# MAHMOUD ISMAIL MAHMOUD MOHAMED

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#### OBJECTIVE.

I'm seeking a challenging position in your esteemed field. So I can enhance my technical and interpersonal skills and to apply them as well.

# EDUCATION.

2006-2007 Cairo, Egypt Information System Dept.

Future Academy (Ain Shams)

# SKILLS.

# Soft Skills:

- Excellent Presentation & Communication Skills.
- Teamwork.
- Problem Solving & Decision Making.
- Confident, Polite and Patient.
- Quick Learning & Self Study.

#### **Professional Skills:**

- Network Management.
- Platforms and Routing Protocols.
- Programming language and Operating Systems.
- Infrastructure services and LAN technologies.
- Some knowledge about VoIP.

# Language Skills:

- Native Language Arabic.
- Very Good command of both written and spoken English.

#### EDUCATION EXPERIENCES.

- CCNA Routing & Switching 200-125 Course.
  - Introduction to Networks.
  - Routing and Switching Essentials.
  - Scaling Networks.
  - Connecting Networks.
- Networkat Certified Associate (NCA).
- Microsoft Certified Technology Specialist (MCTS).
- International Computer Driving License (ICDL).
- General English Program "Level 302".
- Networking Diploma Excellent Degree.
- Programming Diploma Excellent Degree.

### WORK EXPERIENCES.

Work as IT at Global Industries Company from Jan 2016 – Present.

- Building and maintaining computer network for all employees throughout the Company.
- Attending to all needs of employees and their network concerns.
- Troubleshooting issues within the network to ensure it is running efficiently and avoids all potential future problems.
- Training Company employees in terms of network operations to avoid the risk of miscommunication.
- Performing beneficial and regular network updates whenever such are available.
- Carrying out research on new network functions and features that could be useful to the company.

#### PERSONAL DATA.

Date of Birth: 13/10/1986
Marital Status: Married
Military Status: Exemption