

# EKRA HOSSAIN

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## PROFESSIONAL SUMMARY

Strategic and results-driven Technical Lead / Senior Software Engineer with 3+ years of experience in backend development, team leadership, and full-cycle SaaS product delivery. Specialized in .NET 8, Web API, React, and Next.js with hands-on experience in designing cloud-native applications and implementing DevOps pipelines. Proven ability to improve system performance, ensure security, and mentor developers in Agile teams. I am currently pursuing an MSc in Computer Science and Engineering with interest in AI-enabled systems and scalable microservices architectures.

## TECHNICAL SKILLS

**Languages & Frameworks:** C#, .NET (Core, Web API, Blazor, MVC, Razor, FastEndpoints, SignalR), TypeScript, JavaScript, jQuery, React.js, React Native, Next.js

**Databases:** SQL Server, MySQL, MongoDB

**Cloud & DevOps:** Azure, AWS, Google Cloud, Azure DevOps, GitHub Actions

**Tools & Practices:** Git, CI/CD, RESTful APIs, Microservices, MediatR, Scrum, Agile, TDD, Architecture Design, OpenAI Integration, AI Driven Programming

## PROFESSIONAL EXPERIENCE

**Zibew Ecommerce PTE Ltd — Remote from Dhaka, BD**

*Technical Lead & Senior Software Engineer (Aug 2023 – Present)*

*Software Engineer (Aug 2022 – Jul 2023)*

*Software Engineer Intern (Feb 2022 – Jul 2022)*

- Led a distributed team of 5+ developers in designing and scaling SaaS platforms using .NET 8, MediatR, and SignalR
- Architected cloud-native solutions on Azure and implemented CI/CD with GitHub Actions to improve deployment efficiency by 50%
- Spearheaded code reviews, architectural discussions, and cross-team collaboration to ensure best practices
- Enhanced application security and performance through structured logging, API gateway management, and load balancing
- Facilitated Agile ceremonies including sprint planning, retrospectives, and backlog grooming as part of team leadership responsibilities

## Key Projects:

**DigitalRX.io:** Designed a multi-tenant health SaaS platform that improved online patient engagement by 60%. Led backend, infrastructure, and deployment.

**DigitalPharmacy.io:** Directed architecture and backend of eCommerce SaaS for pharmacies. Reduced checkout latency by 40% and enhanced uptime via failover design.

**GoDeliver & Bleaum:** Engineered delivery scheduling and optimization modules for logistics SaaS, leading to a 25% reduction in delivery delays.

*Ummatin, Uplift Array, Firstmed, MedExpress: Lead Backend Developer —Event-driven workflows, secure API design.*

*Project Links: [digitalrx.io](https://digitalrx.io) | [digitalpharmacy.io](https://digitalpharmacy.io) | [ummatin.com](https://ummatin.com) | [studentuplift.com](https://studentuplift.com) | [firstmed.com.pe](https://firstmed.com.pe) | [medexpress.lk](https://medexpress.lk)*

## EDUCATION

**Master of Science in Computer Science and Engineering (Ongoing)**

United International University (UIU) — Dhaka, Bangladesh

**Bachelor of Science in Computer Science and Engineering**

University of Development Alternative (UODA) — Dhaka, Bangladesh

## SOFT SKILLS

Leadership | Mentorship | Agile Project Management | Cross-functional Collaboration | Strategic Thinking | Technical Communication | Problem Solving