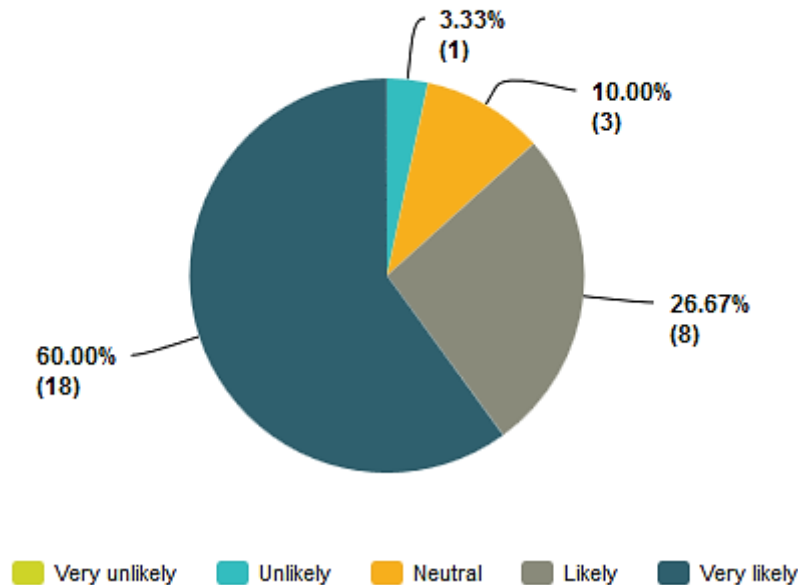


Texchange User Experience Survey Results

QUESTION 1

How likely would you be to recommend Texchange to a friend?

Answered: 30 Skipped: 0



QUESTION 2

How would you describe Texchange in one or more words?

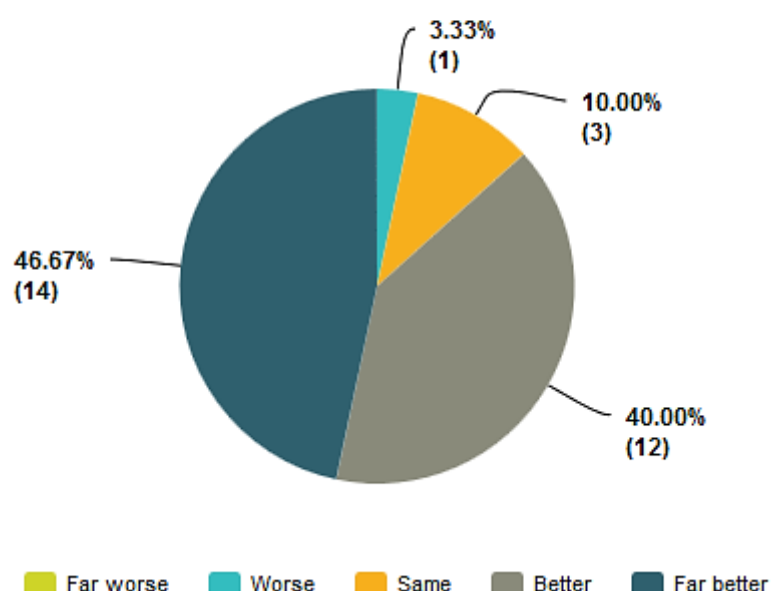
Answered: 19 Skipped: 11

Aesthetically pleasing	Good
Fantastic	Clever
Student based borrowing	Useful
Super cool!	Innovative
Promising	Convenient
Pretty good	Very helpful
Books	Simple but effective in sourcing text books
Amazing!	Good
Helpful	Simple and easy to use however it needs to show the register page so it stands out on the home page.
A super simple way to get all my text books I need for university sorted!	

QUESTION 3

How does Texchange compare to existing textbook exchange platforms (such as Facebook)?

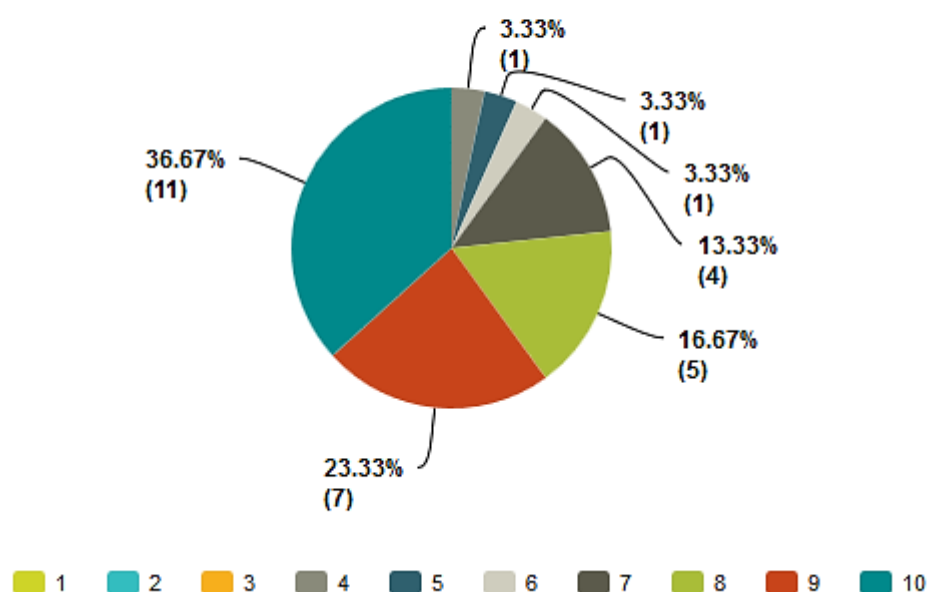
Answered: 30 Skipped: 0



QUESTION 4

On a rating scale from 1 to 10; how do you rate Texchange?

Answered: 30 Skipped: 0



QUESTION 5

What do you find most frustrating about the website?

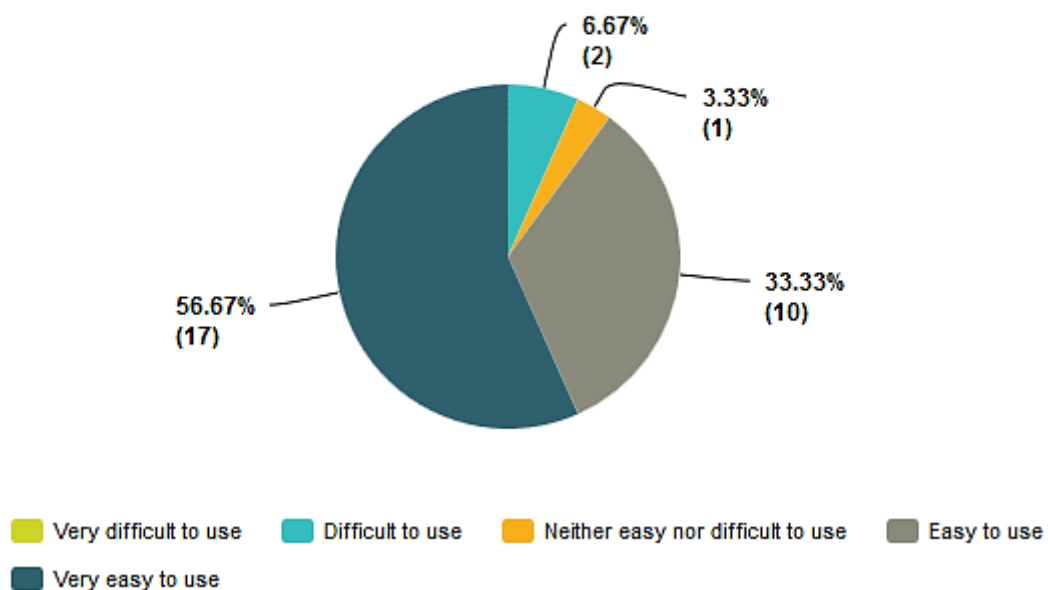
Answered: 18 Skipped: 12

Not having the textbook I want	Not very many users yet
Nothing	The navigation
Certain small bugs and quality of life issues	Only for QUT students
The books I want to borrow aren't available.	Text size and colour scheme
Not enough users and books	Funny colours
The need for a login	It doesn't have every text book I need
Nothing it's amazing!	Nothing too frustrating at all!
The colour of the blue text on the 'find a booking' page and that the 'submit a book' page the enter text box isn't centred	I find that it is frustrating that I have to search first rather than register unless I press the drop down menu
The name does not reflect well on its purpose at a glance but the sentence below it explains it.	

QUESTION 6

Overall, how easy to use do you find Texchange?

Answered: 30 Skipped: 0



QUESTION 7

If you answered Difficult or Very Difficult to use, why is this?

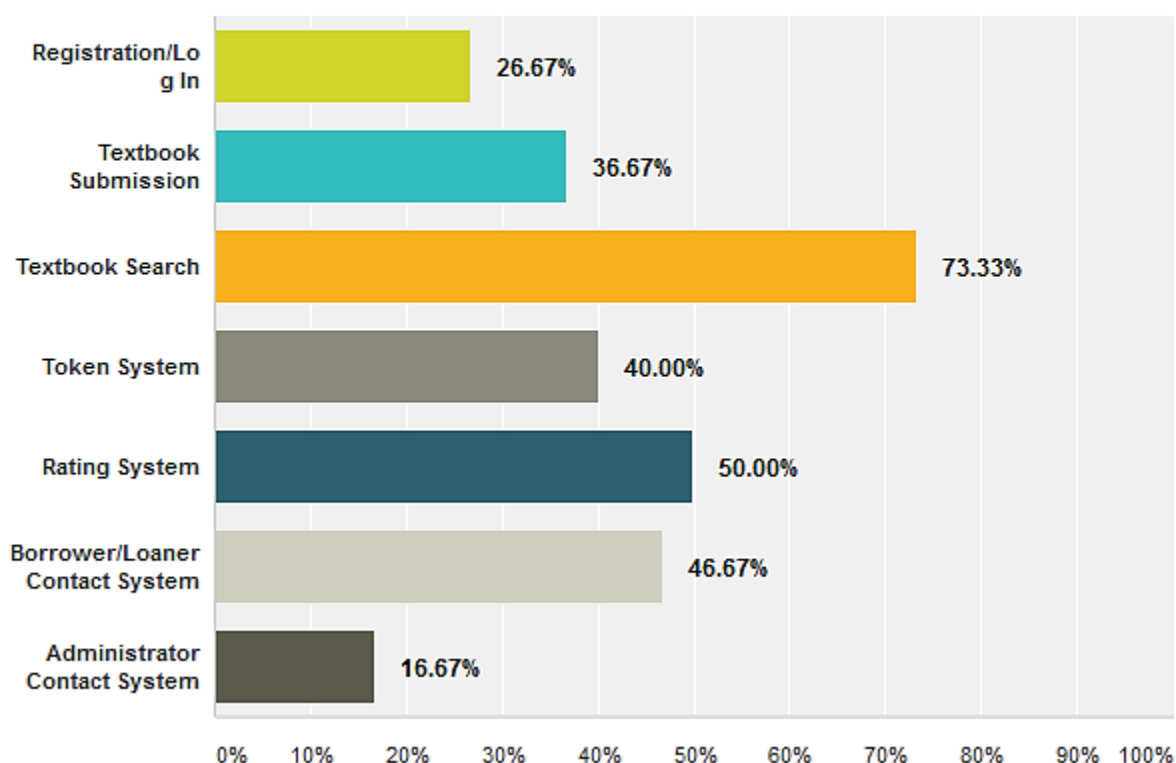
Answered: 1 Skipped: 29

Text too small and difficult to see

QUESTION 8

Which feature (or features) of our website are most important to you?

Answered: 30 Skipped: 0



QUESTION 9

What do you like best about Texchange?

Answered: 21 Skipped: 9

Free and easy to use	It's up to date
Free textbooks	Free books
How easy it is to submit and find books that are	Free and easy to use
Don't have to sign up to browse books	Everything!
Looks really great! The layout is 'en pointe'	Good idea
Great idea	:)
It's premise	Does what its meant to
Free to use platform with free to borrow textbooks	Being able to see a user's rating before I lend them my books!
Ease of use and the simple, clear and well-designed layout	I like that it is easy and recommends textbooks based on what is typed.
An easy website with excellent functionality!	Provides me an avenue to get text books on a "need-to-use" basis

QUESTION 10

What do you like least about Texchange?

Answered: 18 Skipped: 12

Not enough users yet	
Nothing	It's limited availabilities
That if no one borrows my books then I can't use the system because of the token feature.	Only available to QUT students
Not enough books to borrow	It's a little slow to load pages
The lack of available books.	It's appearance.
The need for registration	Can only use QUT email address
:)	No need for this
same answer as question 5	The site's name.
I think that the layout could be a little better in terms of the fact that it needs to show things more in your face rather than actually hidden.	It didn't exist back when I did my first degree! Would've made life easier!