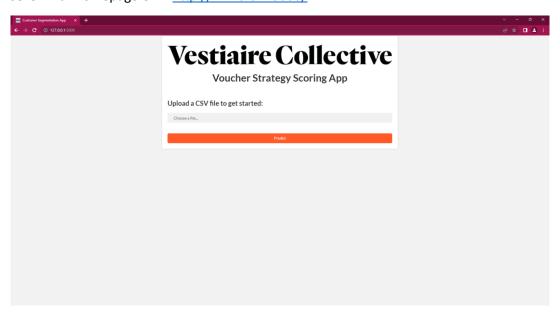
CUSTOMER SCORE PREDICTION APP USER GUIDE

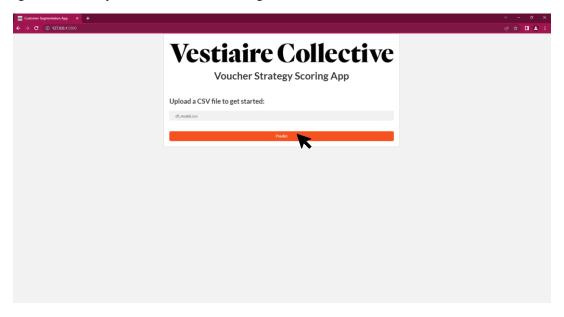
Step 1:

After hosting the application on a server, go to the homepage URL. Currently the app is hosted on the local sever with homepage URL: http://127.0.0.1:5000/



Step 2:

Pre-process the data using the data_processing.ipynb notebook and upload the pre-processed file by clicking on 'Choose a file' and click 'Predict' to generate the results.



The results will be generated as follows, showcasing top 10 customers having scores above 0.5 (the scores range between 0 to 1).



Step 3:

Download the complete report with all the customers having scores equal or above the threshold (0.5 in this scenario) by clicking on the button under 'Download complete report'.



Additional Functionality Step:

 The user can also filter the data based on their requirements by setting the minimum score value threshold. Just change the threshold under 'Minimum Composite Score' and click 'Filter'.



You can again download the complete report with all the customers having scores equal or above the threshold by clicking on the button under 'Download complete report'.

2. Furthermore the user can directly go back to the home page to generate predictions for new customer data by clicking on 'Go back home'.

