

Profile

I am friendly, hardworking, reliable and have a personal passion for Computers, Technology and problem solving. In the last 12 months I have passed several exams relating to Software Development, Networking and Operating Systems. I was also selected to attend the Generation Tech Talent Accelerator 6 week coding boot camp where I received the opportunity to work in different teams, learn more in depth coding skills and completed two projects. Since March I have been working as a Desktop Engineer, whilst undertaking my Level 3 Infrastructure Technician Apprenticeship with QA.

As part of my current role some of my key responsibilities include, application packaging, writing SQL queries to assist with reports, maintaining desktop builds, log analysis for troubleshooting and supporting the SCCM environment. I would like to use my existing skills in programming and configuration management as a foundation to progress into a Dev-Ops based role, while continuing to learn new skills and being part of a team where my efforts could add value.

In my spare time I enjoy practicing coding. For example, I have been building my sister a website for her personal training and have saved this to my GitHub Repository amongst my other projects.

GitHub - <https://github.com/ElenaBubblez>

Web Portfolio - elenabubblez.github.io

Education

June 17th 2021	BCS Level 3 Award in Mobile and Operating Systems - Pass Operating System platforms, PC hardware, Installing an Operating System, Malware Protection, Firewalls, Multifactor Authentication, Encryption, BYOD, Remote Desktop, Remote Assistance, MDM.
April 21st 2021	98-366: MTA: Networking Fundamentals - Pass Internet, Intranet, Extranet, LANs, WANs, Wireless networking, Network topologies, Switches, Routers, Modems, Network medias, OSI model, IPV4, IPV6, DNS, DHCP, TCP/IP, VPN's.
Sep 28th 2020 – Nov 7th 2020	Generation Tech Talent Accelerator bootcamp HTML, CSS, JavaScript, DOM manipulation, Bootstrap, Flex Box, Git & GitHub, Binary, Soft Skills
June 5th 2020	Microsoft MTA 98-361 Software Development Fundamentals C# - Pass C#, SQL, HTML, CSS, JavaScript, ASP.NET
2012 – 2014	Hertford Regional College (Ware) Ladies Hairdressing VRQ Level 3 (equivalent to 3 A levels) Men's Barbering VRQ Level 3 Ladies Hairdressing VRQ Level 2 Men's Barbering VRQ Level 1 & 2 Functional Skills English Grade/Level 2 (equivalent to C-A*)
2009–2012:	Monk's Walk School, Welwyn Garden City GCSE, and GCSE Equivalent Qualifications Mathematics (C), English Language (D) English Media Studies (C), Biology(C), Chemistry(C), Physics(C) ICT Level 2 (Merit), ICT Media Level 2 (P)(D)(M)(M), D&T Food Technology (D), Religious Studies (D).

Work Experience

March 2021 -	Get Before Set LTD / Howden Group Holdings <ul style="list-style-type: none"> ☉ Building devices from bare metal using SCCM. ☉ Troubleshooting devices that failed to upgrade to Windows 20H2. ☉ Upgrading computer hardware. ☉ Creating application packages using SCCM. ☉ Writing SQL queries. ☉ Managing Task Sequences in SCCM.
2019-20	Rush Hackney – Director Hair Stylist <ul style="list-style-type: none"> ☉ Hair Styling for Men, Women & Children ☉ Administrative duties
2012-19	Katrina Hair Salon London NW2 – Stylist

😊 Cutting, Colouring/Highlighting, Blow drying, Perming, Hair up

- ☺ Regulating Stock.
- ☺ Handling Finances.
- ☺ Opening and closing the shop.

- ☺ Taking client calls.
- ☺ Handling client disputes.
- ☺ Managing employee schedules.

- ☺ Knowledge of a variety of programming languages including C#, HTML, CSS, JavaScript, and SQL.
- ☺ Knowledge of Visual Studio and Visual Studio Code.
- ☺ Knowledge of Networking fundamentals and Operating Systems.
- ☺ Photoshop
- ☺ Able to work individually without direct supervision and as part of a team.

2014: Ladies' Hairdressing VRQ Level 3 student of the year.
2014: Achievement in functional Skills.

2014: Provisional Driver's License	2016: Driving Licence
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Painting, Listening to music, Skating, Computers & Gaming, Puzzles, Cooking/baking, Movies.