

#### about this zine

Hi! I'm Julia.



I don't always feel like a wizard. I'm not the most experienced member on my team, like most people I find my work difficult some times, and I have a TON TO LEARN.

But over the past 5 years I've learned a few things that have helped me. We'll talk about:

- how asking dumb questions is actually a superpower
- -debugging tools that help you FEEL like a wizard
- how learning to write a design doc has helped me
- -how to approach learning a complex system
- reading the source code to your dependencies and why that's useful

This zine definitely won't teach you to be a wizard by itself, but hopefully it has one or two useful tips

A lot of it is aimed at me, a little earlier in my career &

# TABLE OF CONTENTS

Here's what we'll cover ?

- asking good Good What I needed to know
- reading the Source code This code is undocumented but
- debugging tricky bug! this will be fun!
- designing big underspecified problem? let's start!

   building expertise How do I learn something that takes years to master?
- strategies for learning wow I learned so much at my job this year

# How to be a Wizard & Programmer

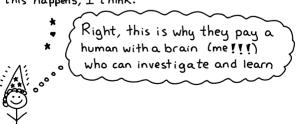
who can do anything (takes a very long time)

- ①ASK QUESTIONS. As long as there are people around you who know things you don't, ask them how to do things. Dumb questions. Scary-to-ask questions. Your questions will get less dumb <u>fast</u>.
- 2 Run into a problem your coworkers don't know how to solve either.
- (3) DECIDE YOU WILL FIGURE OUT HOW TO SOLVE THE PROBLEM ANYWAY (this is very hard but sometimes it works ")

The more programming I do, the more issues I run into where:

- I don't know
- my colleagues don't know
- Google doesn't know
- we gotta figure it out anyway

When this happens, I think:



This zine is about what the skill of "figure it out anyway" looks like.

#### When to invest in understanding?

We work with a lot of <u>abstractions</u>. You don't always need to spend time understanding how they all work under the hood.



But a huge part of becoming a wizard is understanding how a seemingly magical computer system works.

When is it useful to spend time learning how a thing works?

- 1 When you're trying to debug a tricky problem
  - → Sometimes the librairies you depend on have bugs
  - Often librairies/systems (like CSS, Linux) have complex Abstractions (the box model that take time to learn "epoll" on Linux)
- 12 When you're trying to push the limits /optimize performance

I don't always think about the hardware my code runs on.

But if you're writing data to a file, you're always limited by the speed of your disks!

When you're trying to innovate

If you're building a new abstraction (like an async library), you gotta understand how the next layer down works! (epoll, select, etc)

# Asking good questions

One of my favourite tools for learning is asking questions of all the awesome people I know!

= what's a good question? =

good questions:

\* are easy for the person to answer

\* get you the information you're looking for Here are some strategies for asking them:

state what you know

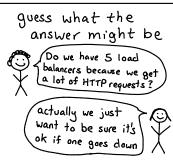
so, I know when the database gets a lot of writes, the hard drive can't keep up.

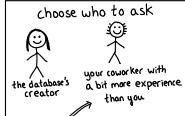
that's right ! I don't think that was our problem though, look at this...

This helps because

- I'm forced to think about what I know
- I'm less likely to get answers that are too basic or too advanced

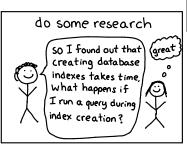
Trying to guess what the answer to the question might be makes me think and can sometimes help them see what kind of answer I'm looking for.





probably a better choice, has a good shot at answering your question + way more time !!

Especially if I have LOTS of questions, it's good to be respectful of their time "



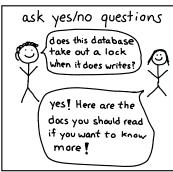
I asking yes/no questions like this because they're easier to answer and it means I have to focus the question carefully

The person who knows the MOST isn't always the best person to ask!

Often someone who learned it more recently will remember better what it was like to not understand.



Tf I spend some time doing research first, I can ask a WAY BETTER question "



#### read the source code

Okay, but you can't ALWAYS ask people questions !

Sometimes:

- there's no documentation
- → your coworkers are busy
- → or they don't know the answer
- or you want to know A LOT more details than it is really reasonable to ask about

Luckily, we have open source!!!





One day, I wanted to know if I Source

could configure a socket on Linux to not queue connections. I Googled and got some conflicting answers. But one of the Stack Overflow answers linked directly to the KERNEL.

It looked basically like:

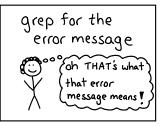
backleg= max(backleg, 8)

So it's impossible to set the backlog to 0. It'll always end up being at least 8 也

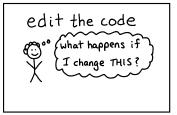
### tips for reading code



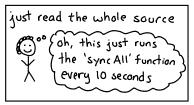
Here are some things I've found help when dealing with unfamiliar code:



If the code I'm using is less than a few thousand lines, I like to quickly try to read it all to learn the basics of how it works



When I see an error message I don't understand, searching the source for it is really easy & sometimes helps



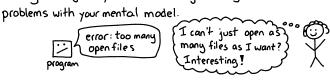
Get your hands dirty!
- step through with a debugger!

- add tests!
- add print statements!
- introduce bugs! experiment!
  - -don't always trust the comments U

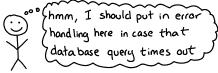
# debugging: • love your bugs •

(thanks to Allison Kaptur for teaching me this attitude!) she has a great talk called Love Your Bugs

Debugging is a great way to learn. First: the harsh reality of bugs in your code is a good way to reveal



Fixing bugs is also a good way to learn to write more reliable code?



Also, you get to solve a mystery and get immediate <u>feedback</u> about whether you were right or not.



Nobody writes great code without writing + fixing lots of bugs. So let's talk about debugging Skills a bit!

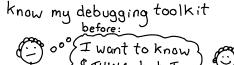
# how I got better at debugging

Remember the bug is happening for a logical reason.

It's never magic. Really. Even when it makes no sense.

||Be confident I can fix it before: (maybe this) is too hard now: l Talk to my coworkers



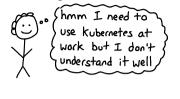




Most importantly: I learned to like it facial expression: determination

#### learning at work

Almost everything I spend time on day to day is something I've learned on the job.



set aside work time to =>

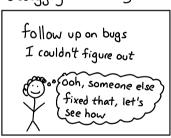
- read source code

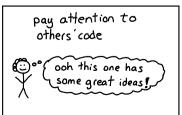
- ask questions · watch talks

- read docs/blog posts

- do experiments

Debugging is one way to learn at work. Here are more ways!





that seems hard xx 00 (I'm sure\* I'll figure it out

volunteer to do work

\*I'm not always 100% sure, but it's worth trying ♥

watch more senior Deople operate

"that person does AWESOME work how do they do it?"

don't: advocate for using something at work just because I want to learn it

# learning on my own

go to a conference?

especially in an area I don't know well (like Linux Kernel networking)

pick a concept + }
spend 3 hours on it }

b-trees! epoll! asyncio!

{read a paper}

Adrian Colyer's "The Morning Paper"

has amazing paper Summaries

Eteach/blog it!

Reasons it helps:

→ revisiting basic questions is important

(How \*does\* asynchronous programming work?

Eimplement something }
Athat seems hard

gzip! tcp! keyboard driver! debugger!

Etry a new tool}

(Python with gdb?

Edo some experiments

how many requests /sec can I serve with Flask?

A huge part of my learning process is teaching as I learn!

→ it forces me to realize when I don't actually understand something well yet

wait, I didn't realize Unix groups did that

### learning to design software

It's surprisingly easy to end up in this situation:



A little bit of planning helps me make sure my hard work doesn't go to waste.

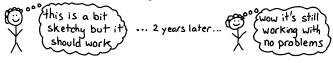
Here are a few things that help me to remember:

\* you can't predict how requirements will change



I just try my best and deal with changes when they come

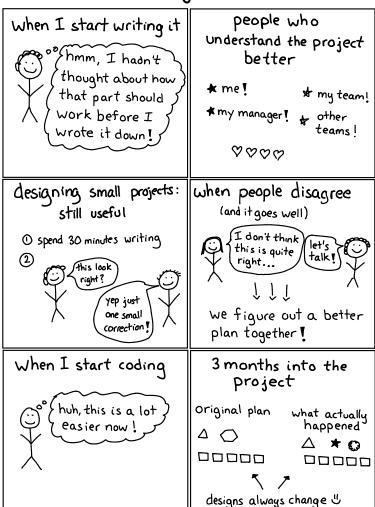
\* "good enough" is often really awesome



\* making a proof of concept can really help



# scenes from writing design docs



#### let's build expertise!

Let's zoom out a bit. A lot of the people I admire the most have been working on getting better at what they do for \* years \*.

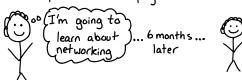
I've found it useful to pick a few things I'm really interested in (like Linux!) and focus on those.

Things I've spent significant amounts of time (at least a year) working on getting better at:

- Linux networking T
- debugging + profiling tools !
  - machine learning !
  - planning projects at work!
  - technical writing / speaking !

There are lots of things (Go! Databases! Javascript!) that are important and I know a little about but haven't spent that much time on. That's okay!

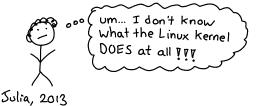
It's super fun to see a progression like



and I think a) picking something to focus on, and b) \*actively\* working on getting better at it is how all the people I admire got where they are.

### it's not too late to start learning

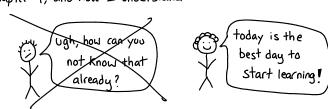
I started learning Linux in high school, in 2003. In 2013, after using it every day for 10 years, I realized some thing kind of scary:



There were all kinds of concepts that I either didn't understand or didn't even know existed:



Just today (in 2017!) I realized I don't fully understand how Linux users/groups work. No big deal! I picked up my copy of "The Linux Pragramming Interface", read Chapter 9, and now I understand.

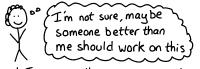


#### ways to build expertise



# take on hard projects

To wrap up, let's talk about one last wizard skill: confidence when there's a hard project, sometimes I think:



and I imagine this \* magical \* human:

Understands the \* \* \* \* great communicator
business well \* has time for the arm

has time for the project
20 years of experience

in programming:

- we're changing the tech we use all the time
- → every project is different and it's rarely obvious how to do it
- there aren't many experts and they certainly don't have time to do everything.

So instead, I take myself:

learns fast
works hard
6 years of
experience
good at
de bugging

figure "someone's gotta do this", write down a plan, and get started! A lot of the time it turns out well, I learn something, and feel a little more like a EWIZARD?

like this?
you can print more?
for free?
http://jvns.ca/zines

Q

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Julia Evans, wizard wow fun industries 2017