



MIN THU RAIN TUN

No.507, Luzan 2, 39 Street, Al Nahda 2, Dubai
+971529285115 | cathrynlee091@gmail.com

Experience

- **Mango's Tropical Cafe (TREC Kuala Lumpur)** 08/2016 - 09/2019
Head waiter
 - Able to present customers upon arrival with the menu, assist in their item selection, , take orders and serve food in a timely manner
 - Able to communicate efficiently with the kitchen staff and service crew to guarantee customer satisfaction and liaise with other departments to ensure smooth running of operations
 - Able to arrange table set-ups before and after each customer according to the brand's set standards
 - Able to make sure the staff is providing a friendly, professional and timely service at all times and report immediately any discrepancies/customer complaints to the Manager on duty
 - Able to collect bill payments from customers and hand them over to the cashier
 - Thorough in overseeing POS systems transaction and knowledgeable in food and beverages industry
 - Able to work under pressure with polite manner
- **The Hill Damansara heights** 06/2010 - 06/2015
Head waiter
 - Emotionally mature, keep calm under pressure and customer complaints
 - Able to develop and maintain a professional and cooperative relationship with kitchen and floor staff to ensure that service operates smoothly
 - Able to train standard to new service crew to ensure junior member can make recommendations when asked to do
- **Quattro Four Seasons Club(Avenue K KL)** 11/2008 - 03/2010
Waiter
 - Able to Warmly welcome guests
 - Able to serve guests properly
 - Knowledgeable food and beverages (food, liquor,wine and cocktail)
 - Able to work under pressure with polite manner

Education

- **MAGWAY UNIVERSITY**
B.S.C (Zoology)
- **IN HOUSE MULTIMEDIA COLLEGE** 2015-2017
Diploma in business management
Drop Out

Skills

- Knowledgeable F&B industry •POS systems •Management in restaurants •Up selling •Good in customer service •Multitask •Teamwork

Languages

- Burmese (Native) English (fluent)