CURICULUM VITAE ELIAS M. MWANGI

Po Box 100 Gilgil | mwauraelias25@gmail.com | Tel: 0703 973 225

Highly Skilled I.C.T Technician with a proven track in managing and Optimizing infrastructures, I am committed to enhancing system efficiency, security, and user competency in my next role.

PERSONAL DETAILS

• Age 21	Years
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• Sex Male

• Nationality Kenyan

• Language English, Swahili

• Religion Christian

• Id number 39513128

Marital status Single

• Health Excellent

PERSONAL DETAILS

- ✓ To solve problems in an effective / creative manner in a challenging position.
- ✓ To secure a challenging position that utilizes my years of experience, while allowing me the opportunity to grow professionally
- ✓ Seeking a responsible job with an opportunity for professional challenges.
- ✓ To always strive to achieve the best results to any task given and uphold the company image

PROFESSIONAL OBJECTIVE

I am a trained and qualified with key experience that include:

- Time Management
- Working under minimal or no supervision
- Resourceful Team player
- Proven ability to meet deadline and work schedule

EDUCATION BACKGROUND

Year	School	Certification
Jan 2021 – March 2024	Mwangaza College	Diploma in Information and
		Communication Technology
2016 - 2019	Mununga High School	Kenya Certificate of Secondary
		Education
		K.C.S. E
2007 - 2015	Muiria Primary School	Kenya Certificate of Secondary
		Education
		K.C.P. E

Other Qualification

- ✓ AutoCAD 3D
- ✓ Quick Books | CorelDraw | Adobe Illustrator | Photoshop |
- \checkmark Web Design using HTML, CSS and JavaScript
- ✓ Backend web design with Nodejs and SQL
- ✓ Forex Trading
- ✓ First Aid

WORK EXPERIENCE

Year	Institution
Dec 2024 to date	Siltech Systems (Gilgil)
	Roles
	• Customer Assistance – Helping customers with internet
	browsing, printing, scanning, and other services.
	• Computer Maintenance – Ensuring computers and other
	devices are functional and troubleshooting issues.

- Printing & Photocopying Handling document printing, photocopying, and laminating services.
- Internet & Software Support Assisting customers with email access, online applications, and software use.
- Cash Handling & Billing Charging customers for services and maintaining financial records.
- Ensuring Security Monitoring users to prevent misuse of computers and ensuring a safe browsing environment.
- Managing Bookings Keeping track of computer usage time and assigning stations to customers.
- Maintaining Cleanliness Keeping the workspace tidy and organized.
- Basic Networking Ensuring the internet connection is stable and resolving network issues.

2021 - 2023 Elimu Technology Services

Roles

- Implementation of ICT Operations
- Undertaking Managerial and Supervisory responsibilities
- Provide efficient ICT management and Administration
- Ensuring Efficient network administration
- Troubleshooting Peripheral devices
- Photocopying, Printing, Scanning Documents
- Designing Websites
- Repairing Faulty Machines

PERSONAL ATTRIBUTES

- ✓ Ability to learn from Mistakes
- ✓ Team work
- ✓ Time management
- ✓ Communication Skills
- ✓ Ethic and Confidentiality
- ✓ Critical thinking
- ✓ Problem solving
- ✓ First Aid Skills

INTEREST AND HOBBIES

- Adventure
- Travelling
- Cooking
- Photography
- Hiking
- Reading Novels

REFEREES

1. Mr. Elija Gitahi

Sole Proprietor / Teacher

Email: emuturi39@gmail.com

2. Madam Mary Wanjiru

Business Owner

Tel: 0722331702