

# MAHMOUD ISMAIL MAHMOUD MOHAMED



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Cisco Networking Academy ID: 1002654471  
Networkat Academy ID: 998

## OBJECTIVE.

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I'm seeking a challenging IT position in your esteemed field. So I can enhance my technical and interpersonal skills and to apply them as well.

## EDUCATION.

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2006 - 2007  
Cairo, Egypt  
Information System Dept.

Future Academy (Ain Shams)

## SKILLS.

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### Soft Skills:

- Excellent Presentation & Communication Skills.
- Teamwork.
- Problem Solving & Decision Making.
- Confident, Polite and Patient.
- Quick Learning & Self Study.

### Professional Skills:

- Network Management.
- Platforms and Routing Protocols.
- Infrastructure services and LAN technologies.
- Installation and Configuration Windows Server 2019.
- Install and Configure Active Directory on Domain Controller.
- Implementing Group Policy.
- Remote Access Solutions, Deploying DNS and Managing DHCP.
- Some knowledge about VoIP.

### Language Skills:

- Native Language Arabic.
- Very Good command of both written and spoken English.

## EDUCATION EXPERIENCES.

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- CCNA Routing & Switching 200-125 Course.
  - Introduction to Networks.
  - Routing and Switching Essentials.
  - Scaling Networks.
  - Connecting Networks.
- Networkat Certified Associate (NCA).
- Microsoft Certified Technology Specialist (MCTS).
- International Computer Driving License (ICDL).
- General English Program "Level 302".
- Networking Diploma           Excellent Degree.
- Programming Diploma        Excellent Degree.

## WORK EXPERIENCES.

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Work as IT at Global Industries Company from Jan 2016 – Present.

- Building and maintaining computer network for all employees throughout the Company.
- Attending to all needs of employees and their network concerns.
- Troubleshooting issues within the network to ensure it is running efficiently and avoids all potential future problems.
- Training Company employees in terms of network operations to avoid the risk of miscommunication.
- Performing beneficial and regular network updates whenever such are available.
- Carrying out research on new network functions and features that could be useful to the company.

## PERSONAL DATA.

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**Date of Birth:**     13/10/1986  
**Marital Status:**   Married  
**Military Status:**   Exemption  
**Insurance No.:**    5925275