ASHISH KUMAR SINGH

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PROFESSIONAL SUMMARY

- I have completed my bachelor's degree in computer science, and I have also Completed my M.C.A master's degree in computer science from AIMT (Accurate Institute of Management & Technology) in Grater Noida
- I am a hard-working individual and extremely detail oriented.
- I have a Good academic background and I am a highly self-motivated person and if given a chance, I can demonstrate the same on job.

SAUDI AIRLINES CARGO COMPANY- SACC

- Joined Saudi Airlines Cargo Company on 27-Feb-2016, worked as Duty Assistant Operator (Acting Cargo Agent) From 27-Feb-2016 till 31Jan-2019
- During those periods, I did follow things which were my Job-functions on those time.

Import Warehouse: -

- Upon arrival, Import Shipments Breakdown and transfer into Import warehouse, after that as per Breakdown manifest, we update Import for Import-Shipments / Cargo
- After that we decide Location for each, every Import Shipment as per nature of Goods/ type of Commodity and then after we transfer Cargo in designated Location.
- General Cargo, we keep in different Location as per last digit in number of AWB.
- Pharma-shipment we transfer in to PIL-storage, perishable, we keep in different location under shaded or Temperature-control
- As per the Designated Location, we update RCF with confirmed / fixed Location for all Import-Shipments / Cargo in System.

- We follow-up all the Discrepancies with other-Station and we give our best to solve all the cases.
- If we receive any Pre alert message for any important Shipment to connect on First Fight or to avoid offload and mishandle then we monitor that Shipment and we coordinate with concerned Team to plan and proper handle that Shipment to avoid any mishandling, offload or further claim.

We do our physical searching in Ramp-Area and if any Cargo is laying or offloaded without any action, we immediate coordinate with concerned Team to plan on next Flight.

Delivery of Import Shipment: -

We notify to Consignee for delivery-procedure

In System, we update NFD for each AWB and update a unique code (receiving code) for Consignee.

TRACING-DEPARTMENT

- We receive queries / emails from Clients from all GSA-GHA / Stations, and we give status of Cargo.
- We have full command in Cargo spot / System, and we check the Status of Cargo as per our client requirements whether Cargo is received, Not Loaded on ULD, Laying in Warehouse, Manifested, Ready for departure-Under the Aircraft, offloaded (for any reason), Uplifted / Departed, Not arrive from Origin-Station or Without Manifest-arrival etc.
- We have to trace the Cargo and we catch the faults during transportation of Goods.
- These faults can be in Origin-Station, Transit Station or Final Destination.
- <u>Perishable Cargo></u> As per Freight Booked List, we Build the Perishable-Cargo on the Pallet or inside the Containers,
- We keep it in mind, and we never Mix Load any General Cargo with Perishable Cargo.
- We prepare the Loading Sheet, ULD-Tags, we make sure to use of Plastic, Tight Belts, Nets to protect, cover and fix the Cargo on Pallet or inside the Container.
- After Build-up, we do proper storage of Perishable Cargo, if require, we keep in shaded Area or Temperature Control Room.
- <u>Pharma-Cargo></u> As per Freight Booked List, we Build the Perishable-Cargo on the Pallet or inside the Containers.

- We prepare the Loading Sheet, ULD-Tags, we make sure to use of Plastic, Tight Straps, Net to protect, cover and fix the Cargo on Pallet or inside the Container.
- After Build-up, we do proper storage of Perishable Cargo, if require, we keep in shaded Area or Temperature Control Room.
- <u>DGR-Cargo></u> Before, Build-up any DGR-Cargo, we must check classes of DG-cargo after that with the help of DGR-manual Book, we do segregation, and we must check compatibility of one-DG-Shipment with another DG-Shipment then we start loading of DG-Cargo.
- In DGR-Loading, we must ensure to use of Tight Straps, Net to protect, cover and fix the Cargo on the Pallet or inside the Container.
- Valuable Goods / Cargo: -
- We must Handle the valuable Goods in the presence of Security Team.
 - These faults can be from Acceptance-Staff, Loading/ Build-up-Staff, Manifesting-Staff, Escorting-Staff (escorting wrong ULD), Load Control-Staff (send wrong information in CPM, LDM) Receiving / Storage Staff at Destination.
 - Except these, we have to check cases like Missing Cargo, Found Cargo, Short / Excess Received-Over Carried and Unknown Cargo which arrive without Airway Bill Number.
 - To identify Unknown cargo, we have to check these with short-received -Missing cargo-Pieces/ AWBs to confirm it is any similarity in Agent name, Consignee name, Color, Packing, Weight and if not hen we captured the pictures of Unknown-Cargo and we send it to belonging Station / Origin-Station / Origin-Station of Flight and we provide them Flight details, ULD details of Cargo to Origin-Station to check their records or if possible to check CCTV-Footage.
 - We follow-up all the Discrepancies with other-Station and we give our best to solve all the cases.
- If we receive any Pre alert message for any important Shipment to connect on First Fight or to avoid offload and mishandle then we monitor that Shipment and we coordinate with concerned Team to plan and proper handle that Shipment to avoid any mishandling, offload or further claim.

We do our physical searching in Ramp-Area and if any Cargo is laying or offloaded without any action, we immediate coordinate with concerned Team to plan on next Flight.

SALEH HOSSAIN AL SALAMAH & HIS PARTNER CO UNDER SAL

Currently Working for Saudi Cargo-SACC (Head office in Zahran Business Center on behalf of Saleh Hossain Al Salamah Company)

In this period, I worked in below Section, my Job-functions are explained in below:

ULD CONTROL DEPARTMENT

- With the help of our Team, we collect the Pallets from each corner of Areas. We collect Empty Pharma Containers, PMC, PAJ, PAG, FLA/PLA, 16-Feet ULD-PRA, 20-Feet ULD-PGF and Empty-Containers then we prepare Stacks and make ready to dispatch to required-Stations.
- As per the request receive (by email) from other Stations, we plan the Stack Pallets in Flight for that particular-required Station, we update Stack details in System and send a Telex / FTX in Flight also we send Stack-details in UWS and send this UWS prior -3-hours in Flight Departure.
- After that we keep coordinate with Load Control and confirm the departure of Stack-Pallet with Load Control and received Flight-CPM.
- After the confirmation, we update Onboard details of Stack Pallet in System, and we send these details as UCM in System.
- Also in weekend, we do Inventory and do physical check of all held ULDs to keep / maintain all the records and in every week, we send all these held ULDs records in our SCM.

Currently Working in Data Quality Control Department, my Work Is Continued...

EDUCATION

Certificates	Year	University / College	
Masters in computer science	2014	Accurate Institute of Management & Technology	
Bachelors in computer science	2011	Integral University Lucknow	
Intermediate (H.S.C)	2006	R.D.M Shia Inter College	
High School (S.S.C)	2004	R.D.M Shia Inter College	

SKILLS: -

- Customer Service
- Problem Resolution
- Storage Procedures
- Positive Learning Process
- Client Focused