Eliel Parra

TECHNICAL PROJECT MANAGER

PROFILE

Technical project manager with proven experience leading large, complex, high-impact software engineering projects coordinating globally-distributed teams.

Successfully managed all the project phases, from conception and initiation through operational support and closure, consistently delivering high-quality results and exceeding expectations.

Skilled in building high-performance teams, solving crises and integrating technical and business areas. Relying on extensive technical expertise and important interpersonal abilities.

SKILLS

- Agile and Waterfall.
- Team building.
- Change management.
- Effective communication.
- Business development.
- E-commerce.

- Software development.
- Distributed systems.
- PHP, Python, JavaScript.
- MySQL and PostgreSQL.
- Linux.
- Git.

- JIRA.
- Microsoft Excel.
- English, fluent.
- Spanish, native.

PROFESSIONAL EXPERIENCE

Technical Project Manager | Groupon
Santiago, Chile | September 2013 – February 2017

Lead software engineering projects through the coordination of multidisciplinary and globally distributed teams to serve users in more than 35 countries.

Main achievements:

Transformation of LATAM's sales platform:
- Unify the local and global front-ends to a distributed architecture based on Node.js.
- Increment sales in the range of US$100,000+.
- Simplify operational processes providing more consistent results.
- Increase technical platform stability.
- Improve consumer-facing applications usability.

Migration of EMEA's technical platform:
- Migrate the complete set of front-end applications and supporting services to a new data center.
- Decrease operational costs in the range of US$10,000,000+.
- Increase of speed and reliability of front-end applications.

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Construction of US's geo-redundancy platform:
- Replicate all Groupon services and applications to a new geo-redundacy data center.
- Increase systems reliability and recovery capacity.
- Guarantee systems operations continuity.
- Improve deployment and recovery processes.

Software Development Engineer | Groupon
Santiago, Chile | December 2012 – September 2013

Develop, as part of a team, the new technological platform, and build tools to support different business areas in 7 countries.

Main achievements:

Improvement of LATAM's sales platform:
- Increase products and services offer 5x.
- Increase user satisfaction.
- Increase consumer-facing application speed and reliability.

Development of tools to support operations:
- Simplify operational processes in marketing and sales.
- Improve email delivery reliability.

Software Developer | Rialfi Consulting
Caracas, Venezuela | June 2011 – December 2012

Build, as part of a team, a fast development tool, and a National scope system for government information, control and auditing.

Main achievements:

- Assembly a development team using Scrum and XP.
- Build a fast development tool based on ExtJS (JavaScript), CodeIgniter (PHP), and PostgreSQL.
- Develop a management and information system that allowed more transparency of all the Venezuelan police forces.

Software Developer | Game Control Systems
Caracas, Venezuela | March 2008 - June 2010

Research new software development technologies, creation of a knowledge base, and development of an ERP.

EDUCATION

Computer Engineering | Universidad Católica Andrés Bello
Caracas, Venezuela | 2006

Completed 70% towards a Computer Engineering degree.

REFERENCES

Juan García	Wil Álvarez
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Thiago Costa	Richie Vos
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