***Engineer – Storage & Backup Administrator (Hitachi with Symantec NetBackup Preferable)***

**Job description**

\* Strong knowledge on SAN & NAS Fundamentals, Storage Virtualization, Enterprise Backup

\* Expertise in at-least one of the vendor products like Hitachi, NetApp, HP XP, Storagetek (Hitachi VSP, USP, Tagmastore preferable)

\* Expertise on Brocade San Switches is must

\* Responsible to maintain 100% storage uptime

\* Automating the manual reports

\* Hands on LDEV (LUN) Creation, modification, LUSE, Host Mapping, SAN Zoning is must

\* Knowledge on any one of the enterprise backup solution like Symantec NetBackup, IBM TSM, EMC Networker is must

\* Hands on Hitachi HiCommand, Device Manager, Tuning Manager, Tiered Storage Manager would be an advantage

\* Hands on LDEV (LUN) or Port performance tuning would be an advantage

\* Knowledge on VmWare, any flavor of UNIX would be an advantage

\* Work with backup team for troubleshooting enterprise backup issues

\* Work with software and hardware vendors to troubleshoot and resolve issues

\* Monitor backup, re-run as necessary and process restore requests

\* Responsible for regular updation of documentation related to Architecture, Operating procedure, Inventory related to storage and backup

\* Provide metrics to management for use in trending

\* Ensure submission of daily, weekly and monthly report to the management on the storage & backup status

\* Ensure knowledge database is populated with resolutions, workarounds and known issues

\* Maintain regular tape rotation cycle for local and offsite storage of media

\* Work with other IT groups and the business to make sure all storage & backup requests are performed in accordance with business policies and the law

\* Place hardware service calls and schedule regular maintenance on hardware

**Qualifications:**

\* Experience with enterprise storage (Any Product except EMC) is must

\* Mandatory Required: 2+ years of extensive experience with Enterprise boxes

\* Minimum of two years computer systems experience

\* Experience with any one of the product like Hitachi, NetApp, HP XP, Storagetek is must

\* Experience with any one of the backup product like Symantec NetBackup, EMC Networker, IBM TSM is must

\* Experience with Storage replication, Virualisation an advantage

\* Excellent customer service skills and service orientation

\* Ability to work collaboratively in a team environment

\* Ability to manage multiple tasks with frequent interruption

\* Ability to work independently and to know when to ask for assistance

\* Ability to solve problems and to communicate how to solve these problems to others

\* Candidate will be required to participate in the weekly on-call rotation

\* Must be able to extend working hours for organization need