



Eliel Parra

TECHNICAL PROJECT MANAGER



PROFILE

Technical project manager with proven experience leading large, complex, high-impact software engineering projects coordinating globally-distributed teams.

Successfully managed all the project phases, from conception and initiation through operational support and closure, consistently delivering high-quality results and exceeding expectations.

Skilled in building high-performance teams, solving crises and integrating technical and business areas. Relying on extensive technical expertise and important interpersonal abilities.



SKILLS

- Agile and Waterfall.
- Team building.
- Change management.
- Effective communication.
- Business development.
- E-commerce.
- Software development.
- Distributed systems.
- PHP, Python, JavaScript.
- MySQL and PostgreSQL.
- Git.
- JIRA.
- Microsoft Excel.
- English, fluent.
- Spanish, native.



PROFESSIONAL EXPERIENCE

Technical Project Manager | Groupon

Santiago, Chile | September 2013 – February 2017

Led software engineering projects through the coordination of multidisciplinary and globally distributed teams to serve users in more than 35 countries.

Main achievements:

Transformation of LatAm's sales platform:

- Unified the local and global front-ends to a distributed architecture based on Node.js.
- Incremented sales in the range of US\$100,000+.
- Simplified operational processes providing more consistent results.
- Increased technical platform stability.
- Improved consumer-facing applications usability.

Migration of EMEA's technical platform:

- Migrated the complete set of front-end applications and supporting services to a new data center.
- Decreased operational costs in the range of US\$10,000,000+.
- Increased speed and reliability of front-end applications.



Santiago, Chile



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Construction of US's geo-redundancy platform:

- Replicated all Groupon services and applications to a new geo-redundancy data center.
- Increased systems reliability and recovery capacity.
- Guaranteed systems operational continuity.
- Improved deployment and recovery processes.

Software Development Engineer | Groupon

Santiago, Chile | December 2012 – September 2013

Developed, as part of a team, the new technological platform, and built tools to support different business areas in 7 countries.

Main achievements:

Improvement of LatAm's sales platform:

- Increased products and services offer 5x.
- Increased user satisfaction.
- Increased consumer-facing application speed and reliability.

Development of tools to support operations:

- Simplified operational processes in marketing and sales.
- Improved email delivery reliability for marketing campaigns.

Software Developer | Rialfi Consulting

Caracas, Venezuela | June 2011 – December 2012

Built, as part of a team, a fast development tool, and a National scope system for government information, control and auditing.

Main achievements:

- Assembled a development team using Scrum and XP.
- Built a fast development tool based on ExtJS (JavaScript), CodeIgniter (PHP), and PostgreSQL.
- Developed a management and information system that allowed more transparency of all the Venezuelan police forces.

Software Developer | Game Control Systems

Caracas, Venezuela | March 2008 - June 2010

Researched new software development technologies, created a knowledge base, and developed an ERP.



EDUCATION

Computer Engineering | Universidad Católica Andrés Bello

Caracas, Venezuela | 2006

Completed 70% towards a Computer Engineering degree.



REFERENCES

References available upon request.



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