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Support

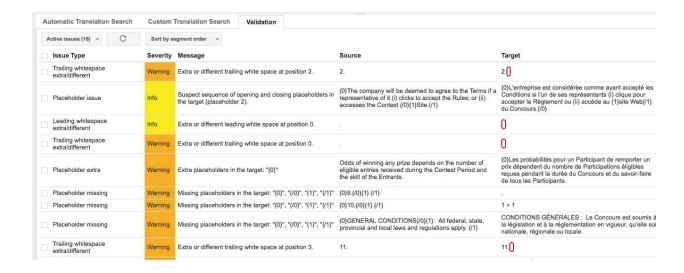
GTT QA checker (a.k.a Kaizen)

GTT now supports a verification tool that checks the translated text for potential errors and inconsistencies. You can verify documents at any time during or after translation and/or review.

The verification is performed at document level only. You cannot run the validation on multiple documents (or an entire request) at the same time.

How to use the QA checker in GTT

Make sure you have the toolkit pane displayed by clicking the **Show Toolkit** button. A new tab called **Validation** will be displayed next to the Custom Translation Search tab. When you click the Validation tab, a table containing the results of the validation checks will be displayed.



Clicking any row in the table will take you to the corresponding segment in the GTT document, where a potential issue has been found.

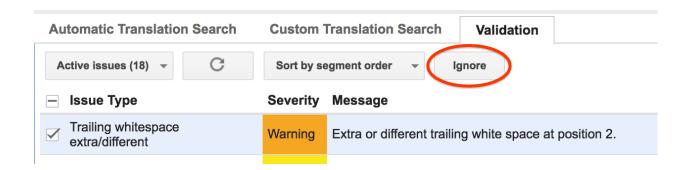
By default the results are sorted by segment order, but you can also sort them by Issue Type or Severity.



If you deem that a returned validation error is a false positive, select the relevant row and click the **Ignore** button to hide it from the list of Active issues.

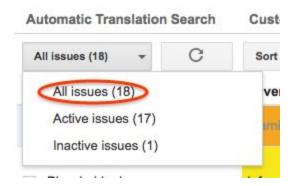
To select multiple adjacent items, click the first item, hold the SHIFT key on your keyboard, then click the last item in the list.

You can also select all items with one click.



Note. Marking a validation error as "Ignored" is an important signal for Google to assess how useful and relevant the validation errors are at language level. This can help us minimize the amount of false positives and improve the rules. <u>So we highly encourage you to use this feature</u>.

If you want to view all results again, select **All issues** from the dropdown menu.



To reactivate a previously ignored validation result, select the item you want to reactive form the **Inactive issues** view or from the **All issues** view and click the **Restore** button.



Once you fix an error, save the document and click the button to refresh the results.

Available verification rules

The current rule set is based on the Okapi framework and it includes the following rules

Severity	Rule	Description
		Raises a warning if there is a difference
	Difference in leading/trailing	in leading/trailing whitespace between
Info	spaces	source and target text
	Check for forgotten and	Raises a warning if the target segment is
Warning	empty translations	blank.
	Check for C-style printf	Checks for C-style printf codes
	codes difference (e.g. %s,	difference between source and target
Info	%f)	(placeholder-like character %d, %s, etc)
	Check for bracketing	Check for bracketing character
	character differences (e.g. [],	differences between source and target.
Info	(3)	Parentheses are excluded.
		Raises a warning if if there is a
	Check for IP address	difference between source and target in
Info	difference	a IP address
	Differences in tage between	Raises a warning if there is a code
Warning	Differences in tags between source and target	differences between source and target
vvarning	Source and target	Raises a warning if the target segment
	Check for extra space at the	has extra space at the end that is not
Warning	end of target segment	contained in the source segment.
waiting	end of target segment	Raises a warning if the target segment
		where there is a sequential repetition of the same word, for example "is is" in
		"this is is an example". The check is not
Info	Check for doubled words	case-sensitive, for example "This this an
шпо	Check for doubled words	example" is flagged.

FAQs

Will the QA checker flag terminology issues?

A: No. At this stage terminology validation rules are not supported. We are working to include them in future releases.

Will the QA checker fix any detected issue automatically?

A: No, the QA checker will only warn you about potential issues, but you will have to fix it in the GTT document, as appropriate.

Will GTT prevent me from completing a translation if the QA checker detects some issues?

A: No. None of the available rules will be stop you from moving a document to Translation complete/Review complete. However, please contact kaizen-support@google.com if you want to propose a "blocker" rule for stopping the workflow.

Are blacklists supported?

A: Not yet. But they will be supported soon.

Support

Please contact **I10n-support@google.com** if you run into any technical issues with the QA checker.

If you want to provide feedback on the rules or you want to suggest new rules, please contact kaizen-support@google.com