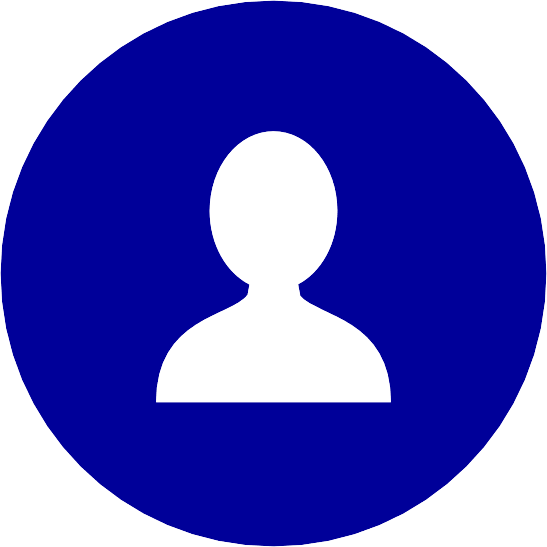
EP

Eliel Parra

TECHNICAL PROJECT MANAGER

 PROFILE

Technical project manager with proven experience leading large, complex, high-impact software engineering projects coordinating globally-distributed teams.

Successfully managed all the project phases, from conception and initiation through operational support and closure, consistently delivering high-quality results and exceeding expectations.

Skilled in building high-performance teams, solving crises and integrating technical and business areas. Relying on extensive technical expertise and important interpersonal abilities.

 SKILLS

* Agile and Waterfall.
* Team building.
* Change management.
* Effective communication.
* Business development.
* E-commerce.
* Software development.
* Distributed systems.
* PHP, Python, JavaScript.
* MySQL and PostgreSQL.
* Git.
* JIRA.
* Microsoft Excel.
* English, fluent.
* Spanish, native.

 PROFESSIONAL EXPERIENCE

**Technical Project Manager | Groupon**

*Santiago, Chile | September 2013 – February 2017*

Led software engineering projects through the coordination of multidisciplinary and globally distributed teams to serve users in more than 35 countries.

Main achievements:

Transformation of LatAm’s sales platform:

* Unified the local and global front-ends to a distributed architecture based on Node.js.
* Incremented sales in the range of US$100,000+.
* Simplified operational processes providing more consistent results.
* Increased technical platform stability.
* Improved consumer-facing applications usability.

Migration of EMEA’s technical platform:

* Migrated the complete set of front-end applications and supporting services to a new data center.
* Decreased operational costs in the range of US$10,000,000+.
* Increased speed and reliability of front-end applications.

Construction of US’s geo-redundancy platform:

* Replicated all Groupon services and applications to a new geo-redundacy data center.
* Increased systems reliability and recovery capacity.
* Guaranteed systems operational continuity.
* Improved deployment and recovery processes.

**Software Development Engineer | Groupon**

*Santiago, Chile | December 2012 – September 2013*

Developed, as part of a team, the new technological platform, and built tools to support different business areas in 7 countries.

Main achievements:

Improvement of LatAm’s sales platform:

* Increased products and services offer 5x.
* Increased user satisfaction.
* Increased consumer-facing application speed and reliability.

Development of tools to support operations:

* Simplified operational processes in marketing and sales.
* Improved email delivery reliability for marketing campaigns.

**Software Developer | Rialfi Consulting**

*Caracas, Venezuela | June 2011 – December 2012*

Built, as part of a team, a fast development tool, and a National scope system for government information, control and auditing.

Main achievements:

* Assembled a development team using Scrum and XP.
* Built a fast development tool based on ExtJS (JavaScript), CodeIgniter (PHP), and PostgreSQL.
* Developed a management and information system that allowed more transparency of all the Venezuelan police forces.

**Software Developer | Game Control Systems**

*Caracas, Venezuela | March 2008 - June 2010*

Researched new software development technologies, created a knowledge base, and developed an ERP.

 EDUCATION

**Computer Engineering | Universidad Católica Andrés Bello**

*Caracas, Venezuela | 2006*

Completed 70% towards a Computer Engineering degree.

 REFERENCES

Juan García

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Thiago Costa

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Wil Álvarez

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Richie Vos

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