# Abdulrahman Elbasel

## **GENERAL INFO**

Full Name: Abdulrahman Elbasel Date of Birth: 17<sup>th</sup> of January 1998

Nationality: Egypt Marital Status: Single

Location: 6th of October, Giza, Egypt

### **CONTACT INFO**

Mobile: +201114565006

Email: abdelrahman.elbasel@gmail.com

Facebook: https://www.facebook.com/Abdulrahman.Elbasel

Github: http://GitHub.com/Elbasel

#### PROFESSIONAL EXPERIENCE

Jul 2021 to Dec 2021 Real Time Management Specialist at Centro

(5 months)

Jan 2021 to Apr 2021 Technical Support Specialist at Sykes

(3 months) DocuSign

Jul 2020 to Dec 2020 Real Time Analyst at Teleperformance Egypt

(5 months)

Jan 2020 to Jul 2020 **Technical Support Specialist** at **Concentrix** 

(6 months) Cairo, Egypt

Industry: Outsourcing/Offshoring. Company Size: More than 1000 employees

Amazon UK

Feb 2019 to Jul 2019 Retention And Loyalty Agent at Teleperformance

(5 months) Cairo, Egypt

Industry: Outsourcing/Offshoring. Company Size: More than 1000 employees

Freedom Mobile

Sep 2018 to Feb 2019 Technical Support Specialist at Teleperformance

(5 months) Cairo, Egypt

Industry: Outsourcing/Offshoring. Company Size: More than 1000 employees

Freedom Mobile

## **EDUCATION**

2022 Bachelor's Degree

Helwan University, Egypt Overall Grade: Excellent

#### **LANGUAGES**

• English and Arabic: Fluent.

#### **SKILLS**

• Advanced in Customer Service and Microsoft Office.

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• Intermediate in Web Development, Data Analysis and Python.