# Eldho Alias

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## Education

## Mohawk College - Hamilton, ON

Computer System Technician - Software Support, Expected Dec 2025

- Currently enrolled in the 3rd semester
- Completed HTML, CSS, and JavaScript with an 85% overall grade
- Developed strong analytical skills through coursework and practical assignments

## Royal Education - Kerala, India

Diploma in Networking, July 2023

- Achieved 86% in technical programs
- Proficient in CISCO, Microsoft Professional, and Network Administration

# **Project**

#### Whack-A-Mole Game

Technologies: HTML, CSS, JavaScript

Overview: Created an interactive Whack-a-Mole game to engage users. Showcased front-end skills with a fun, simple game.

- · Created an interactive game where players score by hitting moles
- Responsive design compatible with different devices

### Skill

- Languages: PHP, Java, C#, Python, JavaScript, HTML, CSS
- Frameworks: AJAX, React.js, Node.js, ¡Query, .NET Framework
- Database: Microsoft SQL Server, MySQL
- Tools and IDE's: Git, Unity, Visual Studio 2022, VS Code, IntelliJ, PyCharm
- Operating Systems: Windows, Linux, macOS
- Other Skills: UML, System Analysis and Design, Agile Methodologies

# Work History

#### Customer Sales Representative | Sep 2023 - Present

Manchu Wok, Hamilton, ON

- Manage 40 incoming calls and emails per day from customers. Refine teamwork and communication abilities
  while offering exceptional customer service to customers
- Built strong relationships with clients through attentive service, leading to repeat business and referrals.
- Emphasized product specifications to meet customer needs.

#### **Extra-Curricular Activities**

#### Football, Hamilton FC - Hamilton, ON

- Through recreational and competitive football, I developed great teamwork and leadership abilities.
- · Organized and conducted training sessions for junior players, enhancing coaching and mentoring skills