

The Customer clicks the Log In button on the Home Page. The system displays the Login Page. The Customer enters his or her user ID and password and then clicks the Log In button. The system validates the login information against the persistent Account data and then returns the Customer to the Home Page.

Alternate Courses

If the Customer clicks the New Account button on the Login Page, the system invokes the Open Account use case.

If the Customer clicks the Reminder Word button on the Login Page, the system displays the reminder word stored for that Customer, in a separate dialog box. When the Customer clicks the OK button, the system returns the Customer to the Login Page.

If the Customer enters a user ID that the system does not recognize, the system displays a message to that effect and prompts the Customer to either enter a different ID or click the New Account button.

If the Customer enters an incorrect password, the system displays a message to that effect and prompts the Customer to re-enter his or her password.

If the Customer enters an incorrect password three times, the system displays a page telling the Customer that he or she should contact customer service, and also freezes the Login Page.

