

Client Interaction Summary

- Vicious & Delicious have had a steady line of communication open with Century Solutions in the weeks leading up to Release 2.
- We had no real conflicts, troubles or differences of opinion.
- During the past four tutorials, we have sat down with our client team and revised our Release and Sprint Plans and User Stories, explaining to them why we were unable to get certain User Stories completed on time in some cases, and in others explaining why we were able to complete more User Stories in a sprint than previously agreed upon.
- Century Solutions did not have any complaints about incomplete User Stories, and trusted Vicious & Delicious to complete them by the next sprint. However, they instructed us to prioritise some User Stories over others, as some features of the website were more important to them. For example, Century Solutions wanted to see the Google Books API integration implemented by Sprint 3, rather than the Commenting System.
- Additionally, during Sprint presentations, Century Solutions were able to interact with and test our website. During these sessions of User Acceptance Testing, the client team gave feedback on the site and the User Stories completed so far. They made comments on possible changes and improvements to the website, which we took on board and implemented (such as centering certain headings on certain pages and other design issues).
- When either team had queries outside of tutorials, Olivia and Matthew communicated via Facebook messages and email to answer any questions regarding the website and progress, and to share Release and Sprint Plan documents with each other in order to ensure both teams were up-to-date in regards to development progress and expectations.
- Following Sprint 3, Century Solutions presented us with a business letter in which they outlined many positive observations about our team and our website.
- Vicious & Delicious have enjoyed working with Century Solutions and look forward to presenting our second release to them in the near future.