Introduction to Logistic Regression

2 Logistic Model

3 Example: Customer Churn

2 Logistic Model

Example: Customer Churn

Still Classification Problem

• Given a set of features (age, gender, BMI, BP, etc.), a person has diabetes (1) or not (0)?

 Given the temperature, the age of equipment, and other features, classify if the equipment will get failure (1) or not (0) in the coming working round?

• Given some features, a student gets admitted into NUS (1) or not (0)?

Notations

- Assume we have a set of n observations used to build a model.
- We have p features, $X_1, ..., X_p$ in general.
- ullet The outcome variable Y is binary with two values, 0 and 1.

Obs	X_1	X_2		X_p	Y
1	x_{11}	x_{21}		x_{p1}	y_1
2	x_{21}	x_{22}	• • •	x_{p1}	y_2
:	:	:		:	:
n	x_{n1}	x_{2n}	• • •	x_{pn}	y_n

2 Logistic Model

Example: Customer Churn

Binary Response

Assume a point with known features, denote

$$P(Y=1) = p.$$

• We may have a linear regression model for p:

$$p \sim \beta_0 + \beta_1 X_1 + \dots + \beta_p X_p.$$

- However, the fitted value might be negative or more than 1, which is not possible for a probability.
- ullet Instead of forming a model for p, we can form a model for a function of p!

Logistic Model

• If we assume Y=1 as a success, then P(Y=1)=p is the success probability. The *odds of success* is then defined as

$$\frac{p}{1-p}$$
.

We then consider model for the log-odds, or called "logit":

$$\log(\frac{p}{1-p}) = \beta_0 + \beta_1 X_1 + \dots + \beta_p X_p.$$

- Keeping other features constant, for each unit increased in X_1 , the \log odds increases by β_1 .
- This is a type of generalized linear model (GLM).



Logistic Model

• From the logit equation, we can have the equivalent version:

$$p = \frac{e^{\beta_0 + \beta_1 X_1 + \ldots + \beta_p X_p}}{1 + e^{\beta_0 + \beta_1 X_1 + \ldots + \beta_p X_p}}.$$

ullet Regardless the values of the features, the range for p is always between 0 and 1.

Logistic Model

• Just like linear regression, in logistic regression the parameters $\beta_0, \beta_1, ..., \beta_p$ need to be estimated based on the training data.

 Instead of the method of ordinary least squares (OLS), parameter estimation in logistic regression is based on the method called Maximum Likelihood Estimation (MLE).

• In our course, we'll not introduce the details of MLE.

2 Logistic Model

3 Example: Customer Churn

- A wireless telecommunications company wants to predict whether a customer will churn (switch to a different company) in the next six months.
- With a reasonably accurate prediction of a person's churning, the sales and marketing groups can attempt to retain the customer by offering various incentives.
- Data on 8,000 current and prior customers was obtained. The variables collected for each customer follow:
 - (i) Age (years)
 - (ii) Married (true/false)
 - (iii) Duration as a customer (years)
 - (iv) Churned contacts—Number of the customer's contacts that have churned (count)
 - (v) Churned (true/false)—Whether the customer churned

```
> churn = read.csv("C:/Data/churn.csv")
> churn[1:3,]
  ID Churned Age Married Cust_years Churned_contacts
            61
           0 50
           0 47
> churn$Churned = as.factor(churn$Churned)
> churn$Married = as.factor(churn$Married)
> churn= churn[,-1] # Remove ID column
> attach(churn)
> #table(Churned)
> prop.table(table(Churned))
Churned
0.782125 0.217875
```

• About 21.8% of the customers churned in the given data.

• Logistic regression can be performed using the Generalized Linear Model function, glm() in R.

Specify the family to be binomial, the logit link is set as the default.

```
> M1<- glm( Churned ~., data =churn,
+ family = binomial(link ="logit"))</pre>
```

```
Call:
glm(formula = Churned ~ ., family = binomial(link = "logit"),
   data = churn)
Deviance Residuals:
   Min
            1Q Median 3Q
                                   Max
-2.4542 -0.5206 -0.1971 -0.0728 3.3786
Coefficients:
               Estimate Std. Error z value Pr(>|z|)
(Intercept) 3.415201 0.163734 20.858 <2e-16 ***
              Age
Married1 0.066432 0.068302 0.973 0.331
Cust_years 0.017857 0.030497 0.586 0.558
Churned contacts 0.382324 0.027313 13.998 <2e-16 ***
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
(Dispersion parameter for binomial family taken to be 1)
   Null deviance: 8387.3 on 7999 degrees of freedom
 Topic 7 - Logistic Regression
                    DSA1101 Introduction to Data Science
                                                        15/26
```

> summary(M1)

p-value of a Coefficient

• In a linear regression model, the column 'Pr(>|Z|)' indicate the p-value for a test to test the significance of the coefficient in the fitted model.

• Similarly, in a logistic model, we'll have p-value for each coefficient in the last column in the table 'Coefficients'.

- A large p-value means the contribution of the coefficient (equivalently, of the feature) to the model is not significant.
- It's optional to drop or to keep an insignificant feature in the model. However, dropping it will simplify the model.

• From the initial model, 'Cust years' is most insignificant. We can drop it.

• Re-fit the logistic model without 'Cust_years'. We have model M2.

```
> M2<- glm( Churned ~ Age + Married + Churned_contacts,
+ data = churn, family = binomial)</pre>
```

```
Call:
glm(formula = Churned ~ Age + Married + Churned_contacts, family = 1
   data = churn)
Deviance Residuals:
   Min
           1Q Median 3Q
                              Max
-2.4476 -0.5178 -0.1972 -0.0723 3.3776
Coefficients:
              Estimate Std. Error z value Pr(>|z|)
(Intercept) 3.472062 0.132107 26.282 <2e-16 ***
            Age
Married1 0.066430 0.068299 0.973 0.331
Churned contacts 0.381909 0.027302 13.988 <2e-16 ***
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
(Dispersion parameter for binomial family taken to be 1)
```

> summary (M2)

Null deviance: 8387.3 on 7999 degrees of freedom Residual deviance: 5358.3 on 7996 degrees of freedom Topic 7 - Logistic Regression DSA1101 Introduction to Data Science

 The p-value of 'Married' in model M2 is quite large (0.331), it indicates that 'Married' doesn't contribute significantly to the model when predicting the response.

 We consider to drop it and simplify the model to only two features, model M3.

```
> M3<- glm( Churned ~ Age + Churned_contacts,
+ data = churn, family = binomial)</pre>
```

```
> summary(M3)
Call:
glm(formula = Churned ~ Age + Churned_contacts, family = binomial,
   data = churn)
Deviance Residuals:
   Min
            1Q Median 3Q
                                     Max
-2.4599 -0.5214 -0.1960 -0.0736 3.3671
Coefficients:
                Estimate Std. Error z value Pr(>|z|)
(Intercept) 3.502716 0.128430 27.27 <2e-16 ***
              -0.156551 0.004085 -38.32 <2e-16 ***
Age
Churned contacts 0.381857 0.027297 13.99 <2e-16 ***
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
(Dispersion parameter for binomial family taken to be 1)
   Null deviance: 8387.3 on 7999 degrees of freedom
Residual deviance: 5359.2 on 7997
                                 degrees of freedom
```

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The fitted model M3 is then

$$\hat{p} = \frac{e^{3.5 - 0.157 \text{ A} + 0.382 \text{ C}}}{1 + e^{3.5 - 0.157 \text{ A} + 0.382 \text{ C}}}$$

where A stands for Age and C stands for Churned_contacts.

 We then can predict for a customer who is 50 years old with 5 churned contacts, the estimate probability of churning is

$$\hat{p} = \frac{e^{3.5 - 0.157 \times 50 + 0.382 \times 5}}{1 + e^{3.5 - 0.157 + +0.382 \times 5}} = 0.08.$$

- ullet We predict the outcome Y be 0 or 1 based on a threshold, such as 0.5.
- ROC curve can be constructed for logistic model.

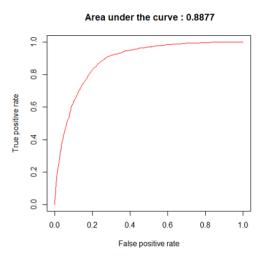


2 Logistic Model

Example: Customer Churn

```
> library(ROCR)
> prob = predict(M3, type ="response")
> # above is to predict probability Pr(Y = 1)
> #for each point in the training data set, using M3
> pred = prediction(prob , Churned )
> roc = performance(pred , "tpr", "fpr")
> auc = performance(pred , measure ="auc")
> auc@y.values[[1]] # gives value of AUC
[1] 0.8876509
> plot(roc , col = "red",
+
       main = paste(" Area under the curve :",
       round(auc@y.values[[1]],4)))
```

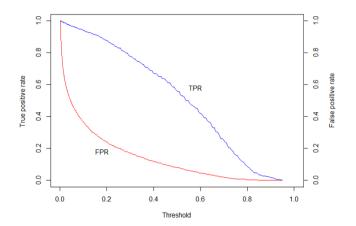
ROC and AUC



This ROC curve is created based on 328 different values of threshold.

How TPR, FPR Change when Threshold Changes?

• We can plot to see how TPR and FPR change along with threshold.



For you to try

• In the example above, we used the whole data set as training data. After that, we evaluated the model (M3) by comparing the real response versus the predict response using M3.

 Can you try to split the full data set into two sets: train set and test set; then build a logistic model on the train set; then check the goodness of the model (using ROC and AUC) using the test set?