Report Title:	Incident Details
Run Date and Time:	2020-08-31 07:07:06 Pacific Daylight Time
Run by:	System Administrator
Table name:	incident

Incident

Number:	INC0009009	Contact type:	
Caller:	David Miller	State:	New
Category:	Inquiry / Help	On hold reason:	
Subcategory:		Impact:	3 - Low
Service:		Urgency:	2 - Medium
Service offering:		Priority:	4 - Low
Configuration item:		Assignment group:	
Universal Request:		Assigned to:	
Route reason:			

Short description:

Unable to access the shared folder.

Description:

Unable to access the shared folder. Please provide access.

Notes

Watch list:		Work notes list:

Additional comments:

Work notes:

2018-12-12 23:30:24 - System Administrator (Work notes)
Changed the priority of the Incident

Related Records

Problem:		Change Request:
		Caused by Change:

Resolution Information

Knowledge:	false	Resolved by:	
Resolution code:		Resolved:	

Resolution notes: