MOHAMED ELKAZA

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DEVELOPER AND IT CONSULTANT

Dynamic IT professional with a B.Sc. in Information Technology and nearly completed M.Sc. in Business Informatics, specializing in digital transformation, project management, and change management. Experienced in software development, system integration, IT consultancy, requirements engineering, and application engineering. Empathetic and socially skilled with a strong memory for people, I thrive on continuous improvement, collaboration, and innovation. My problem-solving abilities, analytical and critical thinking, imagination, and high initiative make me well-suited for IT and software engineering. Strong team player with excellent implementation skills.

EDUCATION

Dipl.-Ing. Wirtschaftsinformatik, Technische Universität Wien · Expected 2024
Focus: Management Science and Enterprise Engineering
Master thesis: Hyperlink - [Digital Transformation and Change Management](#)

Intensiv Deutschkurse , Vorstudienlehrgang der Wiener Universitäten · 2017 - 2018
Focus: German - EPD Zertifikat (Ergänzungsprüfung Deutsch)

Bachelor of Science in Information Technology (BSc IT), University of Benghazi · 2008 - 2013
(2020 -Anerkannt durch ENIC NARIC)

Focus: Computer Networks and Communication
Bachelor thesis: Value Added Services (VAS)

SKILLS

Languages	Arabic (Native), English (C1), German (B2).
Programming	Python, VBA, HTML, CSS, JavaScript, and more.
Tools	ServiceNow, ADOIT, UML, BPMN 2.0, Git, VMWare, VirtualBox, Cisco Routing and Switching.
Technologies	VS Code,Git, OS(Mac and Windows), Microsoft Office, Windows Server 2008 R2, Drupal.
Methodologies	Agile, Scrum, ITIL, Enterprise architecture framework, ArchiMate, and more.

EXPERIENCE

Application Engineer · Aug 2023 - Nov 2023
HiCo-ICS · *Wien, Österreich*

- Participated in software development, analysis, requirements analysis, troubleshooting, problem-solving customer support, and technical documentation.
- Tools: XSLT, XML, Jira, Git, Oxygen XML Editor, and HiCO software.
- Project: Support of Arabic for PDF publisher.

Junior IT Consultant · Jul 2022 - Dec 2022
Raiffeisen Bank International AG · *Wien, Österreich*

- Contributed to IT Asset Management projects, specializing in development automation, data quality, communication, and ServiceNow customization for RBI's Austrian subsidiaries and its 12 Bank subsidiaries in CEE.
- Tools: ServiceNow, Jira, VBA, Python, Github.
- Project : Group ITSM Digital Transformation - closure phase.

Product Management Intern · Nov 2021 - Jan 2022
BOC Group · *Wien, Österreich*

- Supported product management through data analysis, software prototyping, and testing with technologies like Confluence, Jira, and AWS.

- Tools: Confluence, Jira, ADOIT, ADONIS, ADOGRC, AWS, and Apache Tomcat.

Network Engineer Dec 2013 - Dec 2013
University of Benghazi *Benghazi, Libya*

- Administered network infrastructure and implemented electronic library and ERP systems.
- Tools: Cisco, MikroTik, Windows, Mac.
- Projects: University Of Benghazi general database and E-library, Libyan Ministry of Education ERP system and infrastructure.

Branch Sales Manager Nov 2012 - Sep 2015
Ashamela Decorating Company *Benghazi, Libya*

- Led sales initiatives to increase revenues, with responsibilities spanning budgeting, pricing, distribution, and customer service.
- Successfully increased revenue and managed daily sales, warehouse, and customer service for different customers.

Drive Test Engineer Trainee Feb 2014 - Apr 2014
Ashamela Decorating Company *Benghazi, Libya*

- Conducted annual coverage and performance analysis, including data collection and troubleshooting.
- Performed annual coverage and performance analysis for GSM, 3G, and 4G.

Telecommunications Internship Jun 2012 - Oct 2012
HATEF LIBYA Telecommunications Company *Benghazi, Libya*

- Gained valuable industry experience in telecommunications through hands-on involvement in various infrastructure projects.

VOLUNTEERING

Jugendleiter 2016 - 2018
Pfadfinder und Pfadfinderinnen Österreichs *Mödling, Austria*

- Led youth groups and organized activities and events for scouts.

Volunteer & Lead volunteer 2017 - 2018
Pioneers.io *Wien, Austria*

- Assisted in organizing events and provided leadership support for other volunteers.

Volunteer May 2017
TEDxVienna *Wien, Austria*

- Supported event logistics and coordination for TEDxVienna conference.

Data entry Apr 2012
Supreme Committee for the City election *Benghazi, Libya*

- Entered and managed data for the city election committee.

CERTIFICATIONS

- Career Essentials in Business Analysis by Microsoft and LinkedIn Mar 2023
- Excel 365 VBA, RBI Cloud specific - Expert, RBI Jul 2022
- Application Portfolio Management with ADOIT and ArchiMate, BOC Group Nov 2021
- BPM Getting Started with ADONIS, BOC Group Nov 2021
- Data Portfolio Management with ADOIT and ArchiMate, BOC Group Nov 2021
- Integrationsprüfung B1/IntG- DV2019 (ÖIF), Österreichischer Integrationsfonds Jun 2022

- Aptis English Business C level, British Council   Sep 2020
- ÖSD Zertifikat B2, (ZB2Ö1912075), Österreichisches Sprachdiplom Deutsch   Jun 2019
- EPD Zertifikat Deutsch, (E992840), Vorstudienlehrgang der Wiener Universitäten   Jun 2018

INTERESTS

Mostly outdoor activities: Cycling, Hiking, Swimming — Debating and Negotiating.

EXTRA-INFORMATION

- Daueraufenthalt - EU, Freier Zugang zum Arbeitsmarkt.

- B-Führerschein.