# Beware Be Cyber aware

Josh Hollyfield

#### Phishing Vishing, smishing, spear phishing, whaling

No government agency is going to send an email as an initial point of contact.

Some email clients, like Outlook, automatically block .exe, .bat, .vbs, .js file type attachments.

Embedded URLs can be very misleading. The embedded link can be named anything the cyber criminal wants it to be, but if you hover your mouse over the link it will show you the actual URL destination.

Make sure it has the actual web address and not the web address followed by the parent (fraudulent) domain name.

Check the Reply address. The From address could say "person@greenhousedata.com"; however, the actual email address could be different, such as "persongreenhousedata@fraudulent.com."



It's hard to win something without actually participating in the drawing or game. Like winning the lottery without purchasing a ticket.

Big name companies and vendors check for spelling and grammar errors.

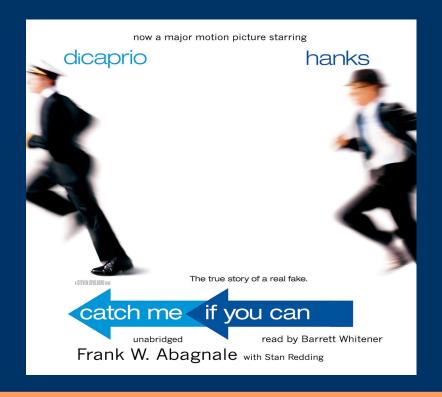
Reputable companies do NOT ask for personal information. If the message says it is from your bank, they already have your bank account number and PIN; they do not need you to send it to them.

Makes an unrealistic threat. Cyber criminals do this to scare people into giving them money.

# Social Engineering

- A manipulation technique that exploits human error to gain private information, access or valuables.
- Online or IRL





#### **Passwords**

- Keep your passwords strong and different
- Three words with numbers and special characters

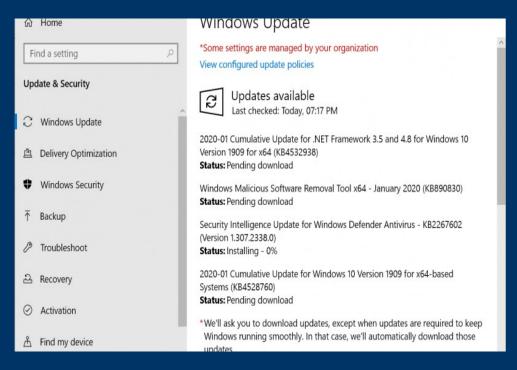
#### 2FA

- Provides an added layer of security
- Something you know, have or are



## **Updates!**

• Please keep your devices updated.





## Internet of Things

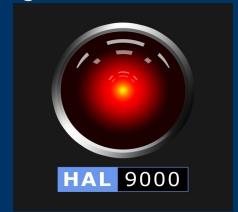
- The concept of connecting devices to each other and the internet and having the devices share information with each other.
- Devices can pose massive security risks.

echo dot
"Alexa, turn on the lights."

Buy from reputable manufacturers.

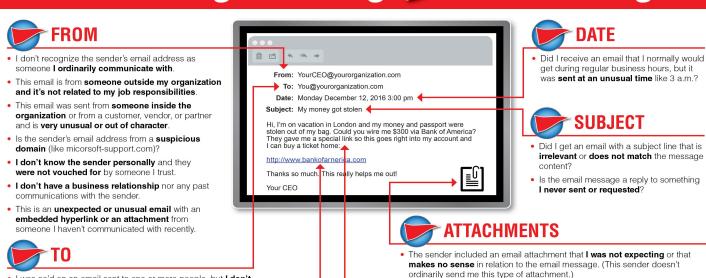
• Make sure you know what you're getting into when investing in these

devices.



# **Phishing**

#### Social Engineering Red Flags



- I was cc'd on an email sent to one or more people, but I don't personally know the other people it was sent to.
- I received an email that was also sent to an unusual mix of people.
   For instance, it might be sent to a random group of people at my organization whose last names start with the same letter, or a whole list of unrelated addresses.



- I hover my mouse over a hyperlink that's displayed in the email message, but the link-to address is for a different website. (This is a big red flag.)
- I received an email that only has long hyperlinks with no further information, and the rest of the email is completely blank.
- I received an email with a hyperlink that is a misspelling of a known web site. For
  instance, www.bankofarnerica.com the "m" is really two characters "r" and "n."

#### CONTENT

 Is the sender asking me to click on a link or open an attachment to avoid a negative consequence or to gain something of value?

that is always safe to click on is a .txt file.

- Is the email out of the ordinary, or does it have bad grammar or spelling errors?
- Is the sender asking me to click a link or open up an attachment that seems odd or illogical?
- Do I have an uncomfortable gut feeling about the sender's request to open an attachment or click a link?

I see an attachment with a possibly dangerous file type. The only file type

 Is the email asking me to look at a compromising or embarrassing picture of myself or someone I know?

© 2021 KnowBe4, Inc. All rights reserved. Other product and company names mentioned herein may be trademarks and/or registered trademarks of their respective companies.

#### Malware

- Software that has been created to harm or exploit another piece of software or hardware
- Includes: Ransomware, viruses, worms, spyware and bots
- Good security practices: Not downloading files from unknown sources, having anti-malware software, not using your admin account for every day tasks







# Backups

• Follow the 3-2-1 rule 3 copies, 2 different media, 1 copy off site



Thanks for listening
Thanks for understanding!