

Zenhub Product Management

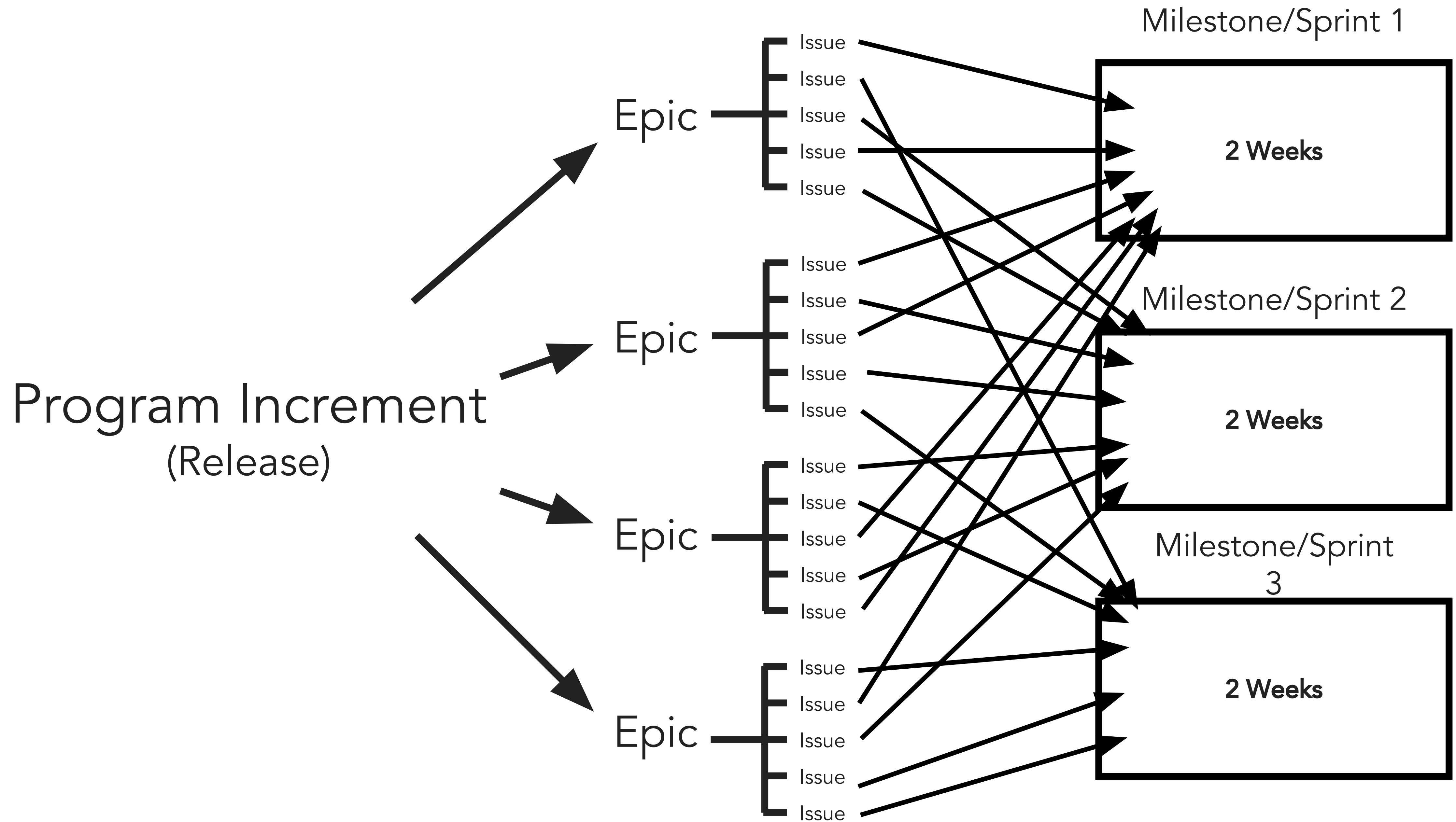
Zenhub Definitions

Epic = Product Goal

Milestone = Sprint

Issue = User Story





Epic = Product Goal

Epics track issues to accomplish the product goal.

1. Epics that represent the overall product need to state:
 - The problem
 - The goals, tied to VA Digital North Star Objectives
 - Success metrics
2. Once prioritized into a PI, state user stories and PI delivery goals in narrower related epics.
3. Put every epic into a Release.

Creating Epic Issues

New Epic Issue

department-of-veterans-affairs/vets.gov-team

Creating an Epic

rtluu

Issue title

Creating an Epic

Write

Preview

Write a comment...

Attach files by selecting them here or pasting from the clipboard.

Styling with Markdown is supported

Create an Epic

Submit new Issue

Pipeline

Backlog

Labels

No Labels yet

Assignees

No one – assign yourself

Milestone

No Milestone

Estimate

No estimate yet

Epics

Not inside an Epic

Convert Issue to Epic

department-of-veterans-affairs/vets.gov-team#5381

Discovery on VR&E Forms

https://github.com/department-of-veterans-affairs/vets.gov-team/blob/master/Products/Voc%20Rehab%20and%20Employment/Discovery/VRNE_one-sheetter.md

Edit

Estimate

21

Epics

raquelromano-gov

commented on October 19, 2017

@kerryilenahan @rtluu I'm linking this to the questions that the EVSS CSRA team asked just as they began initial VR&E discovery back in August. At that time, vets.gov had no resources for discovery on this (and no immediate plans), so @rroueche and I told them to hold off on any additional API design.

If we want to get moving on VR&E, we should get the backend work started again, which will require answering the questions in this doc: https://github.com/department-of-veterans-affairs/vets.gov-team/blob/master/Products/Voc%20Rehab%20and%20Employment/Discovery/EVSS%20COVR%26E%20Questions.pdf

Add this Issue to an Epic

Filter Epic Issues

Convert to Epic


VR&E Forms 28-1900 & 28-8832 department-of-veterans-affairs/vets.gov-team

Upgrade to USWDS 1.0.0 department-of-veterans-affairs/vets.gov-team

Create Backup and Recovery Plan department-of-veterans-affairs/vets.gov-team

First draft of new IA for Types of Claims content / SME

Example Epic



J-Quag

opened this Issue on July 27, 2017

Close Issue

Edit Issue

① Open

Prefill forms with Veteran information #4071

☐ loading eMIS data into core pre-fill code

☐ writing translations for pre-fill to each form

Prefill forms with Veteran information has no dependencies

+ add dependency

Prefill forms with Veteran information is an Epic

14 of 26 Issues completed

41 of 91 Epic Points completed

Ready

vets.gov-team#4556 UAT on eMIS Pre-fill HCA 5

Current Sprint

vets.gov-team#5244 Usability test the prefill prompt message 2

vets.gov-team#5544 Research/Design notifier that field has been prefilled on specific form pages 3

vets.gov-team#5567 Pre-fill either `zipcode` or `postalCode` correctly for HCA forms 2

In Progress

vets.gov-team#4072 Discovery for other potential databases/services for prefill 5

vets.gov-team#4230 Write translations for eMIS pre-fill - HCA 13

vets.gov-team#5072 Prefill identity information for 5490 form 3

vets.gov-team#5073 Prefill identity information for 5495 form 3

Validate

vets.gov-team#5067 Prefill identity information for 1990 form 5

vets.gov-team#5068 Prefill identity information for 1995 form 3

vets.gov-team#5069 Prefill identity information for 1990e form 3

Pipeline

Epics

Labels

Epic

PI#2

PI#3

rainbows

Assignees

rtluu

Milestone

No Milestone

Estimate

91 epic points

Epics

Not inside an Epic

Releases

Program Increment 3

[View this issue on GitHub](#)

Issues connected to Epic

Connect Epic to Release

Ongoing Cross-Team Epics

1. Ongoing Maintenance - bugs, debt, and enhancements that don't directly align with a current product goal.
2. Ongoing Accessibility - tickets related to achieve excellent 508 accessibility across Vets.gov.

**Kanban Style*

Milestone = Sprint

Milestones contain issues committed to a sprint

1. Put issues for a sprint into the related Milestone "PI#-S#".
2. At the end of each sprint we can see if we've been overcommitting, and populate the next sprint/milestone accordingly

Example Sprint (PI3-S1)

PI3-S1 × rainbows × Select all (32) Clear all filters

0 Issues - 0 Story Points
Ready

14 Issues - 80 Story Points
Current Sprint

vets.gov-team #1339

+2

PROD: Investigate failing document uploads

PI3-S1

Harden claims and appeal status

21

backend

blocked

claim status

rainbows

vets.gov-team #5544

Research/Design notifier that field has been prefilled on specific form pages

PI3-S1

Prefill forms with Veteran infor...

3

design

front end

rainbows

vets.gov-team #4918

EVSS exception when pulling list of claims

PI3-S1

Harden claims and appeal status

5

backend

bug

claim status

rainbows

vets.gov-team #5073

Prefill identity information for 5495 form

PI3-S1

Prefill forms with Veteran infor...

6 Issues - 47 Story Points
In Progress

vets.gov-team #4230

+2

Write translations for eMIS pre-fill - HCA

PI3-S1

Prefill forms with Veteran infor...

13

backend

hca

rainbows

vets.gov-team #4072

Discovery for other potential databases/services for prefill

PI3-S1

Prefill forms with Veteran infor...

5

backend

rainbows

vets.gov-team #5609

+4

Technical Discovery for Design System

PI3-S1

Design system: discovery & im...

8

design

front end

nebula

rainbows

vets.gov-team #5034

Clean up claims status styles - remaining pages

PI3-S1

Harden claims and appeal status

5

claim status

debt

front end

10 Issues - 48 Story Points
Validate

vets.gov-team #5566

Remove fallback support for `compensableVaServiceConnected` and `isVaServiceConnected`

PI3-S1

2

backend

rainbows

vets.gov-team #5385

Update Pension entry page

PI3-S1

Fixes from Pension user testing Ongoing Harden Sitewide Desi...

3

content

front end

Next Sprint

pensions/burials

rainbows

vets-website #6675

Update pension introduction page

in progress

vets.gov-team #5033

Clean up claims status styles - File upload page

PI3-S1

Harden claims and appeal status

3

claim status

debt

front end

rainbows

2+ Issues - 3 Story Points
Closed

vets.gov-team #5558

Remove Josh from 2 daily edu reports and weekly claim status report

PI3-S1

Ongoing Maintenance

1

rainbows

vets.gov-team #5529

remove receives va pension from hca prefill

PI3-S1

Prefill forms with Veteran infor...

2

backend

rainbows

Load more issues...

Issue Creation & Grooming

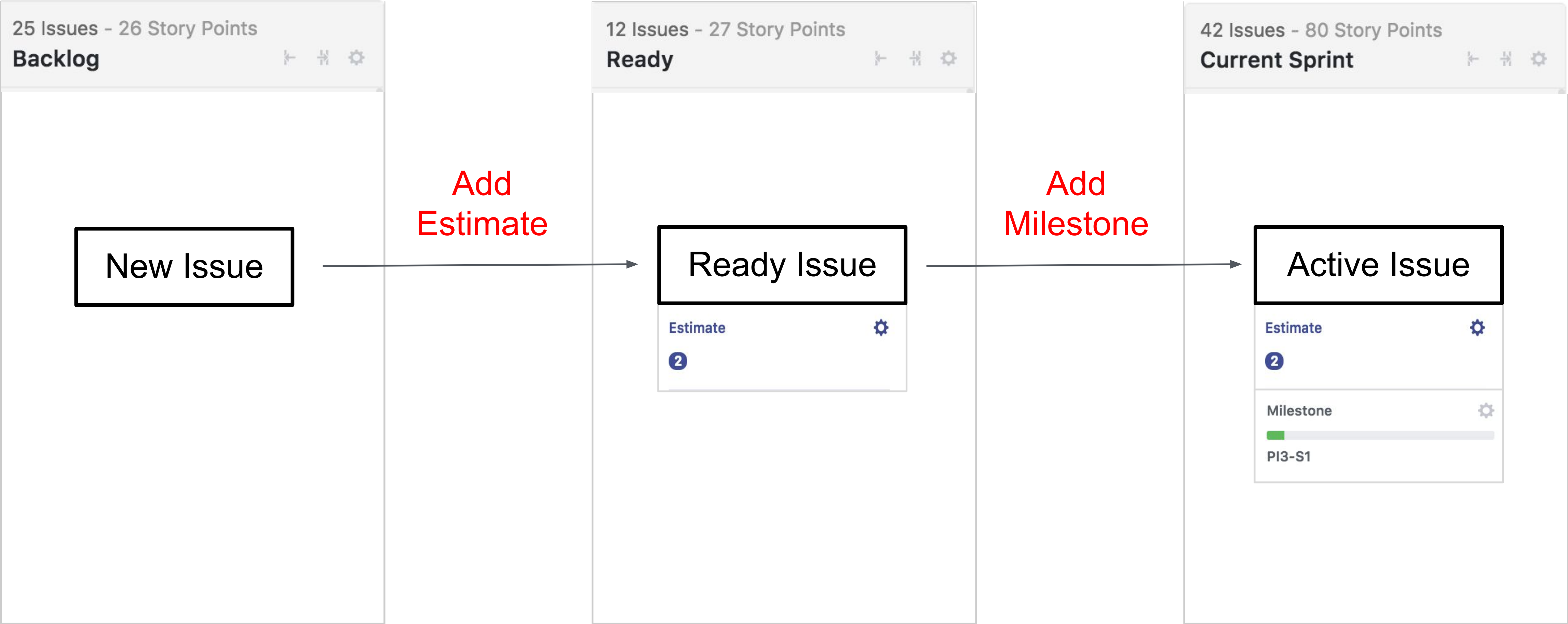
Issues define a task for completing a product goal.

1. **Pipeline:** place into Ready, Current Sprint, etc
2. **Labels:** include for team, product, discipline
3. **Milestone:** select appropriate
4. **Epics:** select appropriate
5. **Estimate:** set risk, size, complexity value

The image shows a 'New Issue' form in Jira. The form is divided into two main sections: a top section for basic issue information and a bottom section for advanced options. The top section includes a title field, a description field, and a 'new issue' button. The bottom section contains several fields, each with a gear icon for configuration. The fields are: Pipeline (Backlog), Assignees (No one—assign yourself), Labels (None yet), Projects (None yet), Milestone (No milestone), Epics (Not inside an Epic), Estimate (No estimate yet), and Releases (Not inside a Release). Red boxes highlight the Pipeline, Labels, Milestone, Epics, and Estimate fields.

Field	Value	Configuration
Pipeline	Backlog	⚙️
Assignees	No one—assign yourself	⚙️
Labels	None yet	⚙️
Projects	None yet	⚙️
Milestone	No milestone	⚙️
Epics	Not inside an Epic	⚙️
Estimate	No estimate yet	⚙️
Releases	Not inside a Release	⚙️

Issue Flow



Filter the Zenhub Board

≡ vets.gov-team ★

Boards

Reports

Milestones

Notifications

View ▾

Repos (2/2) ▾

Show one

🏷️ Labels ▾

📅 Milestones ▾

👤 Assignees ▾

📅 Epics ▾

📄 Releases ▾

🏷️ rainbows ×

Select all (137)

Clear all filters

59 Issues - 0 Story Points

Backlog

🔼 🔽 ⚙️

👤

vets.gov-team #4327

Change "Branch of Service" fields to dropdown (ie. Army, Navy, Air Force, Etc.)

📅 Review Unstructured Data Fiel...

enhancement front end rainbows

👤

vets.gov-team #4328

Change "States" field to drondown

Icebox 19 Issues - 0 Story Point

7 Issues - 0 Story Points

Epics

🔼 🔽 ⚙️

👤

vets.gov-team #4073

1990 RJSF Update

Show all epic issues

Epic in progress PI#1 rainbows

👤

vets.gov-team #4060

Implement Save in progress for all current Vets.gov forms

23 Issues - 0 Story Points

Ready

🔼 🔽 ⚙️

👤

vets.gov-team #4553

Remove outdated 1990 and HCA code

📅 1990 RJSF Update

debt ed benefits front end rainbows ready

+3

👤

vets.gov-team #4330

Remove prefill notification if no data has been prefilled

14 Issu

Curre

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Helpful ZenHub Views

1. [vets.gov-team Zenhub board](#)
2. Filter by Team → Labels Dropdown → Team Name (ex. kudos)
3. Filter by Sprint → Milestone Dropdown → PI#-S#
4. Filter by PI → Release Dropdown → Program Increment #
5. Filter by Epic → Epics Pipeline → Show all Epic Issues

Questions?

Slack the *#vfs-platform-support* channel