POSRG
POS (Point of Sale) Technician

Overview:

We are looking for two energetic, responsible and career oriented people to join our team full time in the very important POS Technician role. This job requires some level of Point of Sale Hardware knowledge, someone not afraid to work hard and get their hands dirty and ideally someone who will seize the opportunity to learn our business and grow with us. Our company provides employees with an energized, fun work environment, benefits and the opportunity for overtime.

Job Tasks and Responsibilities:

1) Individuals are responsible for Testing, diagnosis, and repair of a variety of POS equipment including all scanner/barcode equipment.
2) Perform mechanical, electromechanical tests, and repairs on printers and other devices to ensure unit (s) functions according to manufacturer specifications.
3) Determine cause of unit failure by performing appropriate troubleshooting techniques and repair down to component level.
4) Evaluate returned defective equipment or (RMA's) and follow company procedure.
5) Stage and image POS registers including loading customers OS, drivers and POS software.

Requirements:

1) High school diploma required, some college classes or degree preferred
2) Basic computer skills necessary
3) Ability to work in a fast-paced environment, multi-task effectively and work efficiently
4) Professional demeanor, that enjoys working in a fast paced, but casual/fun business environment
5) Strong attention to detail
6) Strong preference for local candidates, within 15 miles of our Wauconda, IL office