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Project: Report

# Marketing Digital Outdoor with gesture interaction — Problem statement

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# List of Listings

# List of Abbreviations

Notation	Description	Page List
BN	Billions	2, 3, 5
CAGR	Compound Annual Growth Rate	3
DOOH	Digital Out-Of-Home	2
R&D	Research and Development	3
TV	Television	1

# 1 Introduction

The present work illustrates the application of the two first stages of the Waterfall methodology — Analysis and Design — to develop a Television (TV) remote control. This type of project begins with the establishment of a contract between the client (Samsung company) and the project team, clearly defining the problem statement and deriving the product requirements and constraints associated to the project. It should be noted, however, that both roles are played out by the authors. A market research is performed to gain more insight over this market and the product placement, and the product overall characteristics.

In the analysis phase, the product requirements are derived — defining the client expectations for the product — as well as the project constraints — what the environments limits about the product. Finally, the theoretical foundations are outlined, providing the basic technical knowledge to undertake the project.

In the design phase, the product development starts, specifying the system in terms of hardware and software and its associated interfaces, the error handling required, and the design verification.

## 1.1 Problem statement

COVID pandemics presented a landmark on human interaction, greatly reducing the contact between people and surfaces. Thus, it is an imperative to provide people with contactless interfaces for everyday tasks. People redefined their purchasing behaviors, leading to a massive growth of the online shopping. However, some business sectors, like clothing or perfumes, cannot provide the same user experience when moving online. Therefore, one proposes to close that gap by providing a marketing digital outdoor for brands to advertise and gather customers with contactless interaction.

Scenting marketing is a great approach to draw people into stores. Olfactory sense is the fastest way to the brain, thus, providing an exceptional opportunity for marketing [1] — “75% of the emotions we generate on a daily basis are affected by smell. Next to sight, it is the most important sense we have” [2].

Combining that with additional stimuli, like sight and sound, can significantly boost the marketing outcome. Brands can buy advertisement space and time, selecting the videoclips to be displayed and the fragrance to be used at specific times, drawing the customers into their stores.

Marketing also leverages from better user experience, thus, user interaction is a must-have, providing the opportunity to interact with the customer. In this sense, when users approach the outdoor a gesture-based interface will be provided for a brand immersive experience, where the user can take pictures or create GIFs with brand specific image filters and share them through their social media, with the opportunity to gain several benefits.

Summarizing, the project consists of a marketing digital outdoor with sound and video display, and fragrance emission selected by the brands, providing a gesture-based interface for user interaction to create pictures and GIFs, brand-specific, and share them on social media.

## 1.2 Context and motivation

### 1.3 Market research

A Digital Outdoor is essentially traditional outdoor advertising powered up by technology. The pros of a digital outdoor to a traditional one is mostly the way that it captivates the attention of consumers in a more dynamic way. It can also change its advertisement according to certain conditions, such as weather and/or time. Some researches tells that the British public sees over 1.1 Billions (BN) digital outdoor advertisements over a week [3], which can tell how much digital marketing is valued nowadays.

When talking in numbers, “At the end of 2020, despite the Covid wipeout, the Digital Out-Of-Home (DOOH) market was estimated to be worth \$41.06 BN, but by 2026, nearly two out of three (65%) advertising executives predict this will rise to between \$50 BN and \$55 BN. A further 16% expect it to be worth between \$55 BN and \$60 BN, and 14% estimate it will be even bigger” [4].

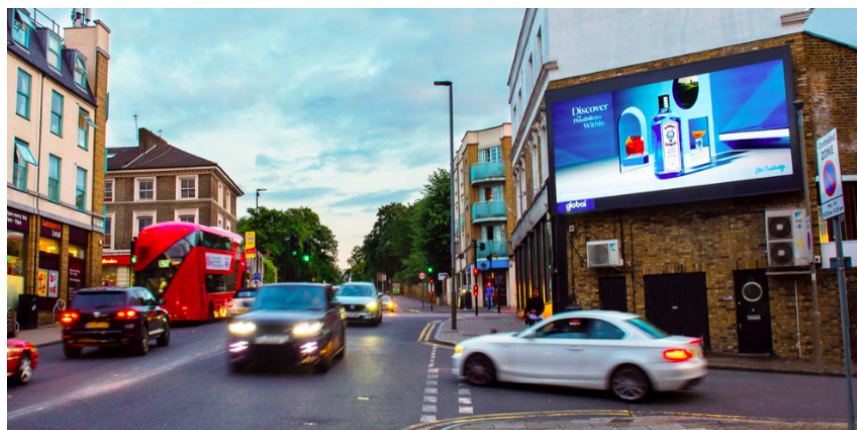
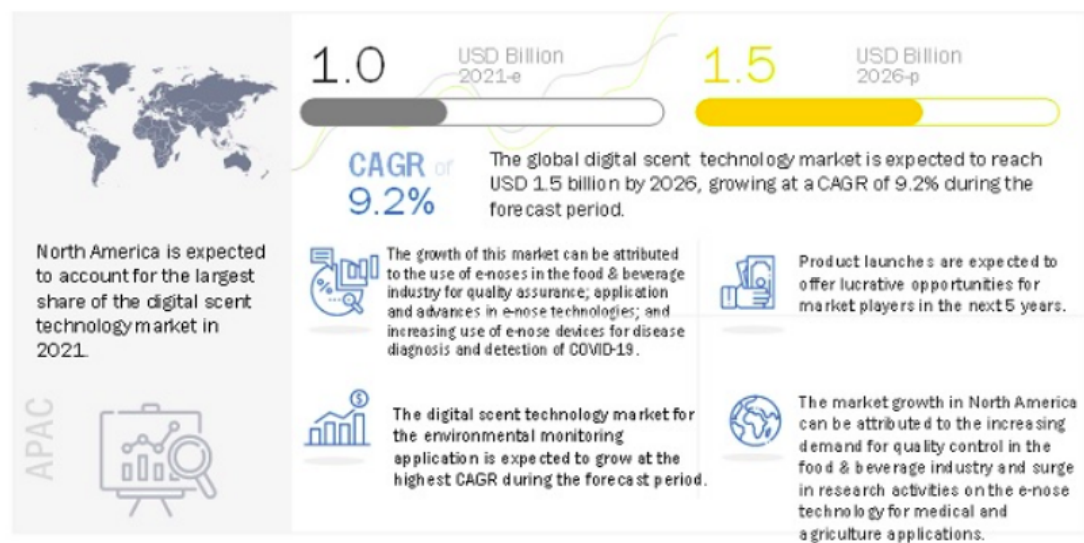


Figure 1.1: Example of a Digital Outdoor, withdrawn from [3]

#### 1.4. Project goals

Scent market is the art of taking a company's brand identity, marketing messages, target audience and creating a scent that amplifies these values. That's because "a scent has the ability to influence behavior and trigger memories almost instantaneously. When smell is combined with other marketing cues, it can amplify a brand experience and establish a long lasting connection with consumers." [5]

Ambient scent uses fragrance to enhance the experience of consumers with different purposes, whereas scents in scent branding are unique to each company's identity. According to a Samsung study: "when consumers were exposed to a company scent, shopping time was increased by 26% and they visited three times more product categories" [6]. Also, "the digital scent technology market is expected to grow from \$1.0 BN in 2021 to \$1.5 BN by 2026, at a Compound Annual Growth Rate (CAGR) of 9.2%." [7]



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Figure 1.2: Attractive Opportunities in the Digital Scent Technology Market, withdrawn from [7]

The market growth can be attributed to several factors, such as expanding application and advancements in e-nose technologies, increasing use of e-nose devices for disease diagnostic applications, emerging Research and Development (R&D) activities to invent e-nose to sniff out COVID-19, and rising use of e-nose in food industry for quality assurance in production, storage, and display.

## 1.4 Project goals

Project goals



## 1.5 Report Outline

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