

Document	Institute Appeal Investigation Process Flowchart	
KHDA Regulatory Conditions	A3.1	
Location		
Author	Mr. Khuram Amin	
Reviewed	Mr. Saqib Shahzad Bhatti	
Approved	Board of Directors	
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Amendments	Date:	
Organisation	Metaverse Age Training Institute	
KHDA Permit Number	630465	

1.0 Independent Reviewer Definition

An independent reviewer will be a subject expert and not an employee of Metaverse Age Institute appointed by the institute to evaluate appeals on the basis of experience and training. The independent reviewer will have no personal stake in the decision under consideration.

2.0 METAVERSE AGE TRAINING INSTITUTE APPEAL MANAGEMENT PROCESS FLOWCHART

