



BITS Pilani

Pilani | Dubai | Goa | Hyderabad

INTRODUCTION TO DATA SCIENCE

MODULE # 4 : DATA SCIENCE TEAMS

IDS Course Team

BITS Pilani

The instructor is gratefully acknowledging
the authors who made their course
materials freely available online.

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1 DATA SCIENCE TEAMS



DATA DRIVEN DECISION MAKING

Usecase: Airbnb

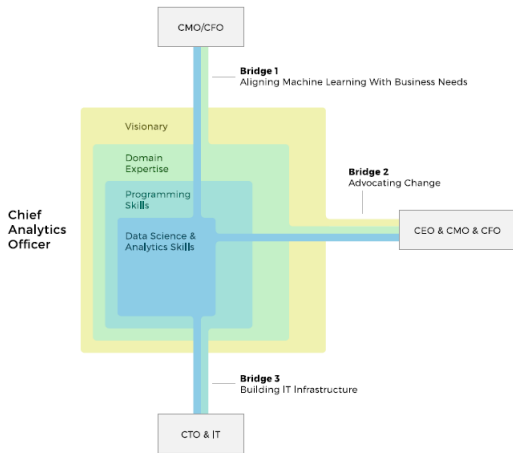
- Experiment.
 - ▶ Find ways to put data into new projects using an established Learn-Plan-Test-Measure process.
- Democratize data.
 - ▶ Scale a data science team to the whole company and even clients.
- Measure the impact.
 - ▶ Evaluate what part DS teams have in your decision-making process and give them credit for it.

<https://www.altexsoft.com/blog/datascience/how-to-structure-data-science-team-key-models-and-roles/>

ROLES IN DATA SCIENCE TEAM [1/6]

[1] Chief Analytics Officer / Chief Data Officer

- ▶ CAO, a “business translator,” bridges the gap between data science and domain expertise acting both as a visionary and a technical lead.
- ▶ Preferred skills: data science and analytics, programming skills, domain expertise, leadership and visionary abilities.



<https://www.altexsoft.com/blog/datascience/how-to-structure-data-science-team-key-models-and-roles/>



ROLES IN DATA SCIENCE TEAM [2/6]

[2] Data analyst

- ▶ The data analyst role implies proper data collection and interpretation activities.
- ▶ An analyst ensures that collected data is relevant and exhaustive while also interpreting the analytics results.
- ▶ May require data analysts to have visualization skills to convert alienating numbers into tangible insights through graphics. (eg: IBM or HP)
- ▶ Preferred skills: R, Python, JavaScript, C/C++, SQL

<https://www.altexsoft.com/blog/datascience/how-to-structure-data-science-team-key-models-and-roles/>



ROLES IN DATA SCIENCE TEAM [3/6]

[3] Business analyst

- ▶ A business analyst basically realizes a CAO's functions but on the operational level.
- ▶ This implies converting business expectations into data analysis.
- ▶ If your core data scientist lacks domain expertise, a business analyst bridges this gulf.
- ▶ Preferred skills: data visualization, business intelligence, SQL.

[4] Data scientist

- ▶ A data scientist is a person who solves business tasks using machine learning and data mining techniques.
- ▶ The role can be narrowed down to data preparation and cleaning with further model training and evaluation.
- ▶ Preferred skills: R, SAS, Python, Matlab, SQL, noSQL, Hive, Pig, Hadoop, Spark

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ROLES IN DATA SCIENCE TEAM [4/6]

Job of a data scientist is often divided into two roles

[4A] Machine Learning Engineer

- ▶ A machine learning engineer combines software engineering and modeling skills by determining which model to use and what data should be used for each model.
- ▶ Probability and statistics are also their forte.
- ▶ Training, monitoring, and maintaining a model.
- ▶ Preferred skills: R, Python, Scala, Julia, Java

[4B] Data Journalist

- ▶ Data journalists help make sense of data output by putting it in the right context.
- ▶ Articulating business problems and shaping analytics results into compelling stories.
- ▶ Present the idea to stakeholders and represent the data team with those unfamiliar with statistics.
- ▶ Preferred skills: SQL, Python, R, Scala, Carto, D3, QGIS, Tableau

<https://www.altexsoft.com/blog/datascience/how-to-structure-data-science-team-key-models-and-roles/>

ROLES IN DATA SCIENCE TEAM [5/6]

[5] Data architect

- ▶ Working with Big Data.
- ▶ This role is critical to warehouse the data, define database architecture, centralize data, and ensure integrity across different sources.
- ▶ Preferred skills: SQL, noSQL, XML, Hive, Pig, Hadoop, Spark

[6] Data engineer

- ▶ Data engineers implement, test, and maintain infrastructural components that data architects design.
- ▶ Realistically, the role of an engineer and the role of an architect can be combined in one person.
- ▶ Preferred skills: SQL, noSQL, Hive, Pig, Matlab, SAS, Python, Java, Ruby, C++, Perl

<https://www.altexsoft.com/blog/datascience/how-to-structure-data-science-team-key-models-and-roles/>



ROLES IN DATA SCIENCE TEAM [6/6]

[7] Application/data visualization engineer

- ▶ This role is only necessary for a specialized data science model.
- ▶ An application engineer or other developers from front-end units will oversee end-user data visualization.
- ▶ Preferred skills: programming, JavaScript (for visualization), SQL, noSQL.

<https://www.altexsoft.com/blog/datascience/how-to-structure-data-science-team-key-models-and-roles/>



DATA SCIENTIST [1/2]

- Data scientists are responsible for discovering insights from massive amounts of structured and unstructured data to help shape or meet specific business needs and goals.
- Role
 - ▶ Main objective is to organize and analyze large amounts of data, often using software specifically designed for the task.
- Responsibility
 - ▶ Chief responsibility is data analysis, a process that begins with data collection and ends with business decisions made on the basis of the data scientist's final data analytics results.

DATA SCIENTIST [2/2]



Stitch Fix's Michael Hochster defines two types of data scientists:

- Type A stands for Analysis
 - ▶ This person is a statistician that makes sense of data without necessarily having strong programming knowledge.
 - ▶ Type A data scientists perform data cleaning, forecasting, modeling, visualization, etc.
- Type B stands for Building
 - ▶ These folks use data in production.
 - ▶ They're excellent good software engineers with some statistics background who build recommendation systems, personalization use cases, etc.

<https://www.altexsoft.com/blog/datascience/how-to-structure-data-science-team-key-models-and-roles/>



DATA SCIENTIST REQUIREMENTS - INDUSTRY-WISE

- Business
 - ▶ Data analysis of business data can inform decisions around efficiency, inventory, production errors, customer loyalty and more.
- E-commerce
 - ▶ improve customer service, find trends and develop services or products.
- Finance
 - ▶ data on accounts, credit and debit transactions and similar financial data, security and compliance, including fraud detection.
- Government
 - ▶ form decisions, support constituents and monitor overall satisfaction, security and compliance.
- Science
 - ▶ collect, share and analyze data from experiments in a better way.

<https://www.cio.com/article/3217026/what-is-a-data-scientist-a-key-data-analytics-role-and-a-lucrative-career.html>



DATA SCIENTIST REQUIREMENTS - INDUSTRY-WISE

- Social networking
 - ▶ targeted advertising, improve customer satisfaction, establish trends in location data and enhance features and services.
 - ▶ Ongoing data analysis of posts, tweets, blogs and other social media can help businesses constantly improve their services.
- Healthcare
 - ▶ Electronic medical records requires a dedication to big data, security and compliance.
 - ▶ Improve health services and uncover trends that might go unnoticed otherwise.
- Telecommunications
 - ▶ All electronics collect data, and all that data needs to be stored, managed, maintained and analyzed.
 - ▶ Data scientists help companies squash bugs, improve products and keep customers happy by delivering the features they want.

<https://www.cio.com/article/3217026/what-is-a-data-scientist-a-key-data-analytics-role-and-a-lucrative-career.html>



SKILLSET FOR A DATA SCIENTIST

PROGRAMMING: Most fundamental of a data scientist's skill set. Programming improves your statistics skills, helps you "analyze large datasets" and gives you the ability to create your own tools.

QUANTITATIVE ANALYSIS: Improve your ability to run experimental analysis, scale your data strategy and help you implement machine learning.

PRODUCT INTUITION: Understanding products will help you perform quantitative analysis. It will also help you predict system behavior, establish metrics and improve debugging skills.

COMMUNICATION: Strong communication skills will help you "leverage all of the previous skills listed."

TEAMWORK: It requires being selfless, embracing feedback and sharing your knowledge with your team.

William Chen, Data Science Manager at Quora

SKILLSET OF A DATA SCIENTIST

| NECESSARY AND PREFERRED DATA SCIENCE SKILLS | | |
|---|--|-----------|
| Analytics | R/SAS | necessary |
| Coding | R, Python, Java, C/C++ | necessary |
| Databases | SQL, NoSQL (MongoDB, CouchDB, Cassandra, MemcacheDB, etc.) | necessary |
| Big Data Processing | Hadoop, Spark, Flink | preferred |
| Algorithms and Models | Regression models, Hidden Markov models, Support Vector Machines, Dimensionality Reduction algorithms, Ensemble algorithms, Decision Trees, Clustering | necessary |
| Frameworks and Libraries | TensorFlow, Theano, CNTK, scikit-learn, Caffe, Spark MLlib, etc. | preferred |
| Domain knowledge | Understanding of company goals, industry fundamentals, business problems, finding new ways to leverage data | preferred |
| Other | Intellectual curiosity, communication and presentation skills | preferred |



DATA SCIENCE TEAM BUILDING

- Get to know each other for better communication
- Foster team cohesion and teamwork
- Encourage collaboration to boost team productivity and performance.

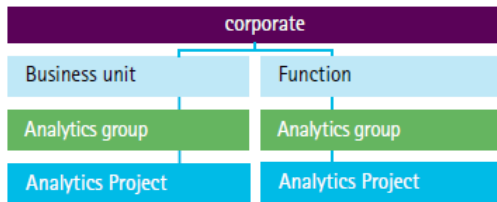
<https://towardsdatascience.com/why-team-building-is-important-to-data-scientists-a8fa74dbc09b>

ORGANISATION OF DATA SCIENCE TEAM

[1] Decentralized

- ▶ Data scientists report into specific business units (ex: Marketing) or functional units (ex: Product Recommendations) within a company.
- ▶ Resources allocated only to projects within their silos with no view of analytics activities or priorities outside their function or business unit.
- ▶ Analytics are scattered across the organization in different functions and business units.
- ▶ Little to no coordination
- ▶ Drawback – lead to isolated teams

Decentralized

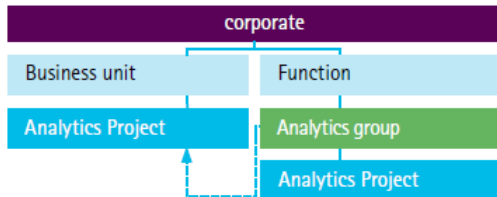


ORGANISATION OF DATA SCIENCE TEAM

[2] Functional

- ▶ Resource allocation driven by a functional agenda rather than an enterprise agenda.
- ▶ Analysts are located in the functions where the most analytical activity takes place, but may also provide services to rest of the corporation.
- ▶ Little coordination

Functional

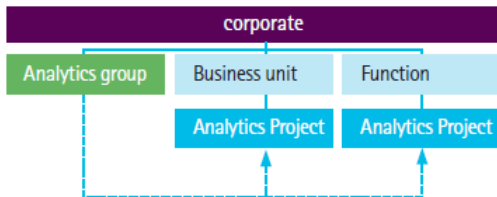


ORGANISATION OF DATA SCIENCE TEAM

[3] Consulting

- ▶ Resources allocated based on availability on a first-come first-served basis without necessarily aligning to enterprise objectives
- ▶ Analysts work together in a central group but act as internal consultants who charge “clients” (business units) for their services
- ▶ No centralized coordination

Consulting

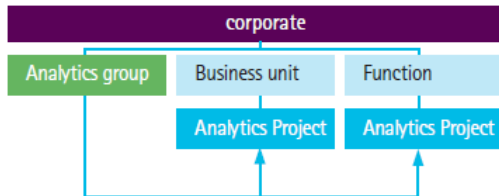


ORGANISATION OF DATA SCIENCE TEAM

[4] Centralized

- ▶ Data scientists are members of a core group, reporting to a head of data science or analytics.
- ▶ Stronger ownership and management of resource allocation and project prioritization within a central pool.
- ▶ Analysts reside in central group, where they serve a variety of functions and business units and work on diverse projects.
- ▶ Coordination by central analytic unit
- ▶ Challenge – Hard to assess and meet demands for incoming data science projects. (esp in smaller teams)

Centralized

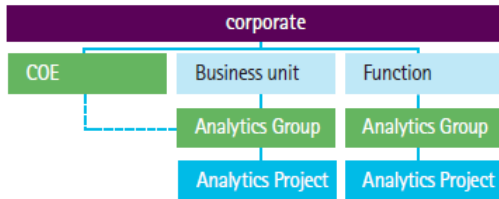


ORGANISATION OF DATA SCIENCE TEAM

[5] Center of Excellence

- ▶ Better alignment of analytics initiatives and resource allocation to enterprise priorities without operational involvement.
- ▶ Analysts are allocated to units throughout the organization and their activities are coordinated by a central entity.
- ▶ Flexible model with right balance of centralized and distributed coordination.

Center of Excellence

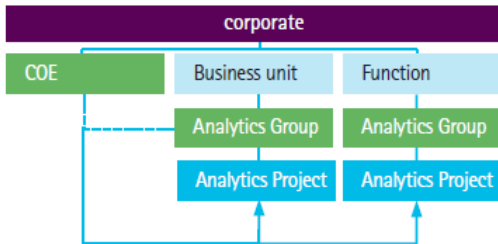


ORGANISATION OF DATA SCIENCE TEAM

[6] Federated

- ▶ Same as “Center of Excellence” model with need-based operational involvement to provide SME support.
- ▶ A centralized group of advanced analysts is strategically deployed to enterprise-wide initiatives.
- ▶ Flexible model with right balance of centralized and distributed coordination.

Federated



- Building an Analytics-Driven Organization, Accenture
- <https://www.altexsoft.com/blog/datascience/how-to-structure-data-science-team-key-models-and-roles/>
- <https://www.cio.com/article/3217026/what-is-a-data-scientist-a-key-data-analytics-role-and-a-lucrative-html>

THANK YOU