

# ALEXANDER HILL

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Location: Atherstone, Warwickshire

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## INTRODUCTION

- Technical Author with a demonstrated history of working in the software industry.
- Currently writing Software Documentation using MadCap Flare.
- A quick learner and logical thinker with the ability to work under pressure, alone and with others.
- A self-starter, actively participating in continuous learning and skills development.

## EMPLOYMENT

### Jaama Ltd

#### Technical Author - Oct 2018 - Present

- Producing guides, reference material and articles.
- Creating and arranging screenshots and illustrations to support documentation.
- Presenting complex information in a way that is jargon-free and easy to understand.
- Research using online and printed resources to ensure accuracy.
- Conducting proofreading and reviewing of documentation.

#### Software Tester - Nov 2017 - Oct 2018

- Translating functional requirements into test cases.
- Planning, writing and executing test scripts.
- Manual regression testing.
- Identifying issues and risks and raising bug reports.

### Vennersys

#### Senior Software Test Engineer - Jun 2016 - Nov 2017

- Along with regular testing duties, I oversaw the three-weekly release cycle to ensure all development and testing work was completed on time.

#### Software Test Engineer - Oct 2015 - Jun 2016

- Set up a testing team to test integrated ticketing and EPOS software/hardware.

### Inspired Gaming Group

#### QA Tester (Mobile Gaming) - Jan 2014 - Oct 2015

- Testing HTML5 casino games for both Mobile and Desktop based web browsers.

#### Content Tester - Apr 2012 - Jan 2014

- Testing games produced for fixed-odds betting terminals and casino games.

### Leicester City Football Club

#### Match Day Steward - Oct 2011 - Apr 2012

- Assisting with crowd safety during home games.

### Rare Ltd, Codemasters & Eurocom

#### QA Tester - Jul 2006 - Sep 2011

- Various contract positions performing general Quality Assurance duties in the games industry.

## TOOLS AND TECHNOLOGY

- Madcap Flare, Madcap Capture, Madcap Mimic
- Microsoft Word, Excel, Outlook, OneNote, Team Foundation Server
- Foxit Phantom PDF, Grammarly, Snagit, GIMP
- Chrome/Firefox/Edge including Developer Tools
- Visual Studio Code, HTML, CSS, JavaScript, Powershell, GitHub, SQL

## EDUCATION, TRAINING AND QUALIFICATIONS

<b>Institute of Scientific and Technical Communicators - Junior Member</b> Member since Mar 2019
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<b>Madcap Flare Advanced Developer</b> Issued Mar 2019
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<b>ISTQB-BCS Certified Tester - Foundation Level</b> Issued Oct 2016
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<b>Audio &amp; Recording Technology - Certificate of Higher Education</b> De Montfort University, Leicester Attended Sep 2011 - Jun 2012
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<b>A Levels - Media Studies (B), English Language (B), History (E)</b> North Warwickshire and Hinckley College Attended Sep 2004 - Jun 2006
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<b>GCSEs - 1 A, 3Bs and 5Cs</b> Queen Elizabeth School, Atherstone Attended May 1999 - Jun 2004
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## HOBBIES AND INTERESTS

- Playing Guitar
- Music
- Web Development
- Computer Games
- Cooking
- Reading
- Fishing

## REFERENCES

*Contact details available on request.*

- Alex Loach (Customer Service Manager) - Jaama Ltd.
- Sharon Thornton (PA and Admin Team Manager) - VennerSys