptly and satisfactorily?

5 attachments



image021.png
111K

Change weekly limit

Select or change the number of hours Muhammad Khan can work per week. You will not be billed for hours logged above this limit. Learn more

Limit to hrs per week

Do not limit hours

(Limit must be an integer number between 0-160)

When will these changes take place?

Decreases will take effect on Sep 29
Increases will take effect immediately and is retroactive to Sep 22. All hours logged after this date will be applied for the new limit.

CANCEL Save changes

image022.png

67K

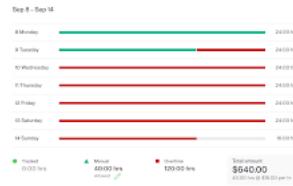


image024.png

47K



image023.png

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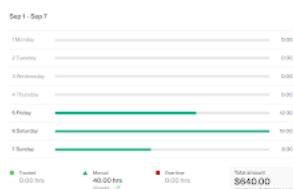


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