

Elizabeth Otieno

ICT Specialist

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🌐 <https://www.linkedin.com/in/e-achieng/>

👤 Profile

I am a proactive and dedicated individual with a strong desire to learn and grow my skills. I also have strong communication skills and ready for continuous learning in the evolving field of Information Communication Technology

🎓 Education

Diploma in Information Communication Technology, Nairobi, Kenya

Kabete National Polytechnic

- Networking
- Programming
- Project management

Kenya Certificate of Secondary Education, Siaya, Kenya

St. Francis Rangala Girls High School

👛 Professional Experience

State Department for Youth Affairs and Creative Economy, ICT Support intern 01/2024 - 05/2024

Nairobi, Kenya

- Audit of hardware eg servers, routers, switches, computers to ensure proper functionality and reliability of their components
- Oversaw installation and regular updates of on-premise utility software eg Microsoft Office Suite, Kaspersky antivirus.
- Training of department staff on secure practices as per the preset cyber security policies

Moi Teaching and Referral hospital, ICT Support intern 01/2023 - 04/2023

Eldoret, Kenya

- Training of staff in different modules of the point of care (POC) system
- Setting up LAN connections for various departments within the organization including LAN termination and network troubleshooting
- Inventory of computers in modules and wrote status reports

Skills

Communication

Help desk support

Cooperation

Troubleshooting

Technical support