## **VUCA** world

## requires soft skills

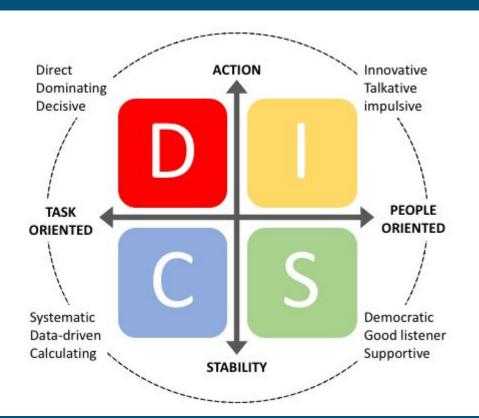
team management, critical thinking, problem solving, goal setting and motivation, conflict management, coaching, creative thinking, cognitive flexibility, EQ

# DISC

surrounded by idiots

### When to use

- during interview
- team building to have a strong and effective team and to evaluate team strength
- on people rotation (changes in team or position)
- when you need to resolve a conflict in a team
- understanding of your strong points
- for effective communication



## DISC in details

#### **Dominance**

I`m so sure!

Yes = Yes

Be a pro, take a stand

#### Influence

I`m the best!

Yes != Yes

Praise, compliment

#### Compliance

It's correct/It`s wrong

Yes = Yes

Facts, figures, arguments

#### Steadiness

Harmonious relations, minimum conflicts and competition

Yes != Yes

Be in relationship

# He нужно обвинять клоуна в том, что он ведет себя enedopsinologiya как клоун. Лучше спросите у себя-какого хрена вы

все еще в цирке?

#### public, active

"robotic" gestures vertical/horizontal

posture - straight, no extra motions

#### **Dominance**

Revolution, passion, fire, power, energy

- aggressive, ruthless, rigid, obstinate
- + independent, result oriented, effective,

#### Influence

Sun, warmth, interpersonal skills

- emotional, bold, lack of focus
- + positive, optimistic, perfect event planners and drivers

#### Compliance

lce, exactness, cold, correctness, discipline

- critical, formalistic, disposed to reasoning and not making decisions and acting
- + accurate, orderly, thoughtful

#### Steadiness

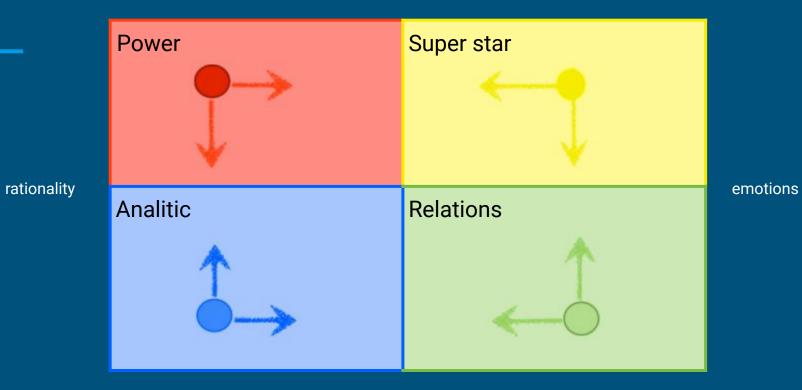
Calm, stability, senses, relations, cooperation

- cannot say "no", very cautious, depend on other people opinions
- + perfect listeners and negotiators

"jellyfish" gestures chaotic, fluent, extensive movements

posture asymmetric, lots of movements

#### publicity



observers

## How to define

- posture straight or not
- gestures broken, rigid or open, fleshy, smoothing
- speech patterns
- define by a reversal he/she is definitely not...

## Motivation: what is important

actions

challenging tasks



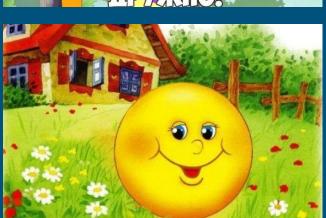
cooperation

stability

	power and autority	popularity and image	changes in work only after strong arguments	clear criteria of expected results
	wide area for his/her actions	public recognition of his/her skills	predictable routine	focus on quality and accuracy
	straight answers	freedom of expression	recognition for work done	business-like atmosphere
	possibility of promotion	outside work common activities	group identification	acknowledgement for real achievements
	no close control and monitoring	freedom of extensive details	no conflicts	possibility to show his/her competency
aims for	no paperwork	possibility to offer suggestions		control over factors that influence work results
	challenging tasks	cooperation	be informed before changes take place	detailed planning
	periodic changes	objectivity in decision making processes	confirmation of need fo them	proper rules, facts
	group membership	close management	instructions and guids for tasks	feedback
	career path	deadlines and priorities	friendly, open and honest colleagues	information arrangement
needs	no sit idle	entourage	information on how their work influences team results	

## Practice









## Practice



Zorg: "I hate warriors, too narrow-minded. I'll tell you what I do like though: a killer, a dyed-in-the-wool killer. Cold blooded, clean, methodical and thorough."



Fog: "We're sending somebody in to negotiate!"
[Korben walks into the room quickly, heads straight
for the Mangalors leader and puts a bullet through
his head]

Korben Dallas: "Anybody else want to negotiate?"



**Leeloo:** "Five hundred wars... Arms... Drugs... Money... Everything you create is used to destory..."

Korban Dallas: "I told you not to read all that crap!"

Leeloo: "Protect life... Until death."



Ruby Rhod: "We'll find out everything there is to know about the D man: his dreams, his desires, his most intimates of intimates, and from what I'm looking at, intimate is this stud muffin's middle name! So tell me my man, are you nervous in the service?"

[points microphone at Korben]

## Practice



Gimli: "Legolas! Two already!"

Legolas: "I'm on seventeen!"

Gimli: "Huh? I'll have no pointy-ear outscoring

me!" [kills another one]

Legolas: [shoots two more arrows] "Nineteen!"



Gimli: "Bring your pretty face to my axe."



Frodo: "Before you came along, we Bagginses were very well thought of. Never had any adventures or did anything unexpected."

Gandalf: "If you're referring to the incident with the Dragon, I was barely involved. All I did was give your uncle a little nudge out of the door."

Frodo: "Whatever you did, you've been officially labeled a disturber of the peace."



Gimli: "A merry hunt you've led us on, and now we find you... feasting and... and smoking!" Pippin: "We are sitting on a field of victory enjoying a few well-earned comforts. The salted pork is particularly good."



## Assignment

- discuss in the group chat the difference between manager and leader (you can also study the next slide or ideas)
- find a DISK test online, pass and analyse results
- define a DISC color for your relatives and friends

#### Pro-level

define your team DISK profile

# MANAGER'S PATH

DOING WHAT? DOING IT HOW?

Performance of the team
Broaden thinking about motivation
Focus on strengths not weaknesses

Share values not only setting expectations

Culture development

Mentoring

Employee happiness

Strength finder

Cross team cooperation

Optimal motivation

Moving motivators

Continuous performance review

Constant feedback

Clear expectations

Individual development

Hire adults and treat them like adults

Explaining WHY

**LEADING** 

Talent review (9 boxes) and development plan
MyTeam
Common goals settings (OKR)

Resource management

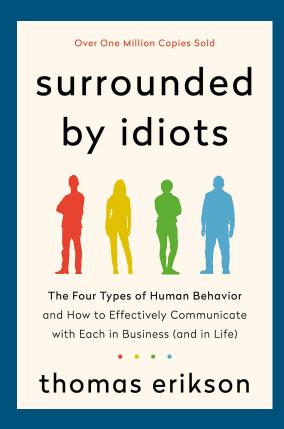
Administrative tasks —

**ADMINISTRATING** 

Job mapping
 Vacancy planning
 Salary management

Peer-to-peer (360, etc.)

## What to read



## not the end :)

