

Vicious & Delicious

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► Century Solutions

07 September 2015

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RE: Property Management Website Presentation

Dear Century Solutions Team

We are writing to inform you of our thoughts and feedback regarding the presentation of your property management website, *David's Property Rentals*, which you presented to us on Thursday, September 3rd.

In regards to your preparedness, all of your team members were present and prepared for the demonstration of your website. You demonstrated your product in a way that was easy for us as clients to follow and understand, and were able to answer all of our questions clearly. We have noticed that as a team you work well together, are always organised, and clearly communicate regularly as you all understand the project and what is happening at any given time.

In regards to our expectations, you had delivered the majority of your user stories agreed to from the first sprint plan, including Add Property; Remove Property; View Properties; View Properties (Admin); Modify Property Details and Search Function. However, you deviated from the sprint plan in that you failed to complete View Properties (Property Owner) and Modify Property Details (Admin). Currently, properties are able to be modified by anyone which is a cause for concern from a security perspective.

For the completed stories that have been delivered, the acceptance criteria clearly passed. You were very confident that all acceptance criteria would pass, as the demonstration of your stories was confident and reassuring. You explained that your diligence for meeting the acceptance criteria for the completed stories is the reason that you fell behind on your sprint plan. Vicious & Delicious appreciates your honesty in the reasoning for not delivering all stories in the first

sprint. We recommend in the future to not assign such a large quantity of user stories to a sprint, in order for you to be able to deliver them all in a timely manner.

The development of *David's Property Rentals* so far does deliver business value, as it allows new property owners and agents to register for David's website and advertise to the public what properties they have to offer.

In regards to the technical aspects of the presentation, *Vicious & Delicious* was presented to at the perfect level. The presentation catered to all types of stakeholders within the team, as an overall process map and architecture was demonstrated at a high-level version. For the technically-inclined, an in-depth explanation was provided. Development-wise, the technology stacks and language chosen are appropriate and show promise for future production. Several errors were encountered during the presentation, but these were succinctly explained and disregarded as the presentation continued without fault. As such, no defects of the product during the presentation were of enough concern to provide suggestions or explanations for. In the future, we recommend that your team explores the website for any minor errors and provides a quick-fix to prevent errors from occurring where possible.

In regards to the professionalism of the presentation, it suited the semi-formal style. The main speaker, while presenting informally at several moments, kept the presentation clear, coherent and purposeful. You presented in a very structured way, methodically progressing through the website in a clear and easy-to-follow manner, systematically showing our team each area of the website. The few times errors were found, you managed to smoothly recover by providing legitimate and concise explanations for the errors. All questions were confidently and honestly answered, and any immediate feedback was taken into account and appreciated. Each member of the team had their roles explained and complemented the main speaker in various explanations. There is no strict need for improvement in regards to the professionalism, but one suggested improvement would be to have two main speakers, and fluidly switch between the two.

Overall, we are very satisfied with your team's performance. We hope you take the feedback mentioned in this letter on board and we look forward to continuing to work with you in the future.

Kind regards,



Eric Briese



Jack Christoffels



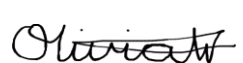
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