EXAMPLIFY STUDENT BRIEFING





STUDENT WIKI GUIDE

https://wiki.nus.edu.sg/display/DA/Student



to bookmark in your handphone

DEVICE

1. Meets the minimum system requirements.

Refer to: https://examsoft.force.com/emcommunity/s/article/Examplify-Minimum-System-Requirements

- For Windows: only Windows 10 is supported.
- For Mac OS X: only Mac OS X 10.11 El Capitan and later versions are supported.
- ➢ If your current OS is supported, DO NOT upgrade your
 OS (especially to a beta version) before your exam.
- 2. Set default language to English and check the device name is in English.

Refer to:

https://wiki.nus.edu.sg/pages/viewpage.action?pageId=189375253

3. MacOS Mojave, set appearance to Light mode.

Refer to:

https://wiki.nus.edu.sg/display/DA/Switch+MacBook+appearance+from+Dark+mode+to+Light+mode



 Wireless accessories (e.g. wireless headsets, mouse and keyboards) not recommended.
 You are advised to use the WIRED equivalent.

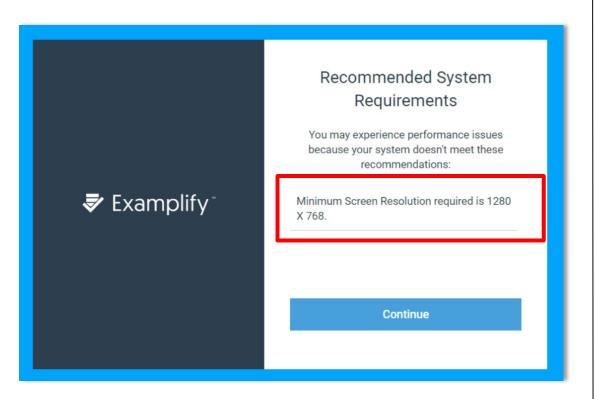
Examplify may block wireless communications or it can be affected by interference from other devices. You need to be aware of space limitations in the exam venue as there may not be sufficient space to arrange all of this equipment in the space provided.

DEVICE (... CONTINUED)

5. Screen resolution must be 1280 x 768 or higher and the scale must be at 100%.

Refer to:

https://wiki.nus.edu.sg/display/DA/Minimum+Screen+Resolution+Required+is+1280x768



The scale must be at 100% as anything past 100% risks information being cut off or stretched during an exam such as timer display, blurry information, tool kit not being accessible, and general cut off of Examplify visual details and tools. (see below image for illustration)

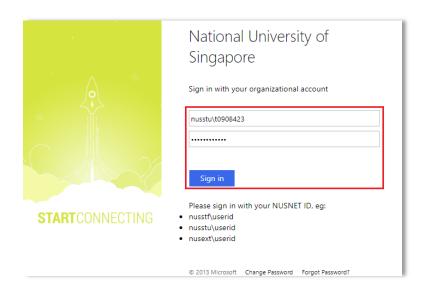


DOWNLOAD & INSTALL EXAMPLIFY

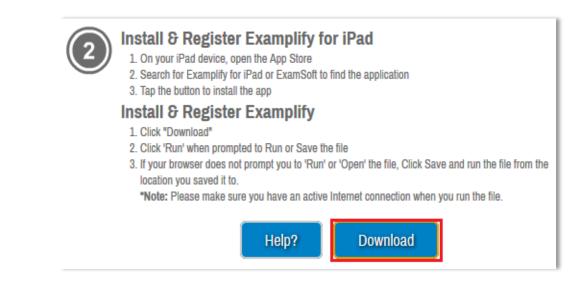
- 1. Launch Chrome or Firefox.
- 2. Go to http://www.examsoft.com/nus



3. Login with your NUSNET ID credentials.



4. Click **Download** to download the installation file.

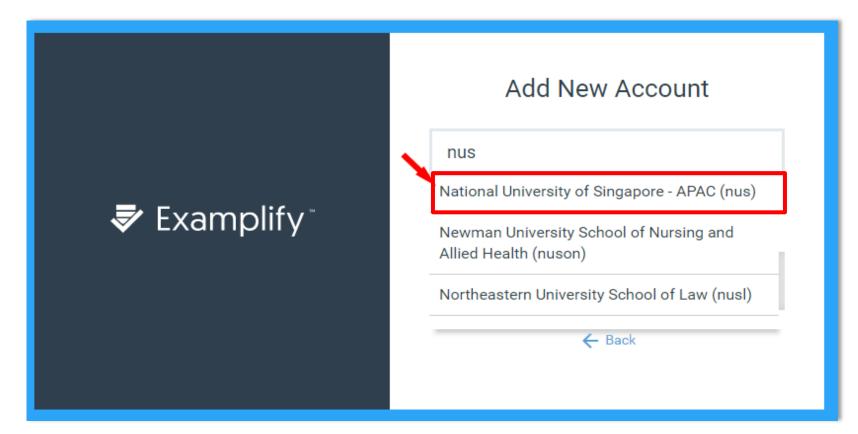


- 5. Install Examplify.
- 6. Create an exclusion within your anti-virus software.

Refer to: https://wiki.nus.edu.sg/pages/viewpage.action?pageld=187604919

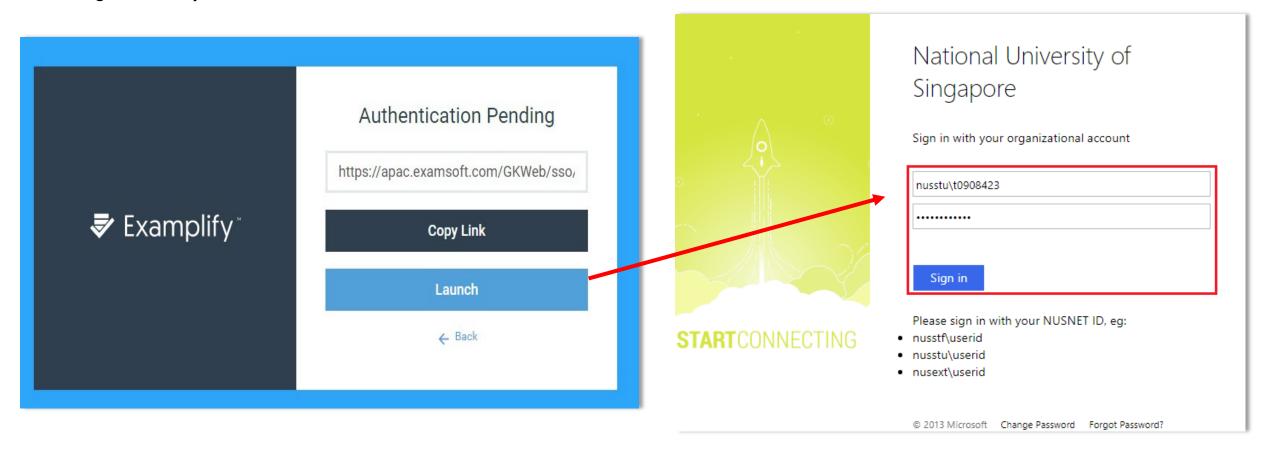
REGISTER TO EXAMPLIFY

- 1. Launch Examplify.
- 2. Enter Institution ID: nus
- 3. Select "National University of Singapore-APAC (nus)"
- 4. Click Next.



REGISTER TO EXAMPLIFY (... CONTINUED)

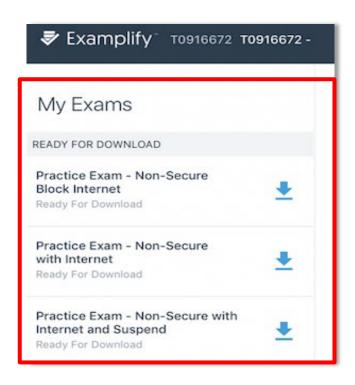
5. Login with your NUSNET ID credentials.



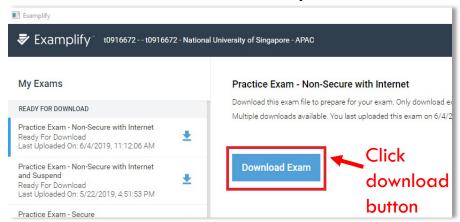
6. You will see your list of exam files for download.

TAKE PRACTICE EXAM

- 1. Launch Examplify.
- 2. Login with your NUSNET ID credentials.
- 3. Five practice exams are available. Multiple attempts allowed for each practice exam.



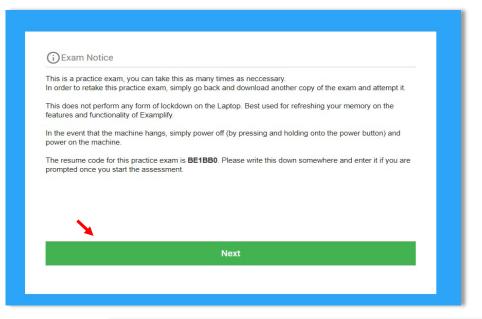
5. Click on the **Download Exam** button and wait for the download to complete.



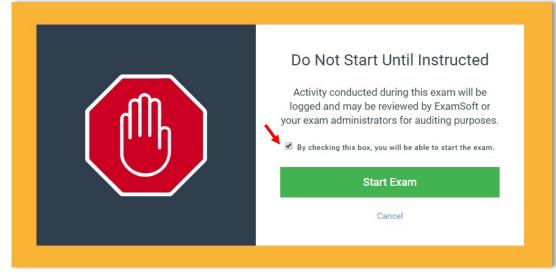
6. The practice password is password1



7. You may be presented with a exam notice.Read and understand the notice.Once you are clear, click Next.



8. On the exam start screen, **check the box** and click on the **Start Exam** button to start the exam.



DURING EXAM — EXAMPLIFY HANGS

Institution ID : **NUS APAC**Password is **password1**



If your laptop has frozen, crashed or turned off

Step 1: Turn off your laptop entirely by force shutdown.



Step 2: Turn your laptop back on and log back into your laptop.

Step 3: Wait for Examplify to load and resume your exam.

Step 4: You will be prompted for a resume code.

Please raise your hands and seek assistance from the invigilator.

DURING EXAM — THINGS TO NOTE

Institution ID : **NUS APAC**Password is **password1**



Wi-Fi is not required during the duration of the exams.



Timer for your exams only starts when the first question is shown.



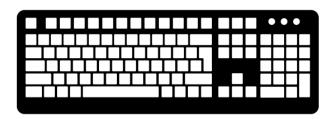
Examplify auto saves your answers; there is no need to worry.



No time is lost if there's a need to troubleshoot your laptop.

DURING EXAM — SHORTCUT KEYS

Institution ID : **NUS APAC**Password is **password1**



Windows:

Ctrl + > : Next Question
Ctrl + < : Prev Question

Ctrl + H : Hide Exam

Ctrl + G: Show Exam Attachment

Ctrl + N: Show Notices

Macintosh:

+ > : Next Question

+ < : Prev Question

 \mathbb{H} + H : Hide Exam

+ G: Show Exam Attachment

₩ + N : Show Notices

We **DO NOT recommend** using shortcut keys during exam, especially when you are taking exams that do not allow you to go back to previous questions once you advance forward.

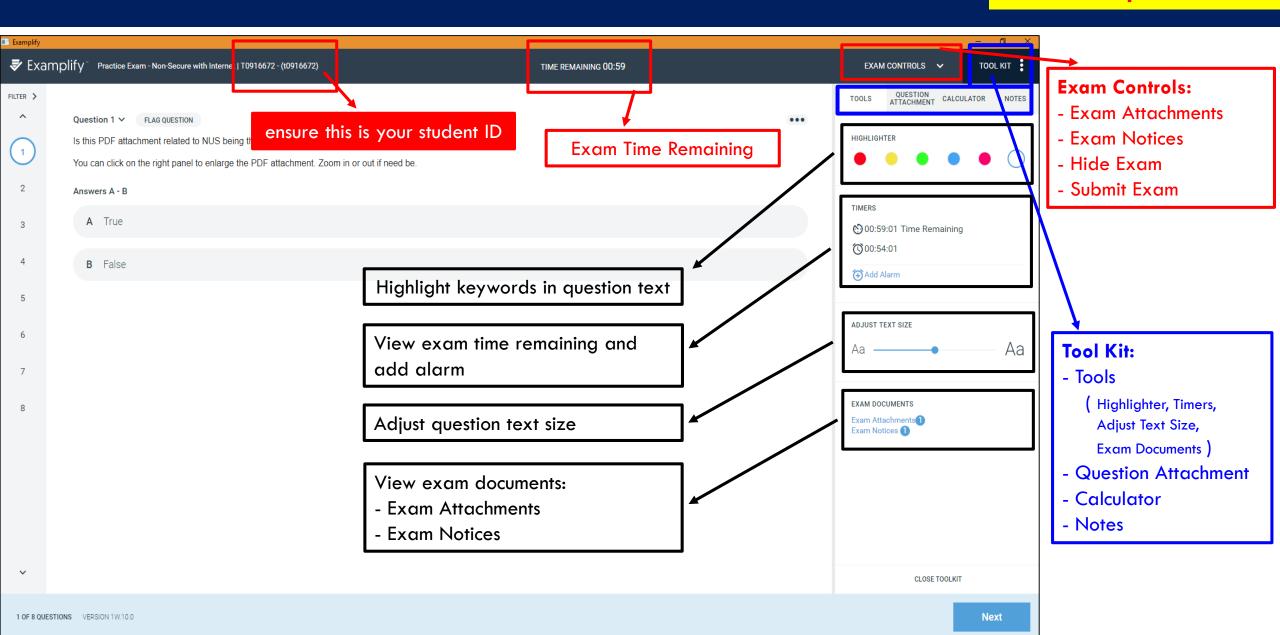
EXAMPLIFY DEMO

Institution ID : **NUS APAC**Password is **password1**

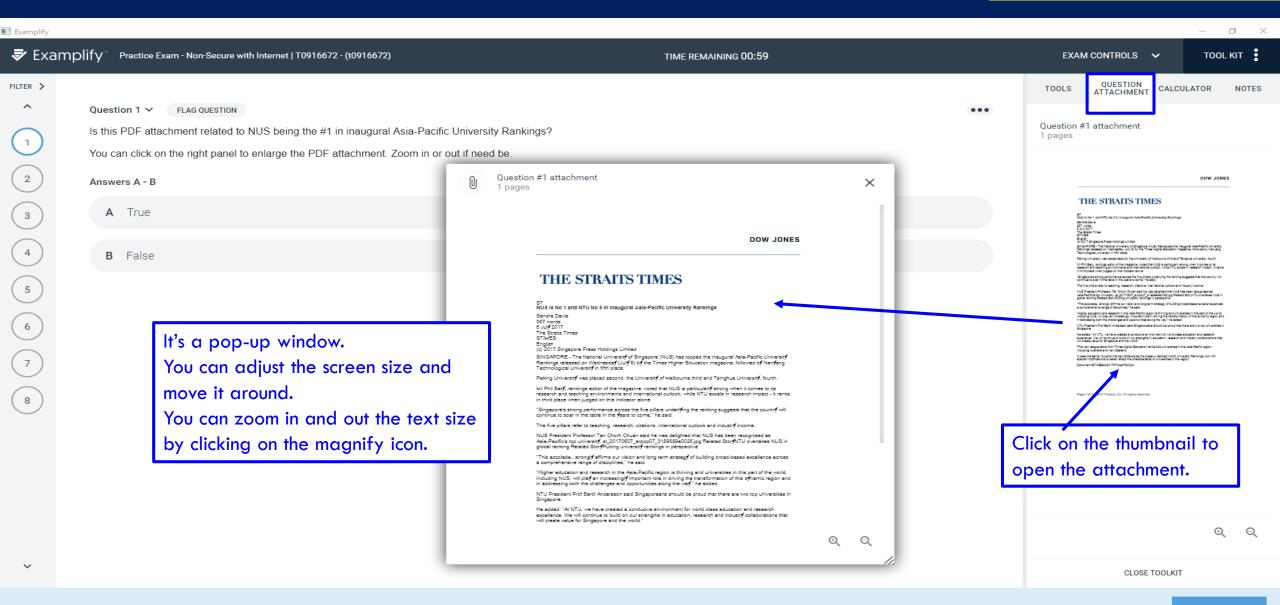
Useful links:

- https://examsoft.force.com/emcommunity/s/article/The-Enhanced-Examplify-Ul
- https://examsoft.force.com/emcommunity/s/article/Help-Videos-Examplify-Enhanced-Interface

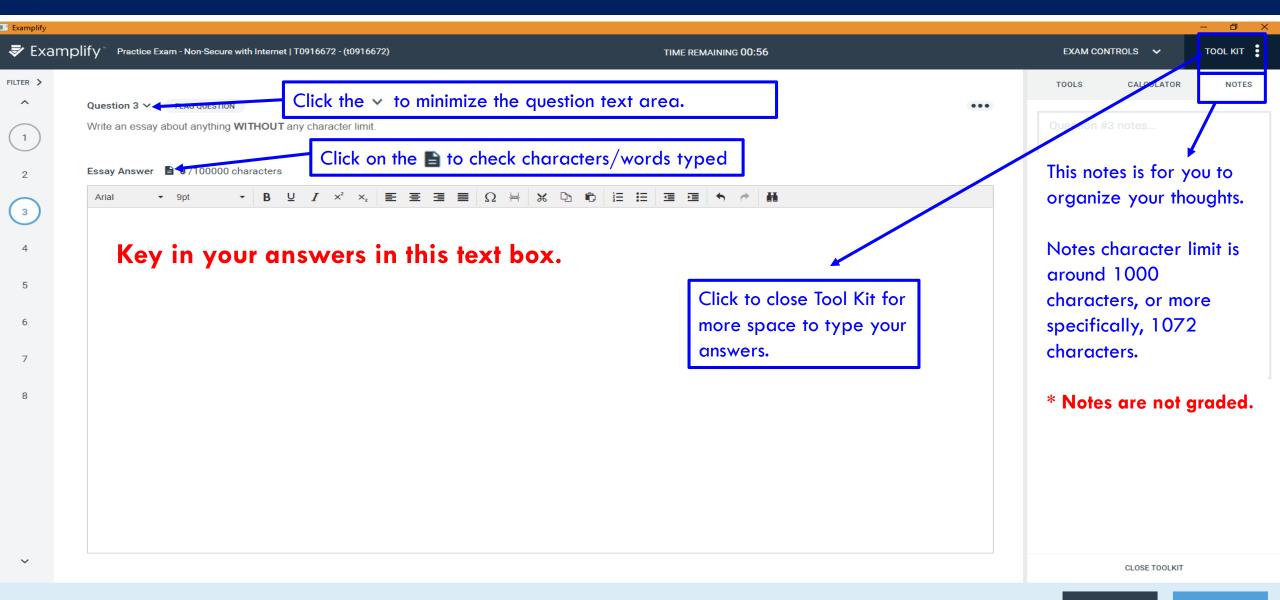
EXAMPLIFY DEMO USER INTERFACE



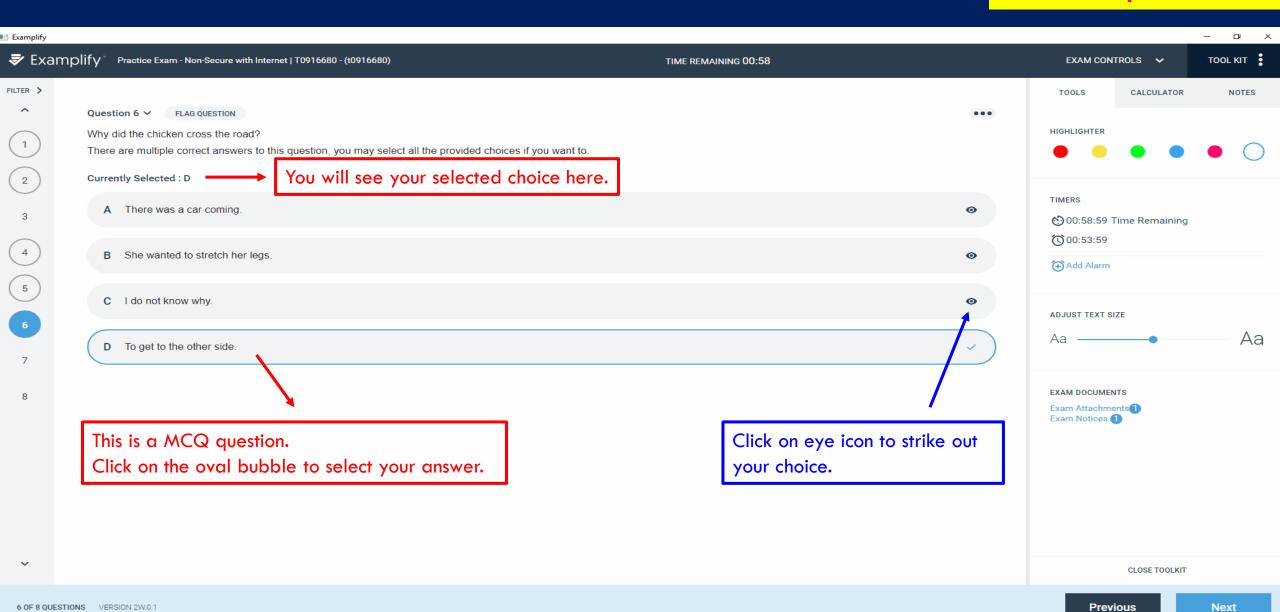
EXAMPLIFY DEMO — QUESTION ATTACHMENT



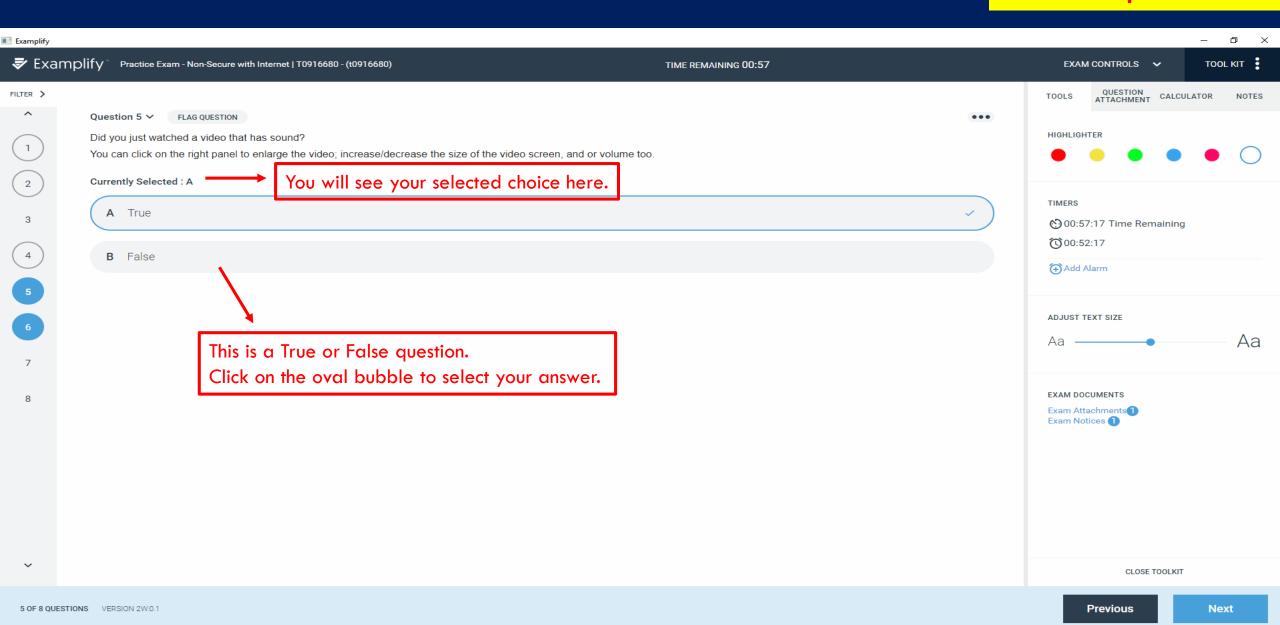
EXAMPLIFY DEMO — ESSAY QUESTION



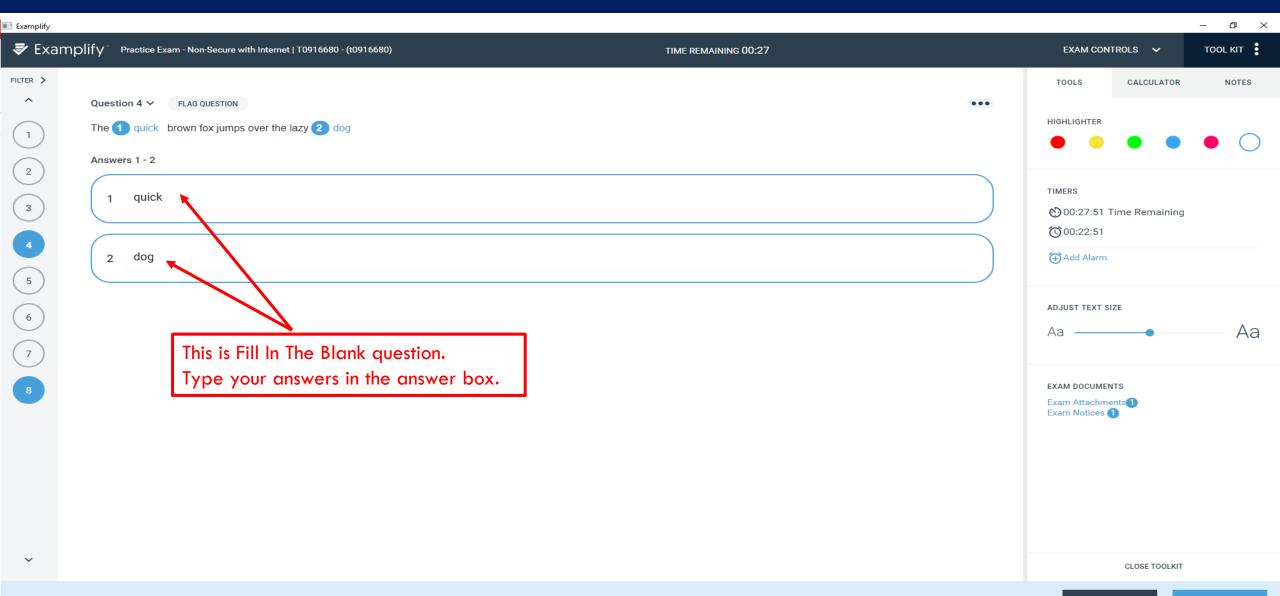
EXAMPLIFY DEMO — MCQ QUESTION



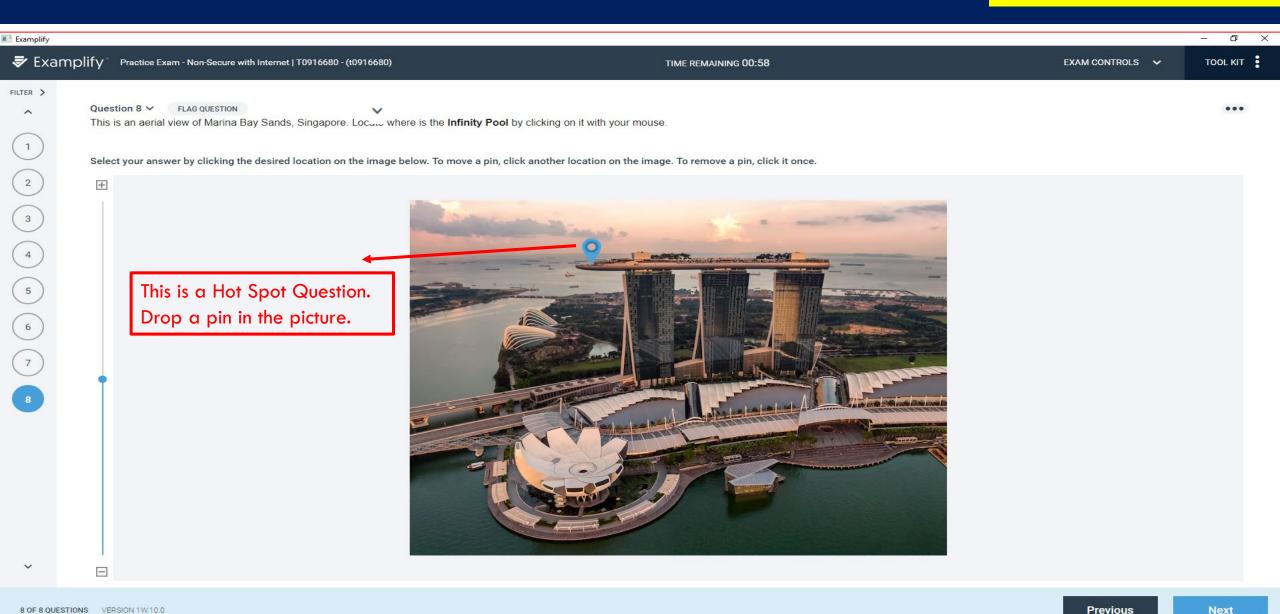
EXAMPLIFY DEMO — TRUE OR FALSE QUESTION



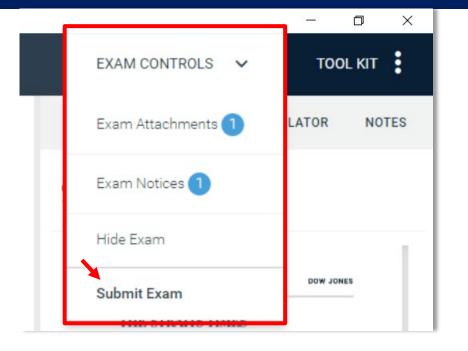
EXAMPLIFY DEMO — FILL IN THE BLANKS



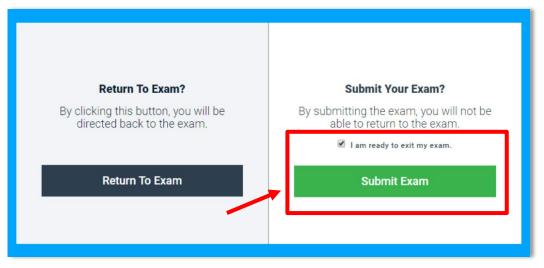
EXAMPLIFY DEMO — HOT SPOT



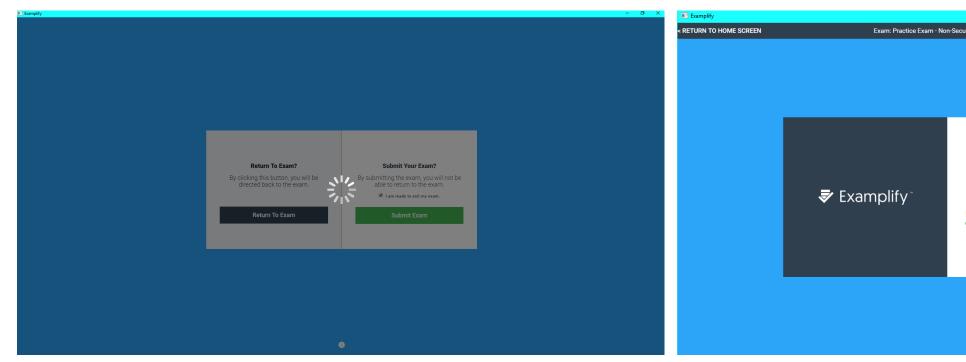
- 1. Click on the **Exam Controls** button (top right side)
- 2. Choose Submit Exam.

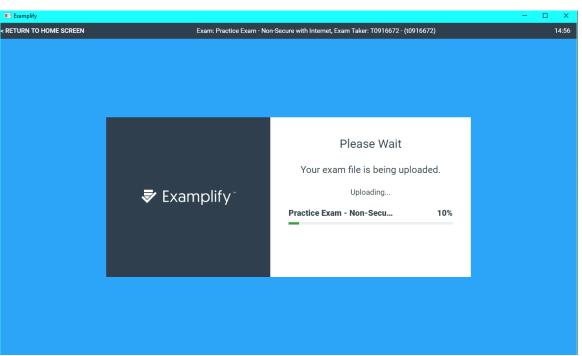


3. Check on "I am ready to exit my exam" and click Submit Exam button once you are sure you wish to submit your exam, otherwise click Return to Exam to go back and review your answers.



4. Examplify will now proceed to upload your answers to the server, please wait.





SUBMIT EXAM (... CONTINUED)

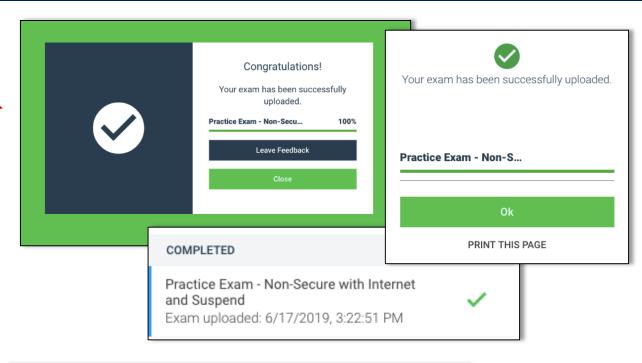
Institution ID : **NUS APAC**Password is **password1**

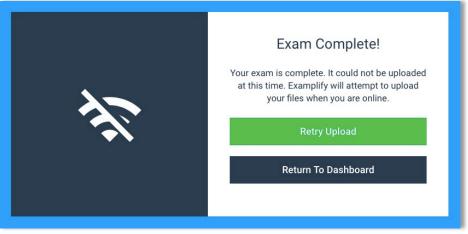
5. Make sure you see the **Green** "Congratulations" which indicates a successful submission.

6. If you see a **blue screen**, check Wi-Fi connection and retry upload.

7. You will receive an email to confirm that you have successfully submitted your answers.

Click **Close** once done.





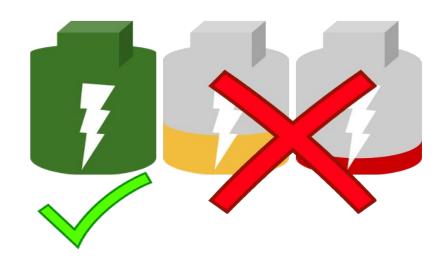
BEFORE EXAM



NOTES TO REMEMBER:

- 1. You are only allowed to download **ONE** copy of the exam file.
- 2. Download the exam file **ONLY** to the device that you are using to take the exam.
- 3. You **MUST** bring the device with the downloaded file to the exam venue even if you are having a problem with it.
- If you are feeling unwell and not taking the exam, DO
 NOT download the exam file.

5. FULLY CHARGE YOUR DEVICE and BRING YOUR CHARGER to the exam venue.





6. For Windows users:

- > Disable Windows Update before your exam and enable it back after the exam.
- > Disable Anti-Virus software before your exam and enable it back after the exam.



- 7. Remember your NUSNET password.
- 8. Register your mobile number in the NUS Education Records System.
 - Register and verify mobile number
 https://wiki.nus.edu.sg/pages/viewpage.action?pageld=216338038
 - Reset NUSNET password
 https://wiki.nus.edu.sg/pages/viewpage.action?pageId=189373738

HELP SUPPORT

CIT DA Team (ExamSoft/Examplify troubleshooting)

Service Help Desk http://cit.nus.edu.sg/da-help/

Emergency Email citbox25@nus.edu.sg

User Guide https://wiki.nus.edu.sg/display/DA/Student

NUS IT Care (NUSNET password related issues)

Hotline 6516 2080

Email <u>itcare@nus.edu.sg</u>

eGuide https://nusit.nus.edu.sg/support/eguides/nusnet-password-reset/