A customer is added after the button "Submit" was clicking

SeverityPriorityBehaviorTypeO Normal↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

The email was created

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Step	1	
Action	Go to page https://demo.guru99.com/telecom/index.html	
Input data		
Expected result	The main page is opened	
Step	2	
Action	Go to page "Add Customer"	
Input data		
Expected result	The page "Add Customer" is opened	
Step	3	
Action	Choose "Pending" in Background check	
Input data		
Expected result	Background check "Pending" is chosen	
Step	4	
Action	Input the field "FirstName" any latin symbols in lowercase	
Input data		

Expected result	Field is filled correctly		
Step	5		
Action	Input the field "LastName" any latin symbols in lowercase		
Input data			
Expected result	Field is filled correctly		
Step	6		
Action	Input Email from test data into the field "Email"		
Input data	test@mail.com		
Expected result	Field is filled correctly		
Step	7		
Action	Input into the field "Address" any latin symbols and numbers		
Input data			
Expected result	Field is filled correctly		
Step	8		
Action	Input into the "Mobile Number" field any numbers 1-13		
Input data			
Expected result	Field is filled correctly		
Step	9		
Action	Click on the button "Submit"		
Input data	Input data		
Expected result	The customer is added to Database. New page is opened. Customer ID, message "Please note down your custo mer ID" and button "Home" is shown on new page.		
Step	10		
Action	Click on the button "Home"		
Input data			

Expected result The main page is opened

All fields is cleaned after the button "Reset" was clicking

Severity **Priority Behavior** Type O Normal Positive **Functional** ↑ High Layer Is Flaky Milestone **Automation** Not automated Not set No **Status** Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page Add Customer
Input data	
Expected result	The page Add Customer is opened
Step	3
Action	Choose Background Check "Pending"
Input data	
Expected result	Background Check "Pending" is chosen
Step	4
Action	Input the field "FirstName" any latin symbols in lowercase
Input data	
Expected result	Field is filled correctly
Step	5
Action	Input the field "LastName" any latin symbols in lowercase

Input data	
Expected result	Field is filled correctly
Ston	6
Step	6
Action	Input Email from test data the field "Email"
Input data	test@mail.com
Expected result	Field is filled correctly
Step	7
Action	Input the field "Address" any latin symbols and numbers
Input data	
Expected result	Field is filled correctly
Step	8
Action	Input the field "Mobile Number" any special characters
Input data	
Expected result	Field is filled incorrectly. The message "Special characters are not allowed" is shown
Step	9
Action	Click the button "Reset"
Input data	
Expected result	All fields are empty and don't have any error message
Ston	10
Step	10
Action	Click on the hamburger menu
Input data	
Expected result	The hamburger menu is opened
Step	11
Action	Click on the button "Home"
Input data	
Expected result	The main page is opened

After the field "FirstName" is filled with Latin in lowercase the error message isn't shown

SeverityPriorityBehaviorType○ Normal↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page Add Customer
Input data	
Expected result	The page Add Customer is opened
Ston	2
Step	3
Action	Input Latin symbols in lowercase in the field "FirstName"
Input data	
Expected result	The error message isn't shown
Step	4
Action	Click on the hamburger menu
Input data	
Expected result	The hamburger menu is opened
Step	5

Action	Click on the button "Home" in the hamburger menu
Input data	
Expected result	The main page is opened

After the field "LastName" is filled with Latin in uppercase the error message isn't shown

SeverityPriorityBehaviorTypeO Normal↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page Add Customer
Input data	
Expected result	The page Add Customer is opened
Step	3
Action	Input Latin symbols in uppercase in the field "LastName"
Input data	
Expected result	The error message isn't shown
Step	4
	T
Action	Click on the hamburger menu
Input data	
Expected result	The hamburger menu is opened
Step	5

Action	Click on the button "Home"
Input data	
Expected result	The main page is opened

After the field "Email" is filled with valid format data the error message isn't shown

SeverityPriorityBehaviorTypeO Normal↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

The email was created

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page Add Customer
Input data	
Expected result	The page Add Customer is opened
Step	3
Action	Input email from test data in the field "Email"
Input data	test@mail.com
Expected result	The error message isn't shown
Step	4
Action	Click on the hamburger menu
Input data	
Expected result	The hamburger menu is opened

Step	5
Action	Click on the button "Home" in the hamburger menu
Input data	
Expected result	The main page is opened

After the field "Address" is filled with Latin in lowercase + numbers with using comma and dot the error message isn't shown

Severity **Priority Behavior** Type O Normal ↑ High Positive **Functional** Milestone Is Flaky **Automation** Layer Not set No Not automated **Status** Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page Add Customer
Input data	
Expected result	The page Add Customer is opened
Step	3
Step Action	Input Latin symbols in lowercase with using comma and dot in the field "Address"
·	
Action	Input Latin symbols in lowercase with using comma and dot in the field "Address"
Action Input data	Input Latin symbols in lowercase with using comma and dot in the field "Address" Data1, data2, 34, 82.
Action Input data Expected result	Input Latin symbols in lowercase with using comma and dot in the field "Address" Data1, data2, 34, 82. The error message isn't shown
Action Input data Expected result Step	Input Latin symbols in lowercase with using comma and dot in the field "Address" Data1, data2, 34, 82. The error message isn't shown

Step	5
Action	Click on the button "Home" in the hamburger menu
Input data	
Expected result	The main page is opened

After the field "Mobile Number" is filled with 13 numbers the error message isn't shown

SeverityPriorityBehaviorType○ Normal↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page Add Customer
Input data	
Expected result	The page Add Customer is opened
Step	3
Action	Input 13 numbers in the field "Mobile Numbers"
Input data	
Expected result	The error message isn't shown
Step	4
Action	Click on the hamburger menu
Input data	
Expected result	The hamburger menu is opened
Step	5

Action	Click on the button "Home" in the hamburger menu
Input data	
Expected result	The main page is opened

A customer is added with Background Check is "Done"

SeverityPriorityBehaviorTypeO NormalO MediumPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status

Actual

Pre-conditions

The email was created

Post-conditions

Delete this customer from database

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page "Add Customer"
Input data	
Expected result	The page "Add Customer" is opened
Step	3
Action	Choose "Done" in the Background check
Input data	
Expected result	Background check "Done" is chosen
Step	4
Action	Input into the field "FirstName" any latin in lowercase symbols

Input data	
Expected result	Field is filled correctly
Step	5
	Input into the field "LastName" any latin in lowercase symbols
Action	input into the field Edistratife diff fath in force edisc symbols
Input data	
Expected result	Field is filled correctly
Step	6
Action	Input Email from test data into the field "Email"
Input data	test@mail.com
Expected result	Field is filled correctly
Chan	7
Step	7
Action	Input into the field "Address" any latin, numbers symbols
Input data	
Expected result	Field is filled correctly
Step	8
Action	Input into the field "Mobile Number"any numbers 1-13 symbols
Input data	
Expected result	Field is filled correctly
Step	9
Action	Click on the button "Submit"
Input data	
Expected result	The customer is created
Step	10
Action	Click on the button "Home"
Input data	
Expected result	The main page is opened

If fields are left blank in the block "Billig Address" the message "Please fill all fields"is shown

SeverityPriorityBehaviorTypeO NormalO MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to Add Customer page
Input data	
Expected result	The page Add Customer is opened
Step	3
Action	Fields "FirstName", "LastName", "Email", "Address", "Mobile number" are left blank
Input data	
Expected result	Fields "FirstName", "LastName", "Email", "Address", "Mobile number" are blank
Step	4
Action	Click on the button "Submit"
Input data	
Expected result	The message "Please fill all fields" is shown
Step	5

Action	Click on the hamburger menu
Input data	
Expected result	The hamburger menu is opened
Step	6
Action	Click on the button "Home"
Input data	
Expected result	The main page is opened

The hamburger menu is called from the page "Add Customer"

SeverityPriorityBehaviorTypeO NormalO MediumPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status

Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page Add Customer
Input data	
Expected result	The page Add Customer is opened
Step	3
Action	Call the hamburger menu from Add Customer page by icon "hamburger menu" clicking
Input data	
Expected result	The hamburger menu is opened
Step	4
Action	Click on the button "Home" in the hamburger menu
Input data	
Expected result	The main page is opened

After the field "FirstName" is filled with Cyrillic the message "Cyrillic are not allowed" is shown

SeverityPriorityBehaviorTypeO Normal↓ LowNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Safari, Opera

OS: Windows 11 Version 22H2

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to "Add Customer" page
Input data	
Expected result	The page "Add Customer" is opened
Step	3
Action	Input Cyrillic symbols in the field "FirstName"
Input data	
Expected result	The message "Cyrillic are not allowed" is shown
Step	4
Action	Click on the hamburger menu
Input data	
Expected result	The hamburger menu is opened
Step	5

Action	Click on the button "Home" in the hamburger menu
Input data	
Expected result	The main page is opened

After the field "LastName" is filled with numbers the message "Numbers are not allowed" is shown

SeverityPriorityBehaviorTypeO Normal↓ LowNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Safari, Opera

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page "Add Customer"
Input data	
Expected result	The page "Add Customer" is opened
Step	3
Action	Input any numbers to the field "LastName"
Input data	
Expected result	The message "Numbers are not allowed" is shown
Step	4
Action	Click on the hamburger menu
Input data	
Expected result	The hamburger menu is opened
Step	5

Action	Click on the button "Home" in the hamburger menu
Input data	
Expected result	The main page is opened

After the field "Email" is filled with Latin symbols the message "Email is not valid" is shown

SeverityPriorityBehaviorTypeO Normal↓ LowNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Safari, Opera

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page "Add Customer"
Input data	
Expected result	The page "Add Customer" is opened
Step	3
Action	Input any Latin symbols to the field "Email"
Input data	
Expected result	The message "Email is not valid" is shown
Step	4
Action	Click on the hamburger menu
Input data	
Expected result	The hamburger menu is opened
Step	5

Action	Click on the button "Home" in the hamburger menu
Input data	
Expected result	The main page is opened

If field "Address" is left blank the message "Address Field must not be blank" is shown

SeverityPriorityBehaviorTypeO Normal↓ LowNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page "Add Customer"
Input data	
Expected result	The page "Add Customer" is opened
Step	3
Action	The field "Address" is left blank
Input data	
Expected result	The message "Address Field must not be blank" is shown
Step	4
Action	Click on the hamburger menu
Input data	
Expected result	The hamburger menu is opened
Step	5

Action	Click on the button "Home" in the hamburger menu
Input data	
Expected result	The main page is opened

14th symbol is cutted after the field "Mobile Number" is filled with 14 numbers

SeverityPriorityBehaviorTypeO Normal↓ LowNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page Add Customer
Input data	
Expected result	The page Add Customer is opened
Step	3
Action	Input any 14 numbers into the field "Mobile Number"
Input data	
Expected result	14th symbol is cutted in the field "Mobile Number"
Step	4
Action	Click on the hamburger menu
Input data	
Expected result	The hamburger menu is opened
Step	5

Action	Click on the button "Home" in the hamburger menu
Input data	
Expected result	The main page is opened

After the field "Address" is filled with Cyrillic symbols the message "Address is not valid" is shown

SeverityPriorityBehaviorTypeO Normal↓ LowNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page "Add Customer"
Input data	
Expected result	The page "Add Customer" is opened
Step	3
Action	Input any Cyrillic symbols to the field "Address"
Input data	
Expected result	The message "Cyrillic are not allowed" is shown
Step	4
Action	Click on the hamburger menu
Input data	
Expected result	The hamburger menu is opened
Step	5

Action	Click on the button "Home" in the hamburger menu
Input data	
Expected result	The main page is opened

After the field "Mobile number" is filled with Latin the message "Latin are not allowed" is shown

SeverityPriorityBehaviorTypeO Normal↓ LowNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page "Add Customer"
Input data	
Expected result	The page "Add Customer" is opened
Step	3
Action	Input any latin symbols to the field "Mobile number"
Input data	
Expected result	The message "Latin are not allowed" is shown
Step	4
Action	Click on the hamburger menu
Input data	
Expected result	The hamburger menu is opened
Step	5

Action	Click on the button "Home" in the hamburger menu
Input data	
Expected result	The main page is opened

After any field is chosen in the block Billing Address it is highlighted blue color

SeverityPriorityBehaviorTypeO Normal↓ LowPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Ston	1
Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page Add Customer
Input data	
Expected result	The page Add Customer is opened
Step	3
Action	Choose the field "FirstName"
Input data	
Expected result	The field "FirstName" is highlighted blue color
Step	4
Action	Click on the hamburger menu
Input data	
Expected result	The hamburger menu is opened
Step	5

Action	Click on the button "Home" in the hamburger menu
Input data	
Expected result	The main page is opened

The homepage is opened by logotype "Guru99 telecom" was clicking

SeverityPriorityBehaviorTypeO Normal↓ LowPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

e https://demo.guru99.com/telecom/index.html
page is opened
e Add Customer
Add Customer is opened. Logotype "Guru99 telecom" is available
ogotype "Guru99 telecom"
page is opened

The input boxes in block Billing Address have a placeholder duplicating name of input field

SeverityPriorityBehaviorTypeO Normal↓ LowPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Browser: Google Chrome 111.0.5563.65, Opera, Safari

OS: Windows 11 Version 22H2

Step	1
Action	Go to page https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Go to page Add Customer
Input data	
Expected result	The page Add Customer is opened
Step	3
Action	Check a placeholder in the field "FirstName"
Input data	
Expected result	The placeholder "FirstName" is existed in the field "FirstName"
Step	4
Action	Check a placeholder in the field "LastName"
Input data	
Expected result	The placeholder "LastName" is existed in the field "LastName"
Step	5

Action	Check a placeholder in the field "Email"
Input data	
Expected result	The placeholder "Email" is existed in the field "Email"
Step	6
Action	Check a placeholder in the field "Address"
Input data	
Expected result	The placeholder "Address" is existed in the field "Address"
Step	7
Action	Check a placeholder in the field "Mobile Number"
Input data	
Expected result	The placeholder "Mobile Number" is existed in the field "Mobile Number"
Cho	
Step	8
Action	Click on the hamburger menu
Input data	
Expected result	The hamburger menu is opened
Step	9
Action	Click on the button "Home" in the hamburger menu
Input data	
Expected result	The main page is opened