











Qualification Summary

- 2 years Co-Op work experience. Product development at Fintech, Manufacturing, and Financial companies
- Agile development, problem-solving, adaptability, attention to detail, analytical skills. Team player with strong communication who stays motivated!
- Comfort and experience diving into data from various internships, with a passion for using technology/machinery to better consumers
- o International experience Hong Kong, San Francisco, Dakar, Toronto
- o Bilingual French & English

Experience

Business Development – Canadian Chamber of Commerce | Hong Kong

Sep.-Dec. 2019

- Piloted redesign Member Privilege Program company contacting, designing, coding. 33% increase in members part of the program. 27% increase in daily traffic
- Formed and developed business relations with diverse mix of companies cold calling, selling our services,
 solving requests, emailing. 6% increase in membership base to date
- Created data analytics framework giving view of membership numbers/activities

Product Management - Credit Karma | San Francisco, California

Jan.-Apr. 2019

- Led delivery of offers on new unauthenticated-user experience through collaboration with verticals overall product-shipping. Increased offers impression-to-click rate by 10%, revenue by \$500,000
- o Created framework for data on-boarding and pipelining into Recommendation System Platform
- o Produced roadmap for internal Model Management UI, aiming to increase productivity by 13%

Project Engineering – Bombardier Aerospace | Toronto, Canada

May.-Aug. 2018

- Lead progression of deliverables for testing procedures of aircraft part management tools, presentation meetings, supplier/stakeholder interaction, data analysis
- o Developed project management visibility tool used by 189 Project Engineers linear regression forecasting

Process Engineering – Groupe Kirène | Dakar, Senegal

Sep.-Dec. 2017

- Implemented Enterprise Resource Planning system: strategic planning, data collection & clean-up, training & testing, post-launch maintenance (Sage 100c)
- Lead 4-man team to restructure spare parts database: performed analysis, solved inconsistency issues, established concrete codification

Business Systems Analyst – Royal Bank of Canada (T&O) | Toronto, Canada

Jan.-Apr. 2017

- Created Organizational Change Management plan for IT Portfolio Management version upgrade
- o Collaborated with BSAs and Engineers to actively improve system, often based on user requests

Data Analyst - BlackBerry | Waterloo, Canada

May.-Aug. 2016

- o Analyzed, optimized, solved problems with Customer Service performance on Optimization Team
- Created data reports and highlighted insights heat maps, SQL based reports

Education

University of Waterloo - BASc. Management Engineering, Honours, Co-Op

- Graduation: 2020
- Relevant Courses: Human-Computer Interaction, Strategic Management of Tech, Principles of Software Eng.

Projects & Other

- Business Location Optimizer RStudio tool, suggests business location based on user preferences
- Highlight Generation Tool Outputs auto-generated highlights from e-sport games using data science
- Self-built Website
- o Volunteer Experience: AGAPE Association Member (underprivileged children)

Skills

Platforms &

Tools:

- GitHub
- JIRA
- Looker
- GCP
- AWS
- Salesforce
- WordPress
- ERP (Sage 100c)
- MySQL
- Confluence
- Axure

Languages:

- Python
- JavaScript
- HTML/CSS
- R
- SQL

Frameworks:

- SDLC/Kanban
- ANNs
- APIs
- Lean
- 5S/6 Sigma
- Change Management

Interests

Sports & Other:

Volleyball, Soccer, Video Games, Music Production

Countries of Residence:

Canada, Belgium, England, Nigeria, Cameroon, Senegal, Ivory Coast, USA, Hong Kong