## Valentine Dominic Fke

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Education: University of Ibadan(, B.Sc) Academic Standing: First class Major: Electrical Engineering

### **WORK EXPERIENCE**

Product Manager, Marketforce360 (Retail distribution/eCommerce company) April 2022 - Date

- implemented language translation for 5 countries which caused a 15% revenue increase across 6 products.
- redesigned the verification process by conducting 20 customer interviews; which led
  to a 15% increase in successful verification.
- built the merchant loyalty feature with design, and engineering, partnership teams which increased retention by 13%.
- solved pain points on the onboarding flow using analytics tools like (Uxcam, and Google Analytics); which caused a 10% increase in activation.
- redesigned the wallet flow using A/B testing, caused a 6% increase in transactions

### Product manager/CX Analyst, Ajua (Advertising Company)

Jan 2021 - April 2022

- achieved the 7th free business app on the Google play store worldwide while working with a small team of 7 people.
- implemented advertising features by influencing executives, and stakeholders. This improved user retention by 20%
- redesigned the onboarding process by conducting 15 usability tests; increased signup conversion rate by 30%.
- implemented WhatsApp login which led to a 10% increase in the activation rate

# Co-founder and Product Manager, Exam Fly (Edtech Company)

Dec 2018- Date

- conducted market research that birthed the value proposition of Examfly which is solving the problems of 10 million Nigerian students.
- developed the M.V.P that led to the launch of the platform
- performed usability tests with users and implemented key feedback that led to a 15% increase in user retention.

#### SIDE PROJECTS

- Designed and developed a web portal for Nurtureright Montessori School using Html, CSS, JavaScript, NodeJS, and MongoDB
- Developed a web portal for Storytellers using Html, CSS, JavaScript, NodeJS, and MongoDB

### **CERTIFICATIONS**

•	Product management analytics (Product school)	2021
•	Microsoft Azure Artificial Intelligence Fundamentals	2022
•	Product Led growth (Product School)	2022
•	Project Management Institute certified (PMI)	2021
•	Google Cloud professional (GCP) architect	2020
•	Amazon Cloud Fundamentals	2022

### **SKILLS AND INTERESTS**

· Reading and learning new things