ILLIASSE MOUNJIM
Software Developer

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Versatile US Army veteran with a Computer Science degree and 2+ years of experience, eager to prove my value and talent in the evolving tech industry. Problem solver and excellent communicator with strong work ethic, a unique blend of skills, and exceptional adaptability. Seeking an entry-level position to advance and expand my skill set through mentorship and challenging projects.

WORK EXPERIENCE

Web App Developer
Freelance
📅 Mar 2021 - Present   📍 Denver, CO

- Designed and developed sophisticated and fully customized business websites for multiple organizations, aligning it with company's branding and business objectives, resulting in enhanced online visibility and user engagement.

- Collaborated closely on the creation and seamless integration of customized features and functionalities using PHP, HTML, CSS, JavaScript, WordPress, and plugins to architect robust and responsive web solutions, ensuring seamless performance and user satisfaction.

- Applied innovative problem-solving skills to address technical challenges and resolve complex issues efficiently, ensuring the smooth operation of all assets.

- Collaborated closely with clients to elicit project requirements, ensuring comprehensive understanding and alignment with project goals and timelines.

Manager - Dispatcher and Driver
Boulder Limo
📅 Apr 2019 - Present   📍 Denver, Co

- Proficiently managed operations, combining dispatch and driving responsibilities, showcasing multitasking skills and a commitment to operational excellence.

- Facilitated seamless communication between drivers, customers, and higher management, optimizing service coordination and contributing to operational efficiency.

- Spearheaded driver training, maintained quality control, and oversaw overall operations to ensure service excellence, safety, and adherence to industry standards.

EDUCATION

Bachelor's in Computer Science
University of Colorado Denver
📅 Aug 2019 – Dec 2022
📍 Denver, CO
　　Relevant courses:
Algorithms, OOP, Data Structures, RDBMS, Computer Networks, Web APIs, IoT, and Software Engineering design

Advanced Individual Training
U.S Army Armor School
📅 Sep 2015 – Feb 2016
📍 Fort Benning, GA
　　Relevant courses:
Electronic, mechanical, and hydraulic systems, Schematics, NBC(Nuclear, Biological, Chemical) defense, Teamwork and Leadership

TECH SKILLS

Python, C++, Java   ★★★★☆

- Developed multi-threaded applications as well as advanced concurrent and distributed applications using modern software engineering techniques, pattern design approaches, and reusable components.

MySQL, Oracle, MongoDB   ★★★★☆

- Experience with in-depth design of database systems including query

- Implemented cost-effective strategies, leading to optimized resource utilization and improved profitability while maintaining a strong focus on service quality and safety.

Dispatcher and Customer Service Rep.
H&M Towing and Roadside Assistance
📅 May 2020 - Present   📍 Denver, CO

- Receiving emergency and non-emergency calls, dispatching appropriate crew members and drivers, monitoring and tracking driver status and service delivery status.

- Communicating and coordinating between customer, insurance representatives, crew members, and management in the most effective manner.

- Interacting with customers and proactively addressing problems and suggesting solutions.

M1A2 Abrams Tank Maintainer
US Army
📅 Apr 2015 - Apr 2019   📍 US, Europe

- Successfully developed a high level of technical knowledge and expertise in maintaining and repairing intricate M1A2 Abrams tank systems, including the Honeywell turbine engine, transmission, electrical, suspension, steering, hydraulic, auxiliary power, fire suppression, gas systems, and NBC protection system.

- Exercised meticulous asset management protocols for a significant segment of US Army equipment exceeding a valuation of $50 million during a challenging international deployment, maintaining impeccable accountability and bolstering mission accomplishment.

- Applied analytical thinking and creative problem-solving skills in high-stress situations to swiftly identify and resolve complex technical issues, ensuring minimal disruption to critical operations.

- Demonstrated effective teamwork and leadership by coordinating and supervising a diverse group of individuals, fostering a collaborative environment conducive to achieving technical goals.

- Quickly adapted to and mastered the operation of advanced machinery and equipment, resulting in my appointment as the designated equipment operator due to superior proficiency showcasing a natural ability for swift learning and seamless adaptation to cutting-edge technologies.

- Proven ability to work successfully in adverse, stressful , and fast-paced environments while meeting deadlines.

- Played a key role in creating an efficient management system of resources, including tools, equipment, and spare parts, ensuring their availability and optimal utilization in support of technical objectives.

processing and optimization, transaction processing, triggers, concurrency control, recovery, and distributed databases.

PHP, HTML5, CSS, Bootstrap ★★★★☆
- Proficient in creating visually appealing and responsive web interfaces to ensure seamless user experiences and consistent design across various devices.

Other Technologies, ★★★☆☆
- JavaScript, React, GO, Racket, Julia, GIT, Google Cloud Platform, PostgreSQL, NoSQL Heroku.

SOFT SKILLS

Collaborative and Creative Problem Solving, Communication, Teamwork, Customer Service and Satisfaction, Leadership, Management, Attention to details, Fluency in multiple languages, Adaptability, and Flexibility,

AWARDS & HONORS

x2 U.S. Army Commendation Medal

- **Nov/2017** For meritorious service and performance of duty at the NATO Joint Multinational Readiness Center in HOHENFELS, Germany

- **Aug/2016** For willingness to go above and beyond duties assigned at the NATO Joint Multinational Training in Zagan, Poland

x3 U.S. Army Achievement Medal

- **Feb/2016** For Honors Graduate performance in the U.S. Army Advance Individual Training in Fort Benning, GA

- **Aug/2016** For Peak performance in the U.S. Army National Training Center in Fort Irwin CA

- **Jan/2019** For the outstanding performance of duty at the U.S. Army Fort Carson Armor Gunnery.

U.S. Army Good Conduct Medal

- **04/2018** For continuous honorable and faithful service

Salesman
Macy's

📅 2013 - Aug 2015　　　　　📍 Denver, CO

- Excelled in providing exceptional customer service, assisting with product selection, and ensuring a seamless shopping experience. I actively promoted products, handled inquiries, and facilitated sales transactions.

Overnight Shelf Stocker
Walmart

📅 2011 - 2013　　　　　📍 Denver, CO

Diligently restocked shelves, ensuring products were well-organized and readily available for customers. I contributed to the store's efficiency by handling inventory and maintaining store standards.

REFRENCESE

Boulder Limo - **General Manager**

Ed Adil– (303)-332-3992

H&M Towing and Roadside Assistance – **Manager**

Moe Heresh – (720)-499-6834

U.S. Army - **Master Sergeant**

MSG Juan Pereira – (832)-776-7336

CERTIFICATION &TRAINNINGS

- **Current** Google Cybersecurity by Coursera
- **Apr/2019** Automotive Repair training – Transition and Career Skills Program
- **Dec/2018** U.S. Army BLC (Basic Leadership Course) training for Non-Commissioned Officers
- **Apr/2016** Heavy-duty tracked equipment driving training

HOBBIES.

Football (soccer), skiing, reading, working out, traveling, music and swimming.