

Elizabeth Needham

FULL-STACK WEB DEVELOPER

530-545-2320

EliNeedham@outlook.com

YouNeedham.net

www.linkedin.com/in/elizabeth-needham-726155103/



QUALIFICATIONS

- Solid foundational knowledge of designing and developing full-stack web applications using .NET framework.
- Great communication, people skills, and enjoys taking initiative.



TECHNICAL SKILLS

Front End: HTML5, JavaScript, jQuery, jQueryUI, CSS3, Responsive/Mobile Web Development, Bootstrap

Middle Tier: Visual Studio, C#.NET, ASP.NET, LINQ, MVC, EF

Back End: ADO.NET, SQL, SQL Server, SSMSE



INDEPENDENT DEVELOPMENT PROJECTS

- **Personal Site:** www.YouNeedham.net
- **U Store:** Created a secure application for managing product data. Application is built to simulate an online store front with a shopping cart. Administrators have the ability to manage product, category and vendor data.
- **Final Project:** Created a secure data-driven ASP.NET MVC application from design through deployment for managing the tracking and organization of hardware and software within a company. Administrators have the ability to manage employee, department data and all details relating to assigned hardware and software.



TECHNICAL TRAINING & EDUCATION

CENTRIQ TRAINING | KANSAS CITY, MO

FULL-STACK DEVELOPER PROGRAM

AUGUST 2020 – PRESENT

Core Competencies:

- MVC Framework
- Trouble Shooting & Debugging
- Source Control
- Agile/Scrum (Created Team Project)
- Website Deployment
- Pair Programming
- Code Review
- Professionalism, Teamwork, Problem Solving & Effective Communication

MISSOURI WESTERN STATE UNIVERISTY | ST. JOSEPH, MO

Bachelor of Arts with a Major in French

2004 – 2008



PROFESSIONAL EXPERIENCE

GREAT PLAINS LABORATORY | LENEXA, KS

2019 – 2020

INTERNATIONAL OPERATIONS SPECIALIST

- Built and maintained strong relationships with clients.
- Welcomed new clients by email and phone and tracked their growth within the lab.
- Acted as liaison for the International Department to the rest of the company.
- Created new SOPs, maintained and updated the master instructions for lab testing in English and also translated to French and Italian.

OFFICE REMEDIES INC | KANSAS CITY, MO

2019

INTERVIEWER AND DATA SPECIALIST

- Responsible for collecting confidential data from clients.
- Managed case load and scheduled to meet deadlines.
- Performed outbound and inbound calls with prompt and courteous service.

THE SAVOY AT 21C | KANSAS CITY, MO

2018

SERVER

- Delivered exceptional customer service to all guests and team members.
- Trained new employees to perform commensurately with company standards.
- Educated guests on artwork in the facility.

FRESHIES RESTAURANT AND BAR | SOUTH LAKE TAHOE, CA

2013 – 2018

SERVER

- Provided exceptional customer service to all guests.
- Maintained a calm and professional demeanor during periods of high volume.
- Followed company cash handling procedures and acted as shift lead.

DIAMOND RESORTS INTERNATIONAL | SOUTH LAKE TAHOE, CA

2015

ACCOUNT EXECUTIVE

- Followed up with customers and team members on all sales leads.
- Represented and sold vacation ownership products for the world's largest vacation ownership company.
- Consistently exceeded sales goals by 20% and built successful relationships with customers.
- Worked well in a fast-paced, high pressure, performance-based environment.

ANTICO CAFFE MAFFEI | ITALY

2009 – 2012

BARTENDER, BARISTA

- Prepared drinks and ensured their delivery in a timely manner.
- Provided excellent customer service which created an environment of welcoming and belonging.

FOGAROLLI | SWEDEN AND DENMARK

2010

BARISTA, WAREHOUSE & EVENT COORDINATOR

- Managed inventory, logistics, and employee scheduling for traveling pop up barista events.
- Ensured quality products were delivered to all customers.

INTREPID SUNTREK ADVENTURE TRAVEL | UNITED STATES

2009

TOUR LEADER

- Drove tour groups across the United States, Denmark, Italy, and Sweden serving as driver and guide.
- Managed all reservations, stops, and activities for guests and was responsible for the safety and satisfaction of guests.