NICOLAS B. RODRIGUEZ

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EDUCATION

Udacity, Online   *Jan 2018–Sept 2018*
Mobile Web Specialist Nanodegree

- Completed code reviewed, project based coursework in modern web development using ES6 with Node.js to develop responsive, offline-first, progressive web apps with a focus on accessibility.
- Capstone project: https://mws-reviews.herokuapp.com/

WORK EXPERIENCE

Insight Global, Everett, WA   *Sept 2017–Mar 2018*
Equipment Engineering IT Analyst

- Developed, configured, and deployed OS images for mission critical hardware.
- Automated processes wherever possible using PowerShell.
- Troubleshot complex network issues using tools like Wireshark.

Insight Global, Everett, WA   *Apr 2016–Sept 2017*
IT Contractor

- Troubleshot and resolved moderate to severe hardware and software issues.

Fulcrum Biometrics, San Antonio, TX   *Jun 2014–Feb 2016*
Software Quality Assurance Technician

- Developed extensive test plans covering software in development.
- Identified and resolved multiple bugs in applications written in C#.
- Built a universal installer for products using tools like MSBuild
- Strengthened the CD/CI pipeline and made multiple DevOps related improvements using tech like Jenkins and Docker.

Computer System Intelligence, San Antonio, TX   *Mar 2013–Jun 2014*
IT Technician / Web Developer

- Maintained web apps written in ASP.NET/C#.
- Developed websites for small businesses and trained users on content management.
- Designed, configured, and deployed IT solutions for small businesses including networking infrastructure, server hardware, and A/V systems.