

# **Class Objectives**

By the end of class today, students will be able to:

- Recognize the role SIEMs play in protecting an organization's security.
- Explain how logs are filtered, normalized, and correlated for events.
- Demonstrate how to use basic features of the Splunk User Interface.
- Explain basic database terms and query functions.
- Use the Splunk Processing Language (SPL) for simple queries.

# Introduction to SIEMS

### What are SIEMs?

#### The Scenario:

An organization's IT infrastructure has a variety of systems and applications on their networks, including host systems, product applications, network devices, firewalls, etc.

### The Problem:

### The Solution:

### What are SIEMs?

#### The Scenario:

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### The Problem:

It's challenging for organizations to have full visibility of their network, making **suspicious** behavior more difficult to detect.

### The Solution:

### What are SIEMs?

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### The Problem:

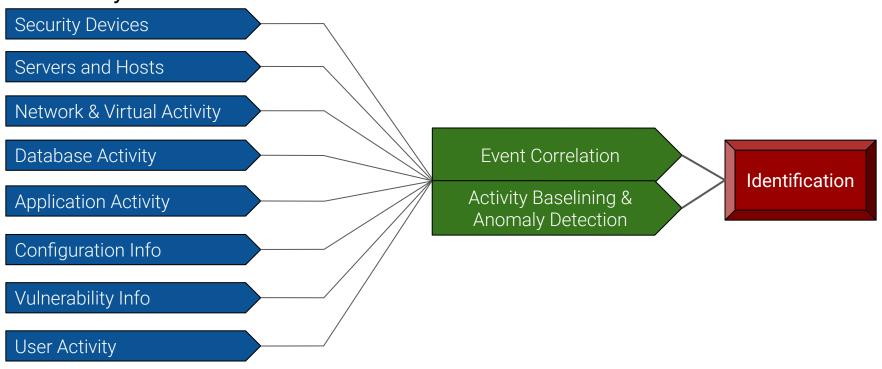
It's challenging for organizations to have full visibility of their network, making **suspicious** behavior more difficult to detect.

#### The Solution:

Organizations use **SIEMs (Security Information and Event Management)** to monitor odd behavior and irregular traffic on their network, allowing infosec teams to detect suspicious activity.

### **SIEMS**

A SIEM connects and unifies the information from various sources, allowing data to be analyzed and cross referenced.



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### **SIEMS**

A SIEM connects and unifies the information from various sources, allowing data to be analyzed and cross referenced.

- SIEMs provide **real-time monitoring** of machine data to correlate events, baselines, notifications, alerts, reports and visualization.
- SIEMs do not support **security analytics**, which create behaviors and profiles using machine learning and applies statistical analysis to detect anomalies that could indicate potential threats.

## The Benefits of SIEMS

Using SIEMs provides the following benefits:



Increased efficiency



Prevention of potential security threats



Reduced impact of security breaches



Reduced costs



Better reporting, log analysis, and retention



IT Compliance

### **SIEMs Use-Cases**

**Security Operations Center** (SOC) and **Security Analysts** (SA) Teams use SIEMs to analyze data in order to detect malicious cyber attacks across devices, systems, applications and network infrastructures. In this context, SIEMs are used for:

### **Threat Hunting:**

 Developing and testing a hypothesis by exploring logs and searching data for security patterns similar to current incidents.

### **Detecting Data Exfiltration:**

- Detecting emails sent to persons other than the intended recipient.
- Identifying and reporting on excessive print and send alerts to trouble ticket systems.



### **SIEMs Use-Cases**

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### Internet of Things (IoT) Security

- Identifying unusual traffic that results in Denial of Service (DoS) attacks.
- Identifying suspicious behavior on devices.

### **Privileged Access Abuse**

- Monitoring suspicious access to sensitive data.
- Reporting on users that are accessing data outside their regular profile.
- Reporting on activity of terminated user accounts.





SIEMS is not one single application...

Like Linux distributions, SIEMS are a class of tools that come in a variety of products and vendors depending on a user's specific need.

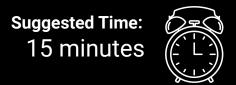


# Student Activity: SIEM Vendor Research

In this activity, you will research other SIEM vendor options.



Although we'll focus on Splunk today, it is important to familiarize yourself with a variety of SIEM products and vendors.



## Your Turn! SIEM Vendor Research

### **Instructions:**

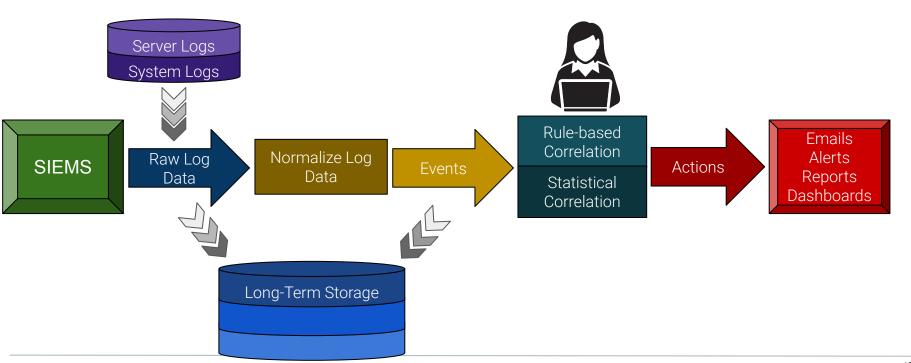
- 1. Break out into groups of 2-3 students.
- 2. Using Google, research 3-5 SIEM vendors (besides Splunk).
- 3. List the following information:
  - Company Name
  - Product Name
  - Capabilities (Advantages/Disadvantages)

# **SIEM Vendor Research Review**

	Top SIEM Vendors  Best Very Good Good Fair							
	Threats Blocked	Sources Ingested	Performance	Value	Implementation	Management	Support	Scalability
splunk > ES	••••	•••	•••	•••	• •	• • •	••	•••
LogRhythm	•••	••••	•••	• •	•••	• • •	•••	• •
ALIEN VAULT	•••	•••	•••	••••	•••	• •	• •	•••
MICRO ArcSight	• •	•••	•••	• •	•••	••••	• •	•••
MICRO Sentinel	• •	• •	• •	•••	•••	• • •	• •	•••
McAfee ESM	•••	•••	•••	•••	• •	• •	•••	•••
Trustwave <b>SIEM</b>	•••	•••	•••	•••	• •	• • •	• •	••••
IBM QRadar	• • •	•••	••••	•••	• •	• • •	•••	•••
RSA NetWitness	• •	• •	•••	• •	• •	• •	•••	•••
solarwind <b>LEM</b>	• •	•••	• •	• •	••••	• •	•••	• •

# Logs, Events, Analysis and Response

Now, we'll focus on how log data is processed and analyzed as events.



# How do SIEMs Parse, Identify, and Assist in Event Analysis

### **Collecting Raw Log Data**

- Raw log data is collected in real-time from various sources.
- Below is an example of TCP, SSL, and FTP events from a network log.

```
03/16-08:31:18.200000 [**] [116:446:1] "(tcp) TCP port 0 traffic" [**] [Priority: 3] {TCP} 192.168.202.110:32852 -> 192.168.27.100:0
03/16-08:31:18.250000 [**] [116:423:1] "(tcp) TCP has no SYN, ACK, or RST" [**] [Priority: 3] {TCP} 192.168.202.102:12355 -> 192.168.27.254:22
03/16-08:31:18.260000 [**] [116:401:1] "(tcp) Nmap XMAS attack detected" [**] [Priority: 3] {TCP} 192.168.202.102:12356 -> 192.168.27.254:22
03/16-08:31:18.260000 [**] [116:402:1] "(tcp) TCP SYN with FIN" [**] [Priority: 3] {TCP} 192.168.202.102:12356 -> 192.168.27.254:22
03/16-08:31:18.260000 [**] [116:402:1] "(tcp) TCP PDU missing ack for established session" [**] [Priority: 3] {TCP} 192.168.202.102:12356 -> 192.168.202.102:12356 -> 192.168.27.254:22
03/16-08:31:18.270000 [**] [116:401:1] "(tcp) Nmap XMAS attack detected" [**] [Priority: 3] {TCP} 192.168.202.102:12360 -> 192.168.27.254:59062
03/16-08:31:18.270000 [**] [116:402:1] "(tcp) TCP has no SYN, ACK, or RST" [**] [Priority: 3] {TCP} 192.168.202.102:12360 -> 192.168.27.254:59062
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03/16-08:31:20.260000 [**] [116:402:1] "(tcp) TCP port 0 traffic" [**] [Priority: 3] {TCP} 192.168.202.110:32852 -> 192.168.27.100:0
03/16-08:31:20.620000 [**] [137:2:1] "(ssl) invalid server HELLO without client HELLO detected" [**] [Priority: 3] {TCP} 192.168.202.68:55553 -> 192.168.204.70:36419
03/16-08:31:20.620000 [**] [137:2:1] "(ssl) invalid server HELLO without client HELLO detected" [**] [Priority: 3] {TCP} 192.168.202.68:55553 -> 192.168.204.70:36419
03/16-08:31:22.570000 [**] [125:2:1] "(ftp server) invalid FTP command" [**] [Priority: 3] {TCP} 192.168.202.102:4297 -> 192.168.21.101:21
```

# How do SIEMs Parse, Identify, and Assist in Event Analysis

### **Normalize Raw Log Data**

- The raw log data is mapped to various elements, such as source and destination IP in order to produce a *common format* or *metadata* for event types.
- The data is **indexed**. Extended term storage is provided for both raw and event data.
- Right: For example, in this event, the destination ip and destination port have been parsed, identified and labeled.

```
03/17-13:29:25.620000 [**] [116:422:1] "(tcp) TCP PDU missing ack for establish
4:58:35.000 PM
                  {TCP} 192.168.202.143:60184 -> 192.168.229.0:41081
                  dest_ip = 192.168.229.0 | dest_port = 41081 | eventtype = snort-alert | host = 127.0.1
                  name = "(tcp) TCP PDU missing ack for established session" priority = 3 protocol =
                  source = alert_fast_000015.log | sourcetype = snort | src_ip = 192.168.202.143
                  03/17-13:29:25.620000 [**] [116:423:1] "(tcp) TCP has no SYN, ACK, or RST" [**]
4:58:35.000 PM
                  2.143:60184 -> 192.168.229.0:41081
                  dest_ip = 192.168.229.0 | dest_port = 41081
                                                             eventtype = snort-alert | host = 127.0.
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                                                              priority = 3 | protocol = TCP | severity
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```

# How do SIEMs Parse, Identify, and Assist in Event Analysis

### **Correlate Event and State Data**

- Correlation is the driver for analysis and the actions.
- SIEMs capture state data which differentiates SIEMs from log management systems.
  - State data is information regarding the full state of a system: configurations, current applications, active users, processes, registry settings and vulnerabilities.
  - Understanding the full state of the system is the foundation for all security-related decisions.
- Event correlation is the process of finding relationships between seemingly unrelated events in data.
- We can use rules and statistical analysis to correlate data.

### **Rules-based Event Correlation**

A SIEM correlation rule indicates which sequence of events could be indicative of anomalies.

A connection event

#### **AND**

A failed login event

#### AND

An application launched in some place in the system

#### Action: Create an Alert

This may be a system compromise or insider abuse of system privileges.

# **Statistical Event Analysis**

Statistical analysis can be used to flag more latent data and events that resemble other events.

Statistical methods use tools like:

- Frequencies
- Baselines
- Thresholds

Statistical data can also be visualized using charts, dashboards, metrics, and other methods.

Let's take a look at some statistical techniques...

# Statistical Techniques

**Frequencies**, in general, are an event's number of occurrences in a specific period of time.

- In SIEMs, frequencies are useful because we can count source and destination IP addresses in an incoming log across all log sources.
- For example, a spike in the number of occurrences of a destination IP address can be an early warning sign that someone is targeting an attack on this system.

# **Statistical Techniques**

**Baselines** provide a measure of what is normal in a SIEMs data set.

Baselines are calculated over an elongated period of time.

 Once the baseline is set, we can monitor unusual data that falls outside of the baseline. This data can serve as an early warning for targeted attacks to the system.

### Baseline usage includes:

- User logons and logoffs, both successful and failed.
- Network traffic bytes, inbound and outbound.
- Network traffic to particular ports, services and protocols.
- Administrative account usage and access.
- Processes running on a server.

# Statistical Techniques

**Thresholds** are used for determining when something exceeds a baseline value.

For example: time and frequency thresholds include:

- A server that normally receives an average of 20 failed logins per hour and is now receiving 50.
- The number of hits on port 443 over the last week.
- User logins to a server X times per day.
- Use of su command per hour of day.



# **Activity:** Working with Logs and Events

In this activity, you will review a log event in order to see data and understand the normalization process.

Instructions sent via Slack.





# Times Up! Let's Review.

Working with Logs and Events

### Part 1:

1. List two benefits of using SIEMS:

2. How are logs used in a SIEMS?

3. What is a baseline and how is it used in a SIEMs

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SIEMs collect logs from different sources in real-time and security teams use the data to detect and respond to security incidents.

Log data is processed into events, which are then used in analysis.

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A baseline provides a measure calculated over an extended period of time in order to determine what is normal in a SIEMS data set.

### Part 2: Use the sample log entry to find the following field names and values:

```
192.188.106.240 - - [06/Feb/2019:23:59:45]
"GET http://www.buttercupgames.com/category.screen?
categoryId=TEE&JSESSIONID=SD2SL4FF9ADFF4959 HTTP 1.1" 200 2958
```

#### Field names and values:

bytes = 2958

## Part 2: Use the sample log entry to find the following field names and values:

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"GET http://www.buttercupgames.com/category.screen?
categoryId=TEE&JSESSIONID=SD2SL4FF9ADFF4959 HTTP 1.1" 200 2958
Field names and values:
client_ip = 192.188.106.240
timestamp = 06/Feb/2019:23:59:45
http_method = GET
http_url= GET
http://www.buttercupgames.com/category.screen?categoryId=TEE&JSESSIONID=SD2SL
4FF9ADFF4959 HTTP 1.1
status = 200
```

Part 3: Write a pseudocode statement(s) that checks if the GET request sent to the server was unsuccessful for the source IP address and the date in our sample log entry.

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#### **Potential Solution:**

```
client_ip is equal to `192.188.106.240`
```

AND

timestamp is equal to `06/Feb/2019:23:59:45`

**AND** 

status does not equal `200`

**Extra Challenge:** Send an alert if the count of unsuccessful GET responses are greater than 50 in one minute.

Potential Solution:

**Extra Challenge:** Send an alert if the count of unsuccessful GET responses are greater than 50 in one minute.

Potential Solution:

Store the count of unsuccessful responses in count if count is greater than 50

**AND** 

time is one minute

send an alert to the trouble ticket system





# What's Splunk?

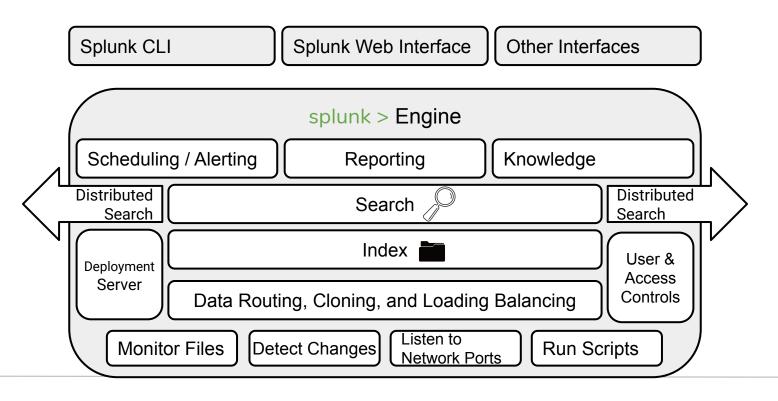


**Splunk** is a SIEM software platform used to **search**, **analyze** and **visualize** machine generated data gathered from websites, applications, sensors, and other devices that comprise a business's IT infrastructure.

Splunk offers **one single interface** to view logs from many different sources in **real time**.

# Splunk's Interface

Splunk offers **one single interface** to view logs from many different sources in **real** time.



# Splunk

## Splunk's Key Features and Functionality:



Analyze system performance



Troubleshoot failures



Monitor business metrics



Search and investigate a particular outcome



Create dashboards to visualize and analyze results



Store and retrieve data for later use

# **Splunk**

### Some benefits include the abilities to...



Input data in any format, like .csv, json, etc.



Splunk can be configured to give alert / event notifications at the onset of a machine state.



Splunk can accurately predict the resources needed for scaling up the infrastructure.



Create knowledge objects for Operational Intelligence.



Instructor Demonstration Activating and Logging into Splunk



# Student Activity: Activate Splunk

Splunk should already be installed on your machines. In this activity, you will activate and log into Splunk.

Instructions sent via Slack.



# Your Turn! Activating Splunk

#### Instruction

Your VM already contains the Splunk installation. However, in order to activate it, you will need to complete the following steps:

- Open your terminal window:
- Type: start\_splunk
- Type: Y (to accept the terms of service)
- Type: student for the username
- Type: cybersecurity for the password

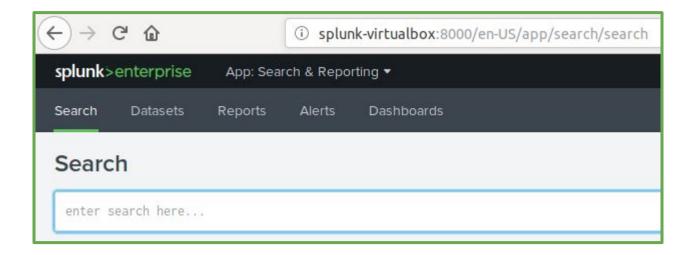
#### Log into Splunk

- Navigate to: http://127.0.0.1:8000 once Splunk has finished setting up.
- Enter your username and password.



## Introduction to the Splunk User Interface

The **Search & Reporting Application** is the primary interface for running searches, saving reports, and creating alerts and dashboards.



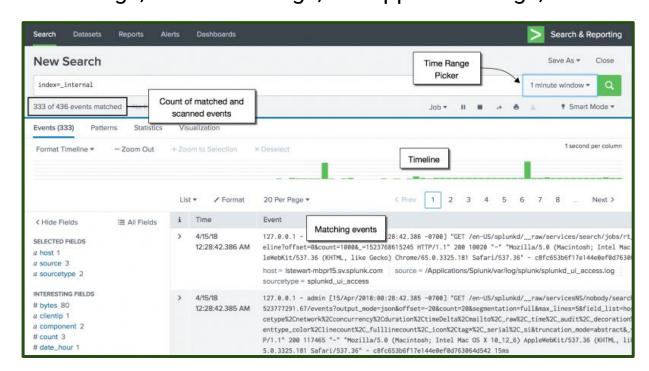
## Search

The **Search** option provides the ability to search events from indexed data . (For example: Windows event logs, web server logs, live application logs, network

feeds.)

Security teams run a series of time-based searches to investigate and identify abnormal activity.

The timeline is used to drill into specific **time periods** (minutes, hours, days) in order to correlate events that occur around the same time.



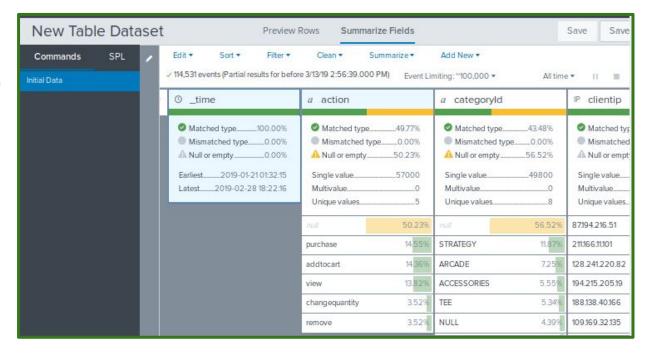
## **Datasets**

A **dataset** is a collection of data that is defined and maintained for a specific business purpose.

#### Datasets are used when:

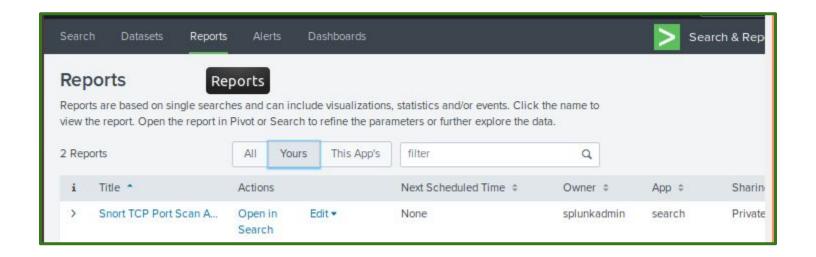
- 1. You do NOT know the Search Processing Language (SPL).
- 2. You want to avoid spending time designing complicated searches.

Datasets are created using a **Table Editor** in which events fields are selected for a search.



## Reports

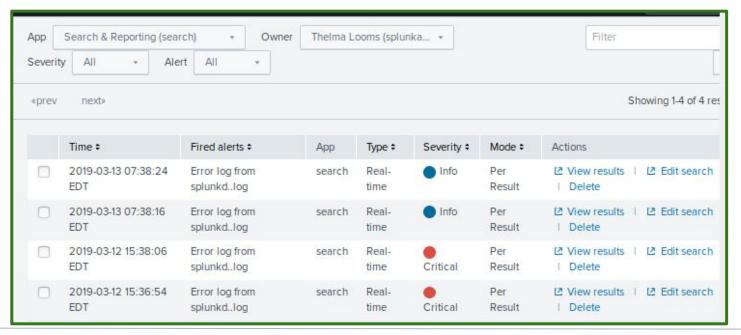
**Reports** are created when you save a search. They can also be created manually. They can be scheduled to run at intervals and used in the dashboard.



## **Alerts**

**Alerts** are used to monitor for and respond to specific events.

- They can look for events in real time or on at scheduled intervals.
- Alerts can be assigned a priority, such as Informational or Critical.



## **Dashboards**

**Dashboards** integrate **real-time searches**, **charts**, **reports**, **gauges**, **maps**, and **tables** in panels to display the most relevant information for different teams and use cases.

Scheduled searches are used to create real-time dashboards and visualizations.

Some benefits for security analysts and SOC teams include:

- Dashboards accelerate time-to-time and time-to-action.
- Dashboards use the same event data for security analysts and operations teams to visualize events.



# **Getting Data into Splunk**

There are different methods of getting data into Splunk:

- **Uploading** files (e.g. cvs, json, log, zip) from a system. The maximum size is 500 mb.
- Monitoring files and network ports on the host that runs the Splunk instance.
- Forwarding data to another Splunk instance or to a third-party system.

Next, we'll launch into a demo of the workflow for **uploading data** into Splunk.



# Instructor Demonstration Uploading a Web Log into Splunk

## **Demo Summary**

Uploading a Web Log into Splunk:

We grabbed an existing log file that was created from a different machine.

- We uploaded that log file into Splunk.
- We can now filter and search for different events based on our customized criteria.



# **Activity**: Uploading a Web Server Log into Splunk

You will be uploading a web server log file into Splunk. This is an important exercise, as you will be uploading various files into Splunk in the coming classes.

Instructions sent via Slack.

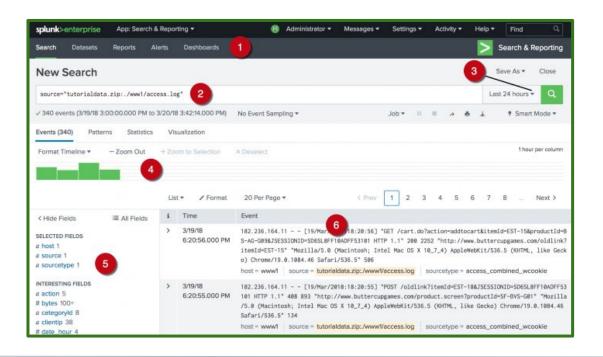


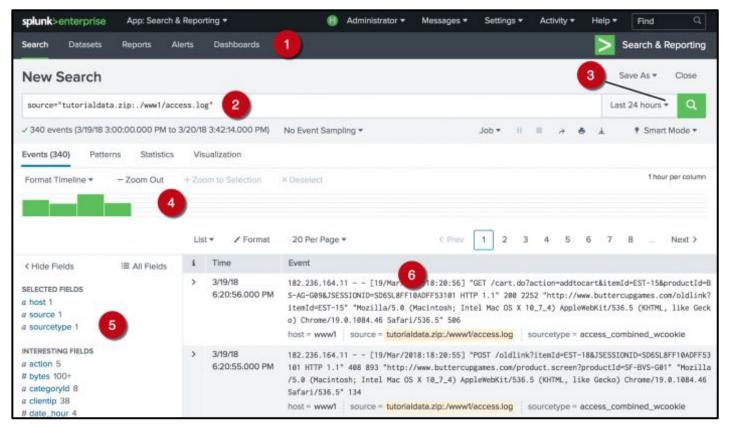


# Times Up! Let's Review.

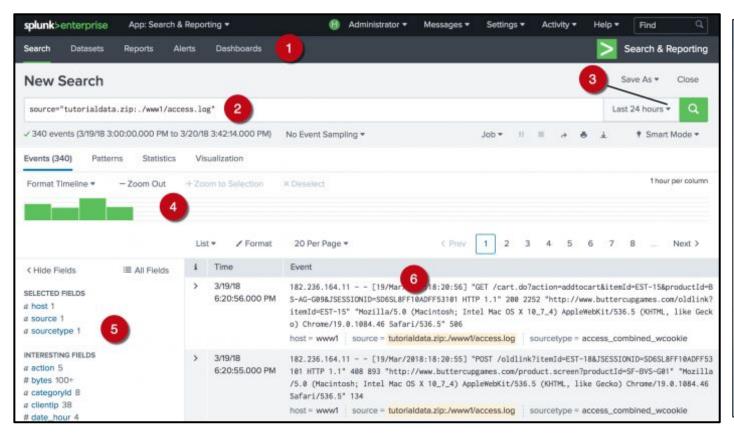
Uploading a Web Server Log

Let's review the parts of the splunk web server.





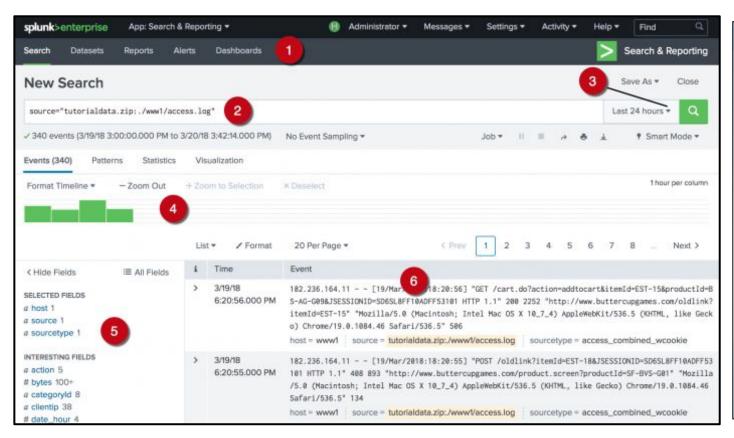
- 1. Application bar contains main functions.
- 2. Search bar specifies your search criteria.
- 3. **Time range picker** specifies the time period for the search.
- 4. The peaks and valleys in the **timeline** can indicate spikes in activity or server downtime.



5. Select Fields and Interesting Fields:
This sidebar displays a list of the fields discovered in the event.

When you first run a search, the **Selected Fields** list contains the default fields host, source, and source type.

Interesting Fields are fields that appear in at least 20% of the events.



6. Events viewer displays the events that match your search.

By default, the most recent event is listed first and the matching search terms are highlighted.

# Search Processing Language



So far we've looked at the basic functions of the Search and Reporting App and how to upload a weblog into Splunk and generate events.

Now, it's time to search events using the **Search Processing Language (SPL).** 



Instructor Demonstration
Using SPL to Retrieve Events

# The Anatomy of a Search

**Search Processing Language** (SPL) is a language based on the Unix Pipeline and the Standard Query Language (SQL).

## When working with SPL:

 We are seeking to match search terms against segments of the data in order to return events from indexes.

 Search terms use keywords, field name and value pairs, boolean expressions, logical / relational operators and wildcards that specify which events we want to retrieve from the indexes.

# Keywords

**Keywords** are fields that have been automatically extracted from the log file that can be used for searches.

These keywords are chosen based on the frequency they appear in the log file.

Keywords are also known as **selected** and **interesting fields** in Splunk and appear on the left hand side of the search page.

 On the right side of the field, we can see the number of instances each field shows up in the log file. This is useful when conducting searches.

## Field / Value Pairs

**Field / Value Pairs** match keywords with the specific information that you are searching for.

## Syntax looks like:

```
<field> = <value>
clientip = 87.194.216.51
```

## Examples include:

- user=AJ
  - This field / value pair would find the user named AJ.
- domain=facebook.com
  - This pair would find the website facebook.

## **Logical Operators and Boolean Expressions**

Three boolean expressions that we covered in the past are applicable in Splunk

NOT: "I want all instances of the error 403 NOT forbidden access": I only want to see error 403 that are not also errors of forbidden access.

OR: "I want all instances of the errors 403 OR forbidden access": I want to see singular instances of one or the other, but not both.

AND: "I want all instances of the errors 403 AND forbidden access": I want both errors.

## **Relational Operators**

Splunk also uses relational operators

## **Not Equals Operator:**

!= 200

"I want all events where the status does not equal to 200"

## **Greater Than Operator:**

> 4

"I want all events where the line count is greater than 4"

# Wildcards and Boolean Expression

**Wildcards** use the symbol "\*" to match any character in that string":

```
"you*" would match with you're, young, your, youth
```

"\*ing" would match with matching, fighting, talking

"\*each\*" would match with reaching, breach, preach

Wildcards are used in the same way that they are used when operating a Linux machine.



Instructor Demonstration
Boolean Expression Demo

# **Splunk Searching**

## **Key Takeaways:**

- Machine data that comes into Splunk is unruly and unorganized.
- Keywords, wildcards, and filed / value pairs allow us to filter the data.

 Boolean expressions take our filtration techniques a step further, to more precisely receive what we need.



# Student Activity: Introduction to SPL

In this activity, you will practice writing and implementing a simple SPL statement that uses field/value pairs, boolean expressions, and fields.

Instructions sent via Slack.





# Times Up! Let's Review.

Introduction to SPL

1. What is an event?

2. What is a source type?

3. What is the most important search parameter to specify?

Events are a single record of activity or instance data that has been indexed by Splunk.

For example, a single log entry in a log file might be an event.

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Splunk assigns a source type to determine how to format the event data during the indexing process.

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Splunk assigns a source type to determine how to format the event data during the indexing process.

Timehat is the most important search parameter to specify?

Returns events where the source IP addresses that start with 10.9.165 or destination IP address is 10.9.165.8.

For the search, provide the following:

#### The field / value pairs:

- source="access\_30DAY.log"
- sourcetype="access\_combined\_wcookie"

The boolean operator:

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#### The field / value pairs:

- source="access\_30DAY.log"
- sourcetype="access\_combined\_wcookie"

The boolean operator: AND

```
source="access_30DAY.log" sourcetype= "access_combined_wcookie" AND
status="505"
```

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This search requires a wildcard to specify the \*5xx family of the HTTP server responses.

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source="access_30DAY.log" sourcetype="access_combined_wcookie" AND
status="5**"
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2. Next, narrow your search down to HTTP versions not supported events.

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Use Interesting Fields and select the highest value from the useragent field.



4. Record the number of events that are returned.

5. Record the peak times when the events occur.

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Peak times will vary.

# **Class Objectives**

By the end of class today, students will be able to:

- Recognize the role SIEMs play in protecting an organization's security.
- Explain how logs are filtered, normalized, and correlated for events.
- Use basic features of the Splunk User Interface.
- Explain basic database terms and query functions.
- Use the Splunk Processing Language (SPL) for simple queries.