# Prompt Engineering



#### Take Home Exercise Review

Have a conversation with ChatGPT and Google Gemini.

- Try asking the model the same question multiple times.
- Try asking the same question to both models.
- Try asking the model a broad question and then a detailed question.
- Are the any noticeable differences between the responses?



### Identifying undesirable responses

The current AI systems are impressive and helpful, but they do have some faulty/undesirable responses which can minimize their effectiveness.

- Generation failure When the AI doesn't produce a response due to a timeout or internal issue.
- Hallucinations When an AI generates inaccurate, biased, or otherwise unintended information as a response.
- Safety responses When an AI generates a formulaic safety response instead of responding to the prompt.
  - Most AI models have safety guardrails to prevent it from generating harmful information.



## What is Prompt Engineering?

- Prompt engineering is a way to guide AI to generate desired responses.
  - This is done by optimizing the input prompt.
- This helps reduce the risk of hallucinations and improves the efficiency of the AI model.
- The more experience you have with AI models, the better you will get at creating prompts that invoke the model to respond the way you want.



## **Prompting Best Practices**

- Specificity: The more specific the prompt, the better the AI can understand what is wanted and tailor its response.
- Context: Give the AI relevant information and context to work with.
  This can include background information, datasets, or even a desired perspective to have when responding.
- Desired Output: Directly ask for the kind of response you want. Is it creative writing, or is it a factual summary? Response format can also be specified.



#### **Exercise**

Look at the Home Practice of last class and come up with 3 examples of making the prompts more effective.



# **Prompt Engineering Techniques**



# Chain-of-Thought Prompting

Break down complex tasks into a series of steps (all in one prompt), allowing the AI to reason through the problem.



# Meta-Prompting

Creating a universal prompt that can be adapted to various tasks with minimal changes.



# Few Shot Prompting

Supplying example prompt and response pairs for the AI to understand the task better and follow the output format.



# Least to Most Prompting

Start with a broad prompt and gradually add details to refine the AI's answer.



# Iterative Prompting

Refine your prompt based on the AI's initial responses to get progressively better results.



## Where do we implement prompt engineering?

- Input (prompt) text box <u>Chat GPT</u>
- System message <u>OpenAI Playground</u>
- Langchain API <u>Input/Output</u> Formatting



# Walkthrough using OpenAI Playground



#### **Exercise**

Have students use the OpenAI Playground and build a helpful system message for a better response.

- What are the characteristics of the response that we value?
- What belongs in the user prompt and system message?



#### Take Home Exercise

- 1. Use OpenAI Playground to build an AI assistant that generates a summary of a book.
- 2. Use the system message to focus on specific elements and properly format the response.
- 3. Save and share the preset link.

