EHSAN ASHRAFIPOUR

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EDUCATION

University of Toronto Toronto, Ontario

Certificate 2023 – 2024

Full Stack Application Development

GPA: 96/100

UdemyOnlineCertificate2023 - 2024

Web Developer Bootcamp

W3 School Online Certificate 2023 – 2023

Python Fundamentals

Azad UniversityBachelor of Engineering
Fars, Iran
2009 - 2011

Major in Auto Mechanical Engineering

GPA: 4.0/4.33

Shiraz University
Associate degree
Shiraz, Fars, Iran
2005 - 2007

Major in Automotive Maintenance Technology

GPA: 4.0/4.33

TECHNICAL SKILLS

- **Languages:** JavaScript, Typescript, Node.js
- Front-end Frameworks/Libraries: HTML5, CSS3, React, Next.js, Redux, Vite, React Bootstrap, React Router, MUI, Chakra UI, Apollo Client, jQuery, Axios, Tailwindcss, Styled Components
- <u>Back-end Frameworks/Libraries</u>: Express.js, MongoDB, Mongoose, Apollo Server, Environment Variables, SQL, MySQL, Sequelize
- **Deploy:** Render, Netlify, Heroku
- Architecture: MVC, REST APIs, MERN Stack, PWA, SPA, OOP
- Additional: Stripe, GraphQL, Git Version Control, Agile Software Development, JWT, DOM Manipulation, Jest, JSON, AJAX, Responsive Web Design

CORE PROJECTS

AdsTrees | github.com/EhsanAsh/AdsTrees | adstrees.com

- **Summary:** Developed a pioneering web application that seamlessly integrated advertising with environmental sustainability, allowing users to engage in ad viewing while directly contributing to the planting of trees.
- Role: Front-end, Back-end, DevOps
- <u>Tools:</u> A MERN stack and PWA application.

TravIS | github.com/EhsanAsh/TravIs | travis231017-9762a24c277b.herokuapp.com

- <u>Summary:</u> Engineered a comprehensive platform that enhanced itinerary creation capabilities for individuals; facilitated expense tracking and networking opportunities within the vibrant online travel ecosystem without increasing support inquiries.
- Role: Back-end, DevOps
- <u>Tools:</u> HTML, CSS, JavaScript, jQuery, API, Node.js, MySQL, Sequelize, Chart.js, Express.js, Handlebars

Toronto Newcomers Guide | github.com/EhsanAsh/toronto-newcomers-guide | uoftgroup3.github.io/toronto-newcomers-guide

- <u>Summary:</u> Compiled detailed guides outlining beneficial resources and programs available exclusively aimed at those settling into communities throughout Metro-Toronto while achieving high satisfaction ratings from first-time visitors seeking advice.
- Role: Front-end, DevOps
- Tools: HTML, CSS, JavaScript, jQuery, API, Day.js, Materialize CSS

EXPERIENCE

Automotive Service Adviser /Employee Canadian Tire

2022 - 2022 Toronto, Ontario

- Generated thorough documentation for around ten daily repair orders detailing unique vehicular symptoms observed by clients, ensuring clarity which subsequently accelerated turnaround times on assessments conducted later.
- Addressed an average of 30 customer inquiries daily, both in person and over the phone, ensuring
 prompt responses that enhanced overall customer satisfaction by swiftly resolving common vehicle
 related guestions.
- Evaluated labor hours needed per vehicle type against historical data from previous jobs; optimized scheduling process improving workflow effectiveness resulting in fewer delays throughout daily operations observed weekly after implementation.

Automotive Service Manager /Employee Iran Khodro dealership

2016 - 2020 Shiraz, Iran

- Championed continuous learning initiatives among technicians, leading to a measurable 30% increase in diagnostic accuracy during repairs; the department received accolades as top-performing based on annual internal audits.
- Streamlined ordering processes by refining vendor interactions which directly contributed to reducing average times from suppliers by two days.
- Improved trust with clientele through personalized follow-ups on resolved issues, directly contributing to keeping the renewal rates above industry average for two consecutive years.

Automotive Final Audit Supervisor /Employee Iran Khodro Company

2013 - 2016 Shiraz, Iran

- Prepared over 500 detailed technical inspections throughout the production process, ensuring compliance with industry standards and enhancing product quality while reducing rework by 30% during final audits.
- Identified recurring mechanical failures during inspections and addressed crucial data on five key systemic issues affecting production quality, led to targeted improvements in manufacturing processes.
- Coordinated strategic focus groups bi-weekly addressing critical systemic failures identified during assessments which paved pathways toward sustainable solutions enhancing inspection efficiency beyond expectations set forth earlier.