Portal

Smoke test:	Unacceptable
Acceptance test:	Low
Found issues:	32

Top severity issues

ID	Severity
382	• Critical
385	• Critical
804	• Critical
001	• Critical
421	• Major
477	• Major
879	• Major
810	• Major
795	• Major
868	• Major

Testing environment

Operating system:
Windows 10 Version 21H2 (64-bit)

Browser:
Google Chrome Version 112.0.5615.50 (main)
Mozilla Firefox 48.0 (additional)

Recommendations

- Add confirmation after the user clicks on 'Mark as complete' button in P   03);
- Add functionality to return Action Plan from Completed to Pending (24);

QA team

Company:

QA manager:

QA engineer: Elaterina Elekchan
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Additional information

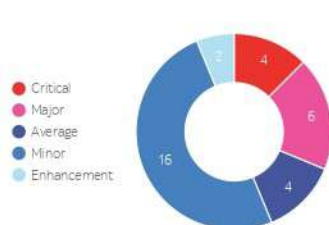|	
Testing dates:	04.04.2023 – 10.04.2023
Time spent:	16 hours

Product version: 1.0

General quality analysis

The overall quality of the application can be estimated as **Low**. This is majorly because the application did not pass Smoke test in the additional browser and also because some critical functionality, such as reflecting   details and fixing time of Sessions does not work in the main browser. The total number of defects is 32, but this number includes two suggested enhancements. The half of defects is functional, 4 of them have the Critical severity and 6 defects gain the Major severity. A detailed quality analysis is presented below.
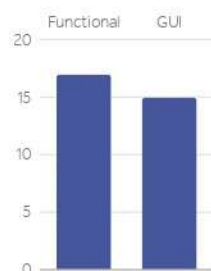
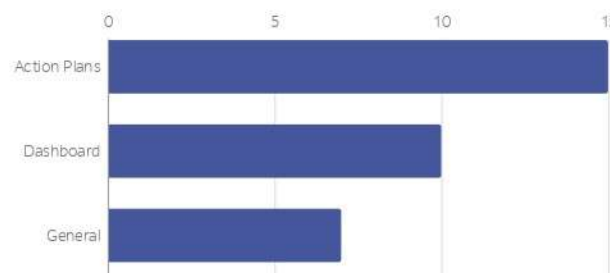# Detailed quality analysis

The total number of defects by severity

The chart shows the statistics of defects by the degree of the negative impact they have on the application. **12.5%** of issues have have crucual impact on functionality and gained **Critical** severity. Almost **19%** of issues have **Major** severity; half of them are in the   tab and the other half - in the   tab. **Minor (50%)** defects constitute half of all defects in the application.

The total number of defects by type

The chart present the ratio of defects by type. There were **17** functional issues, including 4 issues with Critical severity. Issues   3382 and   0001 are related to addiotnal browser in which the application did not pass Smoke test. Issues (385 and   9804 concern critical functionality, such as reflecting /   details and fixing time of Sessions which does not work in the main browser. **15** issues were a **GUI** issues and though all of them have Minor severity they may negatively impact the Clients' perception of the application.

The total number of defects by components

The chart represents defects quantity on separate modules. The majority of issues actual in "   " module (15). "   " module contains 10 issues and   module has 7 issues.

Quality of separate modules

Module	Quality	Comments
	• Low	The quality of this section can be estimated as **Low**. 15 defects were found here. The most significant defects here are Inlay with details not opening in the main browser (804) and button 'Mark as complete' not working in / tab in the additional browser (' 1).
	• Medium	The quality of this section can be estimated as **Medium**. In this section 10 issues were found, 3 of them have Major severity. The most important defects are that Sessions time does not reflect time zone (477) and Link 'See all documents' missing (795).
	• Low	The quality of this section can be estimated as **Low**. 7 issues were found here. The issue (382) concerns Smoke test for the additional browser: the application almost does not work in this browser. Another notable defect 79382) is that time of upcoming Sessions is not fixed, it is updated every time the user refreshes page or logs out and logs in again.