SRS DOCUMENT

[Document subtitle]

This is a quick SRS document

Contents

1.Introduction

This document is made to outline the requirements development of a delivery software system, aiming to streamline and optimize the delivery process for businesses, The delivery software will cover order management, route optimization, real-time tracking, and reporting functionalities to enhance the overall efficiency of delivery operations.

2.Functional Requirements

2.1User Authentication

The system shall provide secure user authentication for administrators, delivery personnel, and customers.Users shall have role-based access control to ensure appropriate system privileges.

2.2Order Management

The software will allow customers and drivers to cancel ,create and modify the orders

2.3Real time tracking

Customers will be able to check their order status and see the real time location of the driver and give a rough estimate of the arrival time.

2.4Help section

The customers will be able to ask for help from 24h employees about their orders and give any complaints if they want about any missing items or if there is any problem with the driver

3.non-Functional requirements

3.1Availability

The software shall be available all day par the downtime if theirs any glitches or routine maintaince.

3.2Security

The system shall be secure as theirs multiple sensitive information that needs to be protected.

3.3Relaibility

The system shall have regular data backup of the database to ensure theirs no loss of data.