

Eliau Abboud

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Summary

- Bachelor's Degree in "Informatics Engineering"
- with experience in Web Development by (HTML, CSS, JS) ,
- also, I have acquired proficient programming skills in C#.
- Over the course of more than three years, I have gained valuable experience in IT Support through my tenure at both the Melkite Greek Catholic Patriarchate and Francis-tech company. During this time, I successfully resolved a wide range of technical issues, demonstrating my ability to handle diverse technical challenges effectively..

Experience



Digital Marketing Communications

FrancisTech

Jan 2023 - Present (10 months)

- 1- Creating content, including text posts, video and images for use on social media.
- 2- Creating Posters and advertisements.
- 3- Promoting products, services and content over social media, in a way that is consistent with an organization's brand and social media strategy.
- 4- Interacting with customers and dealing with customer's enquiries.
- 5- Developing new social media strategies and campaigns.
- 6- Moderating all social media platforms including LinkedIn, Facebook

in brief responsible for driving awareness of a company's products and services via digital channels such as online advertising and social media and plan and execute digital campaigns, monitor their success and report results back to business leadership.



IT Support

FrancisTech

Oct 2021 - Present (2 years 1 month)

- Main duties are to Provide IT related support to all customers in Syria after service delivery, Provide technical assistance to customers in addition to Answer questions and resolve the problems for clients remotely or on-site

Information Technology Specialist

Melkite Greek Catholic Patriarchate (Damascus Eparchie)

Apr 2022 - Present (1 year 7 months)

- 1 - System Administration
- 2 - Database Administration
- 3 -in addition to Provide technical assistance to computer users. Answer questions and resolve computer problems for clients in person, via telephone, or electronically. May provide assistance

concerning the use of computer hardware and software, including printing, installation, word processing, electronic mail, and operating systems.

IT Support

Self-employed

Jan 2020 - Present (3 years 10 months)

Providing the following services to organizations, institutions and individuals:

- Installation OS and applying necessary configurations when needed
- Troubleshooting & resolving issues occurred in operating software or hardware, and ensuring the installation of proper updates
- Providing remote on-call supports to customers reporting any type of technical problems.
- Providing technology consulting

Education

International University for Science and Technology

Bachelor of Engineering - BE, Informatics Engineering

Oct 2019 - Sep 2024

Licenses & Certifications



Write Professional Emails in English - Georgia Institute of Technology

8TKYB4HLWH9G



Create and design databases using MYSQL Workbench - Coursera

PCGL3HR7LYLX



CompTIA A+ - GOPA-DERD



How to Create and Style an Artboard in Adobe XD - Coursera

L5E6BMUKBD6P



SQL - Sololearn

12653224-1060



C# - Sololearn

12653224-1080



Introduction to Relational Database and SQL - Coursera

JVRXB5K24KF6



Technical Support Fundamentals - Google

WF3PXXFVHR2A



Create a professional LinkedIn Profile - Coursera

DE88PG84KYBH



Python for Beginners - Sololearn

12653224-1157



Getting started with Flutter Development - Coursera

2ERS4NS5LLZ3



introduction to Dart - Coursera

5HZE3UVF5BE4



Dart: Variables, Data Structures, Objects, and Conditionals - Coursera

TDJ2FF69RYQU



The Bits and Bytes of Computer Networking - Google

NM2H6V7GM4NP



SQL Intermediate - Sololearn

CC-TLFILKFZ



Digital Marketing Fundamentals - Google

J78 BR3 QCY



Web Development Fundamentals - Sololearn

CT-OUVRVC2



Introduction to HTML - Sololearn

CC-OKBAF4BH



Introduction to CSS - Sololearn

CC-VDWG5RSR



Introduction to JavaScript - Sololearn

CC-ICH9FJB0



AI For Everyone - DeepLearning.AI


74T6KMWH5AKR




Introduction to Front-End Development - Meta

F7YUEVQ5URDA

 **Programming with JavaScript** - Meta
75WTK2UL8ELP

 **EF Standard English Test, English Certificate (C2 Proficient Level)** - EF
International Language Campuses
1a3Pfu

 **Version Control** - Meta
Y8NE44FBWKLD

 **HTML and CSS in Depth** - Meta
RNE4S5GFAMWS

 **Introduction to Python** - Sololearn
CC-LGQLXCOO

 **Principles of UX/UI Design** - Meta
PB74E6P8DVXT

Skills

UI / UX Design • Figma • Adobe XD • Web Development • Web Design • HTML • Cascading
Style Sheets (CSS) • JavaScript • Dart • Flutter