Resume

Elazar Pimentel
Program & Product Manager

Elazar.Pimentel@gmail.com
https://www.linkedin.com/in/elazarpimentel/

Professional Summary

Technical Program & Project Manager and Product Leader with 20+ years delivering complex, time-critical initiatives across public and private sectors. Strong foundation in IT infrastructure, cybersecurity, cloud and AI; expert in Agile/SAFe frameworks, vendor coordination and cross-functional team leadership.

Core Competencies

- **Program & Project Leadership**: End-to-end delivery, PI planning, change management
- **Agile/SAFe**: Scrum, Kanban, SAFe event facilitation, risk management
- **Vendor & Stakeholder Management**: RFP/bid authoring, procurement cycles, multiregional coordination
- **Technical Acumen**: IT infrastructure, networking, cybersecurity, cloud platforms (Azure/AWS), AI tools & frameworks
- **Tools & Platforms**: Jira & Confluence (expert), program-tracking suites

Professional Experience

Technical Program Manager
Government of the City of Buenos Aires | 2016 – Present

- Led delivery of BA EcoBici smart-mobility platform, a multi-million-dollar public-private partnership.
- Authored technical design, wrote a substantial portion of public tender content and managed the RFP cycle.
- Facilitated SAFe PI planning workshops to align 5+ cross-functional teams.
- Oversaw city-wide IT infrastructure and smart mobility projects, ensuring stakeholder alignment across departments and vendors.

Senior Consultant, Infrastructure & Information Security
3CS-Consulting (North, Central & South America) | 2009 – 2016

- Directed regional infrastructure planning and optimization across 10+ countries
- Designed risk-reduction strategies for enterprise clients, integrating security controls into legacy environments
- Developed e-discovery tools for data collection and classification, improving process accuracy and audit readiness

Operations Director

 HK Security Services | 2011 – 2016

- Managed daily operations and service delivery for 375+ staff, driving company growth over four years.
- Implemented operational efficiencies and compliance frameworks to meet industry-standard regulations.

IT Director – LATAM

 FTI Inc., Miami, FL | 2005 – 2011

- Oversaw IT operations and governance across 9 regional offices (200+ users).
- Led customer-facing audits, takeovers and forensic investigations; delivered scalable, secure architectures across legal and financial sectors.

Legal Technology & IT Director – LATAM

 Kroll Inc., Miami, FL | 1997 – 2005

- Aligned IT strategy with business objectives for 6 offices and 350 users.
- Served customers with compliance audits, takeover support and forensic investigations; delivered scalable, secure architectures across legal and financial sectors.

Education & Certifications

- **Project Management Certification –** Universidad Argentina de la Empresa 2025 (in progress)
- **IBM Program Management** – Coursera (in progress)
- **Google Project Management** – Coursera (in progress)
- **Atlassian Jira & Confluence** – Completed May 2025 (Link)
- **Project Management**, **Full-Stack Development**, **Agile (Scrum)** – CoderHouse (Top 10 %)
- **Digital Product Management** – Coder House (Top 10 %)
- **Ontological Coaching** – Axion Training
- **MCSE**, **CCNA**

Volunteer Experience

Registered Nurse (Volunteer)
- Provide primary care and health-education support for NGO clinics; leverage clinical background to enhance healthcare-tech initiatives.

Additional Skills & Languages

- **Coaching & Mentoring:** Executive leadership coaching; full-stack development mentorship
- **Languages: English (native)** Spanish (native),