

Juan J. Aguilera

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LINKS

[Linkedin](#)

[Github](#)

[Gitlab](#)

SKILLS

LANGUAGES

HTML • CSS • JavaScript
Python • React • Django

TECHNOLOGIES

PostgreSQL • Git
Docker • Postman •
NGINX • Gunicorn • AWS

OTHERS

CI/CD • Gitlab

EDUCATION

WGU - Bachelor's of Tech

Cloud Computing
Graduating July 2023

CERTIFICATIONS

CompTIA Certs

- Network +
- Security +
- Linux +
- Project +

ITIL v4

AWS

- Cloud Practitioner
- SysOps
Administrator

EXPERIENCE

NICE CxOne | Software Engineer

02/2022 - **Present**

- Collaborate with customers, Project Managers, and Implementation team members to ensure timely completion of builds in accordance with specified requirements.
- Ensure the proper functioning of third-party APIs and other necessary build integrations, such as Conversational AI or CRMs, by effectively integrating them into NICE CxOne's IVR software to meet the build's objectives.
- Developed custom logic for processing and parsing customer data, and performed rigorous testing to ensure that the build was free of bugs, issues, or undesirable outcomes before submitting it for QA.

DellEMC | Tech Support Engineer 2

12/2014 - **01/2022**

- Delivered technical assistance to enterprise customers encountering issues with ViPR, a SaaS product.

PROJECTS

[Juan Of A Kind](#)

A website developed for a Food Truck client, using Django and React that provides a customer facing website and also an administrative backend for staff. Deployed using Docker, Gunicorn, and NGINX.

[Stephanie Johnson Tattoo](#)

A Django and React project for a tattoo artist client, developed using Django and React and deployed using the same stack as JOAK.