

ERIC JENNINGS

SKILLS

Extensive experience in System Testing, Functional Testing, Integration Testing, Regression Testing, Database Testing, Audits and User Acceptance testing.
Agile/Scrum experience with large scale infrastructure deployments
Experience with sandbox and production deployments
Lean Six Sigma White Belt - Certification

EXPERIENCE

Quality Exam Sr. Associate | Xome

Analyze, Design, Develop, Test, and maintain rules for automated document quality review system
Defined the Scope of testing for User Acceptance Testing.
Develop QA Plans and Test Plans to establish processes and procedures for UAT.
Work with key business stakeholders to document and validate business objectives and requirements

Prior positions:
Sr. Rules Specialist /Special Teams /Quality Control Underwriter / Quality Control Analyst

Personal Banker Home Equity Sales Specialist
| JPMorgan Chase

Registered Representative
Sale of bank products, services, mortgages, home loans, equity lines and loan closer.

Sales and Underwriting of home loans with approval authority up to \$250,000. Exceeded goal of \$4million per month bookings. Underwriter with a quality and accuracy above 95%.

Sr. Corporate Account Manager | Federal Express Corp

Responsible for sales, retention, and contract negotiations of major accounts. Consulted and implemented computer automated logistics systems. Increased account base from 91% domestic to 109% domestic and 75% international to 102% international.

Promotions:
Sr. International Development Executive / Strategic Account Executive / Account Executive / Sales Executive / Sales Representative / Sales Assistant /Courier

OBJECTIVE

Business Technology Analyst

A rare combination of Technology, Finance and Sales. Resulting in a unique person that can develop and maintain supporting software while providing solutions to business needs.



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(317) 201-4753

EDUCATION

Bachelor of Science: Major in Telecommunications, Minor: Business Administration. Ball State University, Muncie, Indiana