

Emmanuel YAH I

Lake Chad Research Institute
Maiduguri borno state
nigeria
+234 907 529 9931
emmanuel Yah I12@gmail.com

EXPERIENCE

Transcorp Hilton, Abuja Nigeria — Tech support

july-15-2024 - january-20-2025

Customer Support: Delivered prompt, empathetic assistance via phone, consistently enhancing customer satisfaction and resolving inquiries efficiently.

Technical Troubleshooting: Apply analytical and problem-solving skills to diagnose and resolve complex hardware, software, and network issues, ensuring minimal downtime and efficient operations.

EDUCATION

University of Maiduguri, Maiduguri — Degree

2019 - Present

Learning Right Private School, Maiduguri — WAEC / NECO

2013 - 2019

Likama Primary School, Chibok — primary school certificate

2008 - 2013

PROJECTS

Global Insight API — Dynamic country data platform

Developed a Node.js express backend with MySQL (sequelize) for managing global country data. Features include dynamic data fetching, caching, RESTful endpoints, on-demand data refresh, visual summaries, and robust error handling.

Devils Advocate — AI Agent

Built an AI agent using the mastra framework to critically analyze business ideas, new features and strategic plans. Features include multidimensional criticism, competitor research, scoring for performance evaluation, and structured report highlighting potential risks and flawed assumptions.

SKILLS

NodeJS / Express

NestJS

JavaScript

TypeScript

Docker

Git / Github

HTML5

Tailwind

CSS

React

SOFT SKILLS

Teamwork and Collaboration

Problem solving

Adaptability

Critical Thinking

Leadership

LANGUAGES

English, Hausa