

bank-direct-marketing-project

July 8, 2024

Bank Direct Marketing Project

By Elma Fortunate Phiri

About Dataset:

The data is related with direct marketing campaigns of a Portuguese banking institution. The marketing campaigns were based on phone calls. Often, more than one contact to the same client was required, in order to access if the product (bank term deposit) would be (or not) subscribed

Aim: To build a decision tree classifier to predict whether a customer will purchase a product or service based on their demographic and behavioural data.

Importing Libraries

```
[179]: import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns
import ydata_profiling as pp
%matplotlib inline

[180]: from sklearn.tree import DecisionTreeClassifier
from sklearn.model_selection import train_test_split, RandomizedSearchCV,
↳GridSearchCV
from sklearn.metrics import confusion_matrix, classification_report,
↳accuracy_score, roc_curve, RocCurveDisplay
from sklearn.preprocessing import StandardScaler, LabelEncoder
```

Data Loading and Preprocessing

```
[181]: bank_data = pd.read_csv("C:\\Users\\elmaf\\Desktop\\Portfolio_
↳projects\\Python\\Term Deposit Prediction\\bank_data.csv")
bank_data.head()

[181]:
```

	age	job	marital	education	default	housing	loan	contact	\
0	56	housemaid	married	basic.4y	no	no	no	telephone	
1	57	services	married	high.school	unknown	no	no	telephone	
2	37	services	married	high.school	no	yes	no	telephone	
3	40	admin.	married	basic.6y	no	no	no	telephone	
4	56	services	married	high.school	no	no	yes	telephone	

	month	day_of_week	...	campaign	pdays	previous	poutcome	emp.var.rate	\
0	may	mon	...	1	999	0	nonexistent	1.1	
1	may	mon	...	1	999	0	nonexistent	1.1	
2	may	mon	...	1	999	0	nonexistent	1.1	
3	may	mon	...	1	999	0	nonexistent	1.1	
4	may	mon	...	1	999	0	nonexistent	1.1	

	cons.price.idx	cons.conf.idx	euribor3m	nr.employed	y
0	93.994	-36.4	4.857	5191.0	no
1	93.994	-36.4	4.857	5191.0	no
2	93.994	-36.4	4.857	5191.0	no
3	93.994	-36.4	4.857	5191.0	no
4	93.994	-36.4	4.857	5191.0	no

[5 rows x 21 columns]

Data Exploration

```
[182]: bank_data.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 41188 entries, 0 to 41187
Data columns (total 21 columns):
#   Column                Non-Null Count  Dtype
---  -
0   age                   41188 non-null  int64
1   job                   41188 non-null  object
2   marital               41188 non-null  object
3   education             41188 non-null  object
4   default               41188 non-null  object
5   housing               41188 non-null  object
6   loan                  41188 non-null  object
7   contact               41188 non-null  object
8   month                 41188 non-null  object
9   day_of_week           41188 non-null  object
10  duration              41188 non-null  int64
11  campaign              41188 non-null  int64
12  pdays                 41188 non-null  int64
13  previous              41188 non-null  int64
14  poutcome              41188 non-null  object
15  emp.var.rate          41188 non-null  float64
16  cons.price.idx         41188 non-null  float64
17  cons.conf.idx          41188 non-null  float64
18  euribor3m             41188 non-null  float64
19  nr.employed           41188 non-null  float64
20  y                     41188 non-null  object
dtypes: float64(5), int64(5), object(11)
```

memory usage: 6.6+ MB

```
[183]: bank_data .describe()
```

```
[183]:
```

	age	duration	campaign	pdays	previous \
count	41188.00000	41188.000000	41188.000000	41188.000000	41188.000000
mean	40.02406	258.285010	2.567593	962.475454	0.172963
std	10.42125	259.279249	2.770014	186.910907	0.494901
min	17.00000	0.000000	1.000000	0.000000	0.000000
25%	32.00000	102.000000	1.000000	999.000000	0.000000
50%	38.00000	180.000000	2.000000	999.000000	0.000000
75%	47.00000	319.000000	3.000000	999.000000	0.000000
max	98.00000	4918.000000	56.000000	999.000000	7.000000

	emp.var.rate	cons.price.idx	cons.conf.idx	euribor3m	nr.employed
count	41188.000000	41188.000000	41188.000000	41188.000000	41188.000000
mean	0.081886	93.575664	-40.502600	3.621291	5167.035911
std	1.570960	0.578840	4.628198	1.734447	72.251528
min	-3.400000	92.201000	-50.800000	0.634000	4963.600000
25%	-1.800000	93.075000	-42.700000	1.344000	5099.100000
50%	1.100000	93.749000	-41.800000	4.857000	5191.000000
75%	1.400000	93.994000	-36.400000	4.961000	5228.100000
max	1.400000	94.767000	-26.900000	5.045000	5228.100000

```
[184]: bank_data.columns
```

```
[184]: Index(['age', 'job', 'marital', 'education', 'default', 'housing', 'loan',  
        'contact', 'month', 'day_of_week', 'duration', 'campaign', 'pdays',  
        'previous', 'poutcome', 'emp.var.rate', 'cons.price.idx',  
        'cons.conf.idx', 'euribor3m', 'nr.employed', 'y'],  
        dtype='object')
```

```
[185]: bank_data.shape
```

```
[185]: (41188, 21)
```

```
[186]: bank_data.index
```

```
[186]: RangeIndex(start=0, stop=41188, step=1)
```

```
[187]: bank_data.dtypes
```

```
[187]: age                int64  
job                object  
marital            object  
education           object  
default            object
```

```

housing      object
loan         object
contact      object
month        object
day_of_week  object
duration     int64
campaign     int64
pdays       int64
previous     int64
poutcome     object
emp.var.rate float64
cons.price.idx float64
cons.conf.idx float64
euribor3m    float64
nr.employed  float64
y            object
dtype: object

```

```
[188]: pp.ProfileReport(bank_data)
```

```

Summarize dataset: 0%|          | 0/5 [00:00<?, ?it/s]
Generate report structure: 0%|          | 0/1 [00:00<?, ?it/s]
Render HTML: 0%|          | 0/1 [00:00<?, ?it/s]
<IPython.core.display.HTML object>

```

[188]:

Our Profile Report shows the following: 1. There are no null values 2. There are duplicate rows 3. Number of observations is 41188

Data Preprocessing

```
[189]: #dropping duplicate values
bank_data.drop_duplicates()
```

```
[189]:
```

	age	job	marital	education	default	housing	loan	\
0	56	housemaid	married	basic.4y	no	no	no	
1	57	services	married	high.school	unknown	no	no	
2	37	services	married	high.school	no	yes	no	
3	40	admin.	married	basic.6y	no	no	no	
4	56	services	married	high.school	no	no	yes	
...	
41183	73	retired	married	professional.course	no	yes	no	
41184	46	blue-collar	married	professional.course	no	no	no	
41185	56	retired	married	university.degree	no	yes	no	
41186	44	technician	married	professional.course	no	no	no	
41187	74	retired	married	professional.course	no	yes	no	

	contact	month	day_of_week	...	campaign	pdays	previous	\
0	telephone	may	mon	...	1	999	0	
1	telephone	may	mon	...	1	999	0	
2	telephone	may	mon	...	1	999	0	
3	telephone	may	mon	...	1	999	0	
4	telephone	may	mon	...	1	999	0	
...
41183	cellular	nov	fri	...	1	999	0	
41184	cellular	nov	fri	...	1	999	0	
41185	cellular	nov	fri	...	2	999	0	
41186	cellular	nov	fri	...	1	999	0	
41187	cellular	nov	fri	...	3	999	1	

	poutcome	emp.var.rate	cons.price.idx	cons.conf.idx	euribor3m	\
0	nonexistent	1.1	93.994	-36.4	4.857	
1	nonexistent	1.1	93.994	-36.4	4.857	
2	nonexistent	1.1	93.994	-36.4	4.857	
3	nonexistent	1.1	93.994	-36.4	4.857	
4	nonexistent	1.1	93.994	-36.4	4.857	
...
41183	nonexistent	-1.1	94.767	-50.8	1.028	
41184	nonexistent	-1.1	94.767	-50.8	1.028	
41185	nonexistent	-1.1	94.767	-50.8	1.028	
41186	nonexistent	-1.1	94.767	-50.8	1.028	
41187	failure	-1.1	94.767	-50.8	1.028	

	nr.employed	y
0	5191.0	no
1	5191.0	no
2	5191.0	no
3	5191.0	no
4	5191.0	no
...
41183	4963.6	yes
41184	4963.6	no
41185	4963.6	no
41186	4963.6	yes
41187	4963.6	no

[41176 rows x 21 columns]

[190]: bank_data.info()

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 41188 entries, 0 to 41187
Data columns (total 21 columns):
```

#	Column	Non-Null Count	Dtype
0	age	41188 non-null	int64
1	job	41188 non-null	object
2	marital	41188 non-null	object
3	education	41188 non-null	object
4	default	41188 non-null	object
5	housing	41188 non-null	object
6	loan	41188 non-null	object
7	contact	41188 non-null	object
8	month	41188 non-null	object
9	day_of_week	41188 non-null	object
10	duration	41188 non-null	int64
11	campaign	41188 non-null	int64
12	pdays	41188 non-null	int64
13	previous	41188 non-null	int64
14	poutcome	41188 non-null	object
15	emp.var.rate	41188 non-null	float64
16	cons.price.idx	41188 non-null	float64
17	cons.conf.idx	41188 non-null	float64
18	euribor3m	41188 non-null	float64
19	nr.employed	41188 non-null	float64
20	y	41188 non-null	object

dtypes: float64(5), int64(5), object(11)
memory usage: 6.6+ MB

```
[191]: #checking for null values
bank_data.isna().sum().sort_values(ascending=False)
```

```
[191]: age                0
       campaign          0
       nr.employed       0
       euribor3m         0
       cons.conf.idx     0
       cons.price.idx    0
       emp.var.rate      0
       poutcome          0
       previous          0
       pdays             0
       duration          0
       job               0
       day_of_week       0
       month             0
       contact           0
       loan              0
       housing           0
       default           0
```

```

education      0
marital        0
y              0
dtype: int64

```

There are no missing values in our dataset

```

[192]: #correlation
bank_data.select_dtypes(["int", 'float']).corr()

```

```

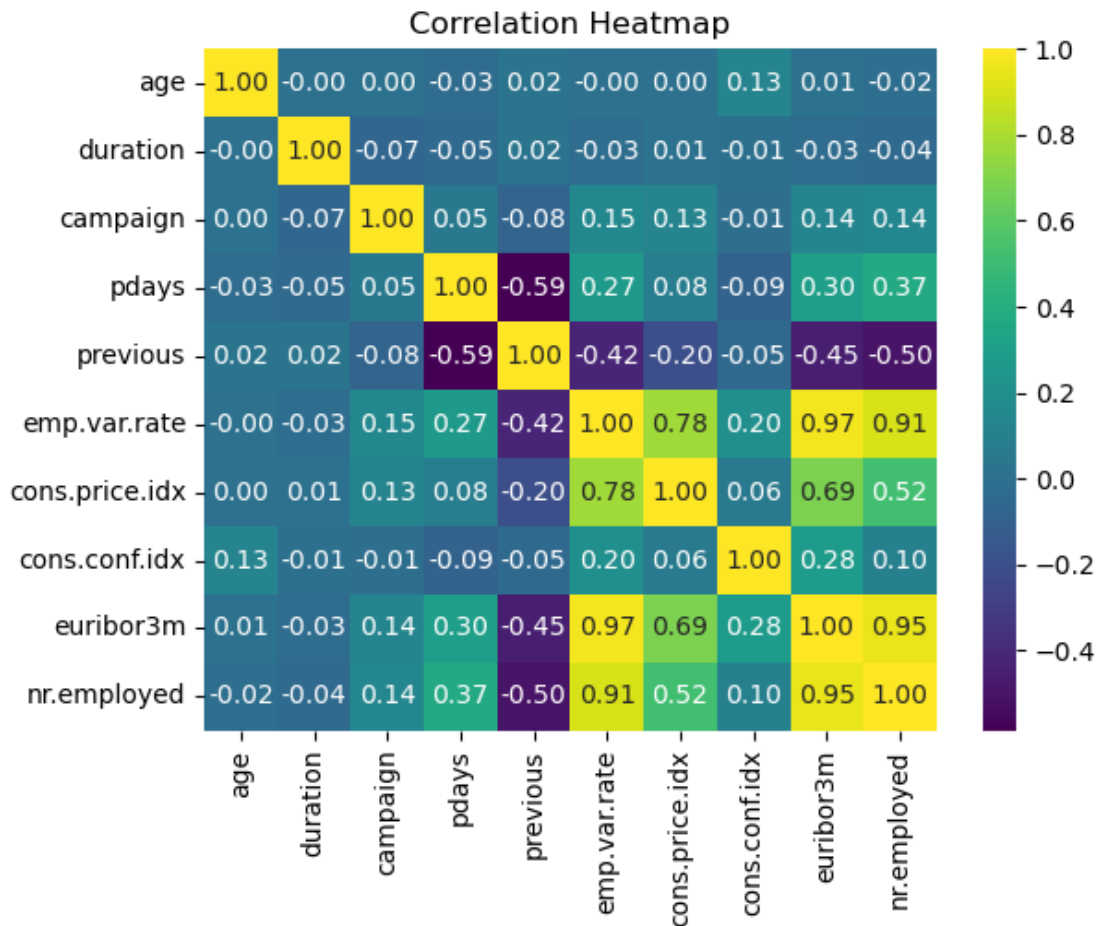
[192]:
      age  duration  campaign  pdays  previous \
age      1.000000 -0.000866  0.004594 -0.034369  0.024365
duration -0.000866  1.000000 -0.071699 -0.047577  0.020640
campaign  0.004594 -0.071699  1.000000  0.052584 -0.079141
pdays   -0.034369 -0.047577  0.052584  1.000000 -0.587514
previous  0.024365  0.020640 -0.079141 -0.587514  1.000000
emp.var.rate -0.000371 -0.027968  0.150754  0.271004 -0.420489
cons.price.idx 0.000857  0.005312  0.127836  0.078889 -0.203130
cons.conf.idx  0.129372 -0.008173 -0.013733 -0.091342 -0.050936
euribor3m      0.010767 -0.032897  0.135133  0.296899 -0.454494
nr.employed   -0.017725 -0.044703  0.144095  0.372605 -0.501333

      emp.var.rate  cons.price.idx  cons.conf.idx  euribor3m \
age      -0.000371      0.000857      0.129372  0.010767
duration -0.027968      0.005312     -0.008173 -0.032897
campaign  0.150754      0.127836     -0.013733  0.135133
pdays    0.271004      0.078889     -0.091342  0.296899
previous  -0.420489     -0.203130     -0.050936 -0.454494
emp.var.rate  1.000000      0.775334      0.196041  0.972245
cons.price.idx 0.775334      1.000000      0.058986  0.688230
cons.conf.idx  0.196041      0.058986      1.000000  0.277686
euribor3m      0.972245      0.688230      0.277686  1.000000
nr.employed   0.906970      0.522034      0.100513  0.945154

      nr.employed
age      -0.017725
duration -0.044703
campaign  0.144095
pdays    0.372605
previous  -0.501333
emp.var.rate  0.906970
cons.price.idx 0.522034
cons.conf.idx  0.100513
euribor3m      0.945154
nr.employed   1.000000

```

```
[193]: #Visualising correlation
sns.heatmap(bank_data.select_dtypes(["int", 'float']).corr(), fmt='.2f', annot=True, cmap= "viridis")
plt.title("Correlation Heatmap")
plt.show()
```



Explanation:

-1 indicates a perfect negative linear relationship

0 indicates no linear relationship

1 indicates a perfect positive linear relationship

From our correlation matrix the following conclusions are drawn: 1. nr.employed is highly correlated with euribor3m with a correlation value of 0.95

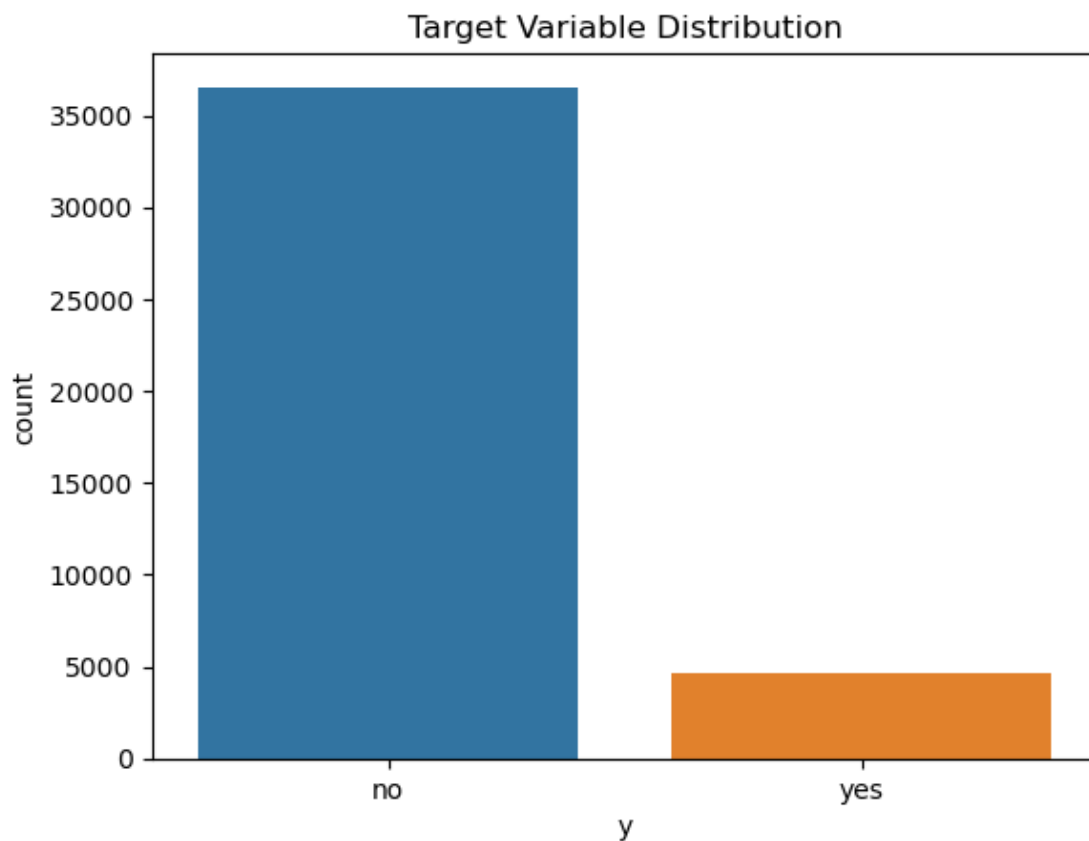
2.emp.var.rate is highly correlated with euribor3m with a correlation value of 0.97

3.nr.employed is highly correlated with emp.var.rate with a correlation value of 0.91


```
[194]: bank_data.y.value_counts()
```

```
[194]: no      36548  
      yes      4640  
      Name: y, dtype: int64
```

```
[195]: #Visualize target variable  
sns.countplot(x = 'y', data= bank_data)  
plt.title("Target Variable Distribution")  
plt.show()
```



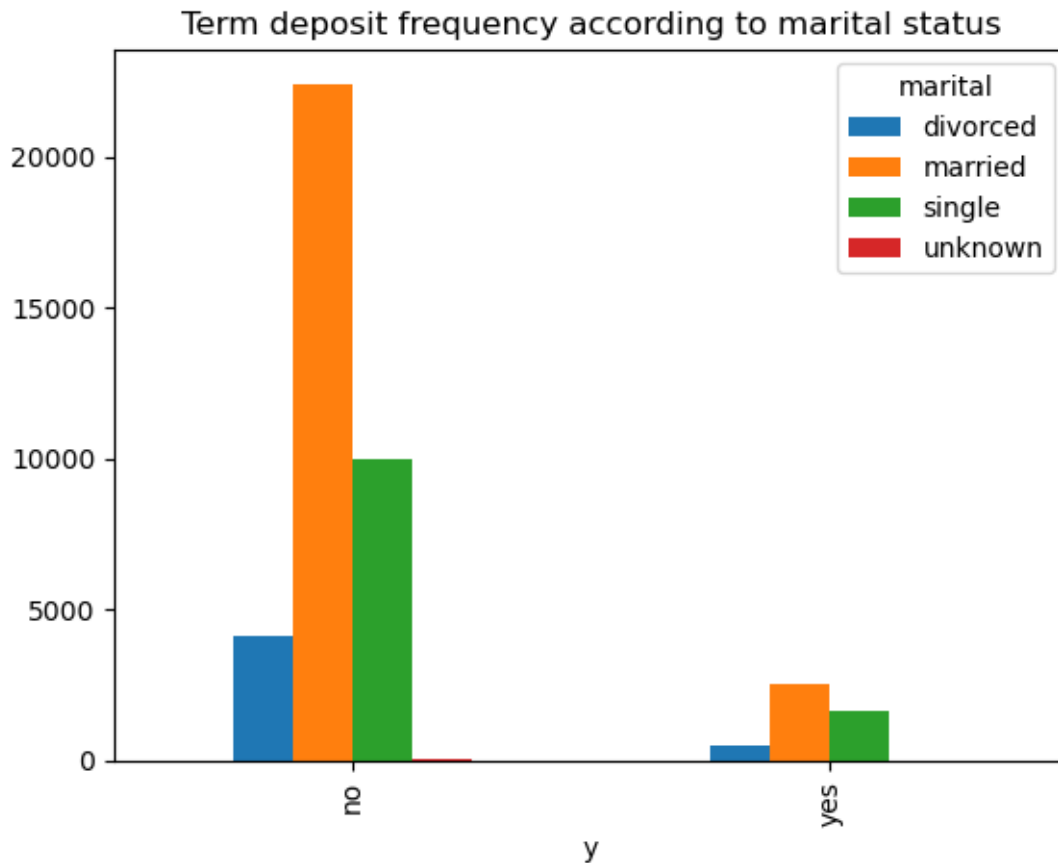
```
[196]: #Term deposit frequency according to marital status  
pd.crosstab(bank_data.y, bank_data.marital)
```

```
[196]: marital  divorced  married  single  unknown  
y  
no      4136      22396      9948      68  
yes      476      2532      1620      12
```

This shows the number of people who subscribed to the term deposit(yes) and those who did

not(no) according to their marital status

```
[197]: #Visualising the Term deposit frequency according to marital status
pd.crosstab(bank_data.y, bank_data.marital).plot(kind="bar")
plt.title("Term deposit frequency according to marital status")
plt.show()
```



```
[198]: #Term deposit frequency according to marital status
pd.crosstab(bank_data.y, bank_data.job)
```

```
[198]: job  admin.  blue-collar  entrepreneur  housemaid  management  retired  \
y
no    9070      8616      1332      954      2596      1286
yes   1352       638       124      106       328       434

job  self-employed  services  student  technician  unemployed  unknown
y
no           1272     3646     600     6013     870     293
yes           149      323     275      730     144      37
```

```
[199]: #Categorical variables
bank_data.select_dtypes("object")
```

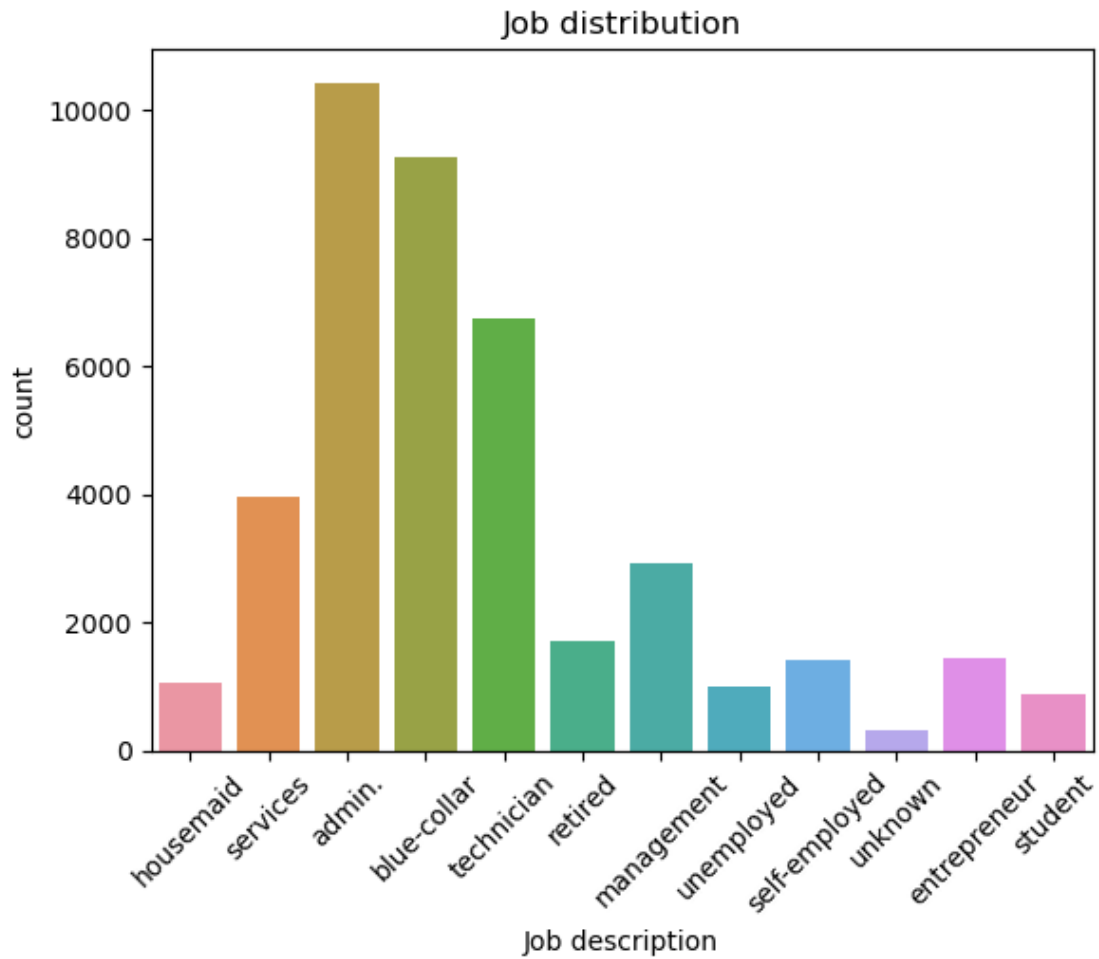
```
[199]:
```

	job	marital	education	default	housing	loan	\
0	housemaid	married	basic.4y	no	no	no	
1	services	married	high.school	unknown	no	no	
2	services	married	high.school	no	yes	no	
3	admin.	married	basic.6y	no	no	no	
4	services	married	high.school	no	no	yes	
...	
41183	retired	married	professional.course	no	yes	no	
41184	blue-collar	married	professional.course	no	no	no	
41185	retired	married	university.degree	no	yes	no	
41186	technician	married	professional.course	no	no	no	
41187	retired	married	professional.course	no	yes	no	

	contact	month	day_of_week	poutcome	y
0	telephone	may	mon	nonexistent	no
1	telephone	may	mon	nonexistent	no
2	telephone	may	mon	nonexistent	no
3	telephone	may	mon	nonexistent	no
4	telephone	may	mon	nonexistent	no
...
41183	cellular	nov	fri	nonexistent	yes
41184	cellular	nov	fri	nonexistent	no
41185	cellular	nov	fri	nonexistent	no
41186	cellular	nov	fri	nonexistent	yes
41187	cellular	nov	fri	failure	no

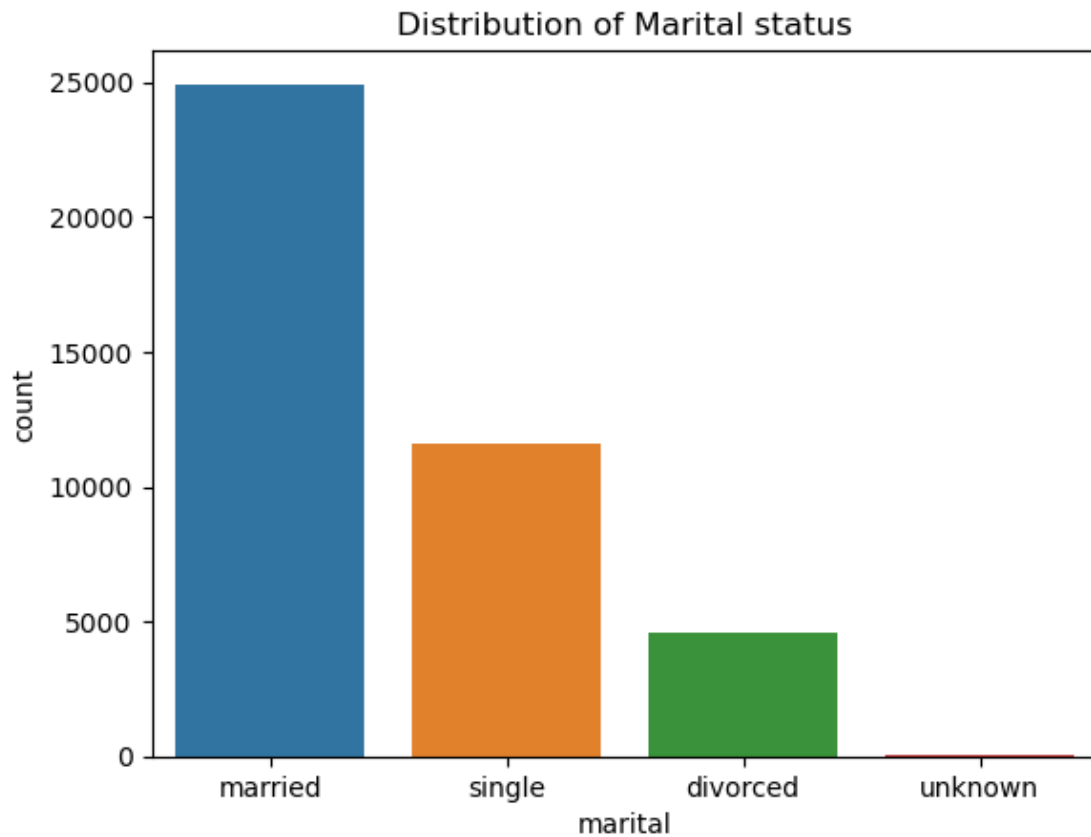
[41188 rows x 11 columns]

```
[200]: #Visualising categorical values
sns.countplot(x = 'job', data= bank_data)
plt.title("Job distribution")
plt.xlabel("Job description")
plt.xticks(rotation = 45)
plt.show()
```



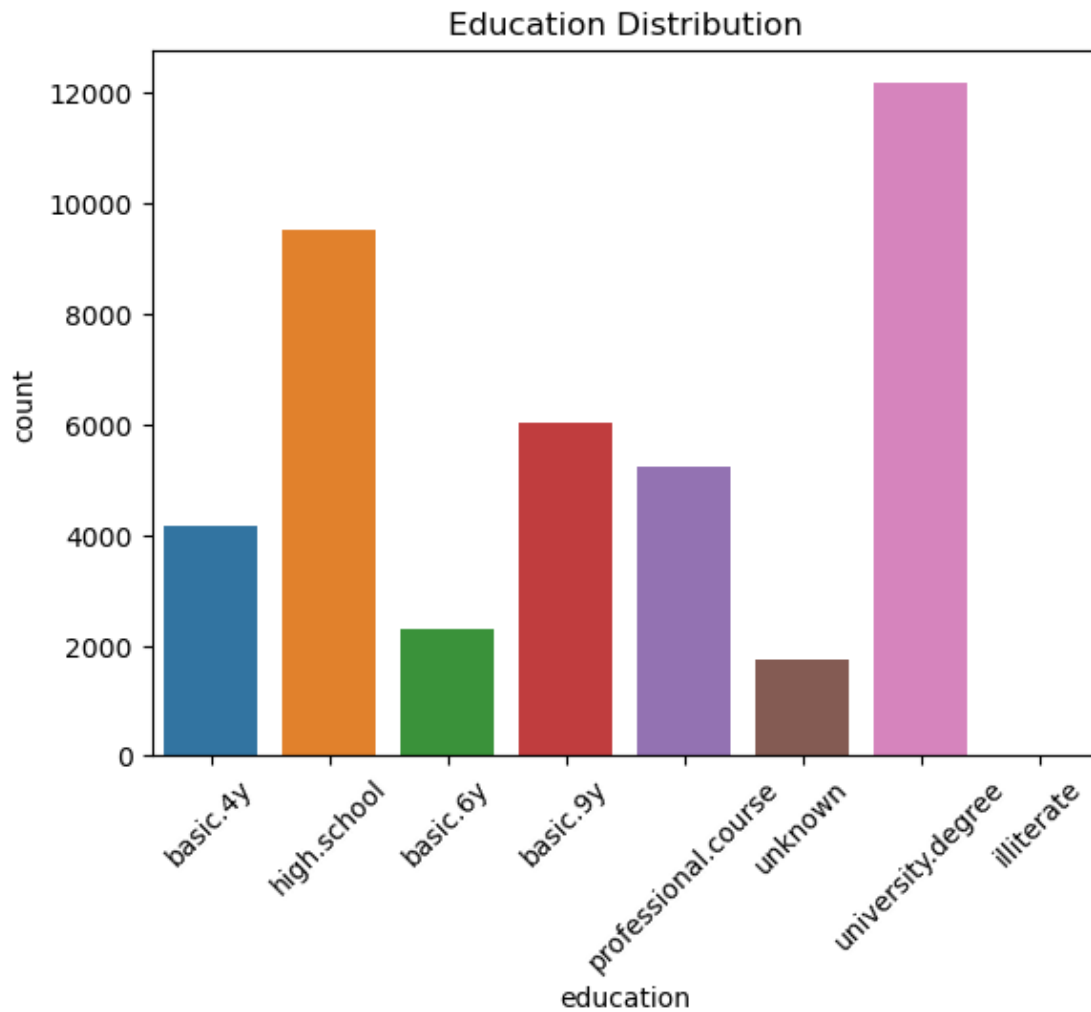
From our graph we observe that have the highest count of jobs

```
[201]: #Visualisng Marital Status  
sns.countplot(x = 'marital', data = bank_data)  
plt.title("Distribution of Marital status")  
plt.show()
```

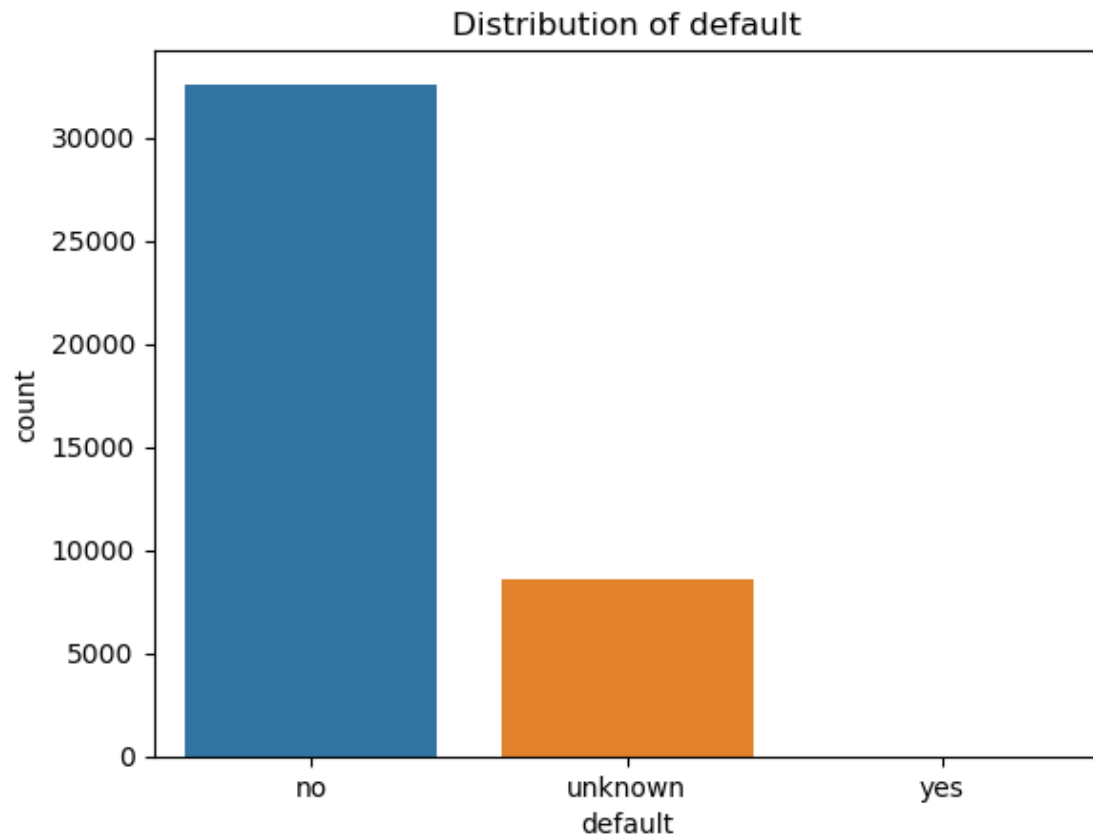


From our graph, we observe that our dataset contains variables of people, with more than fifty percent of our observations being married, followed by single people.

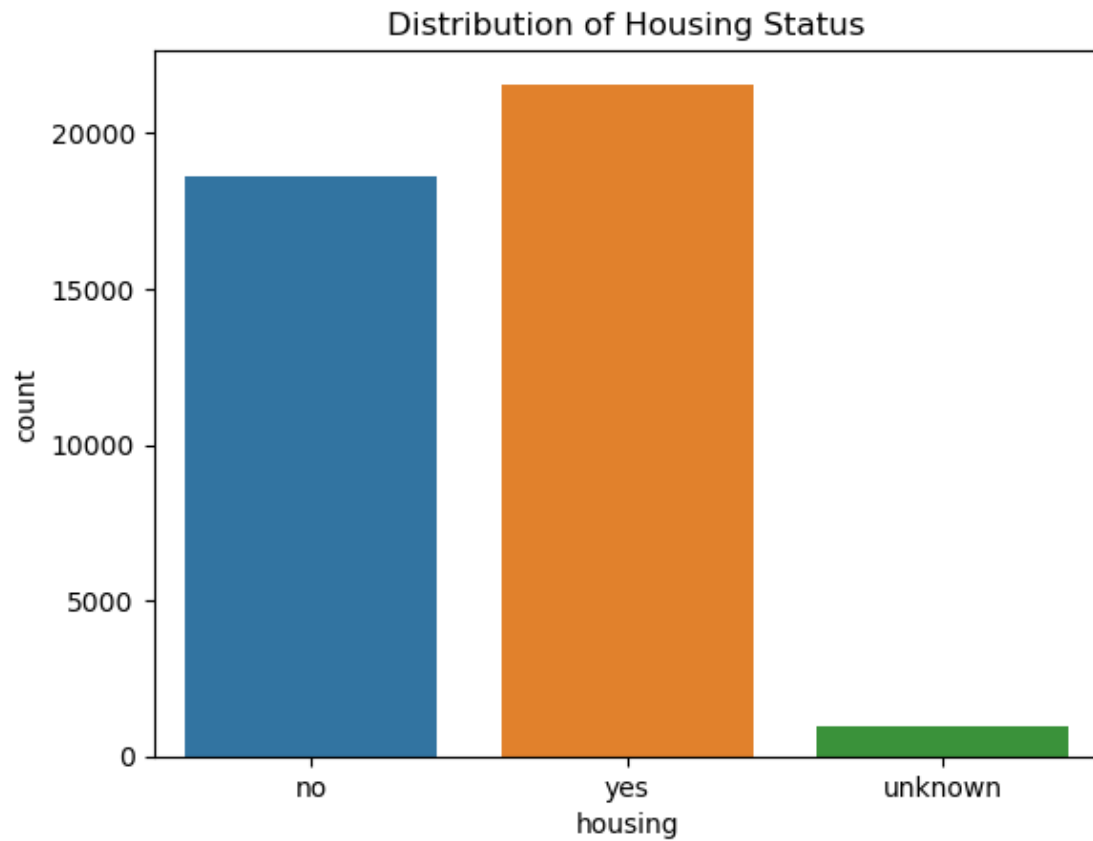
```
[202]: #Visualising education distribution  
sns.countplot(x="education", data = bank_data)  
plt.title("Education Distribution")  
plt.xticks(rotation = 45)  
plt.show()
```



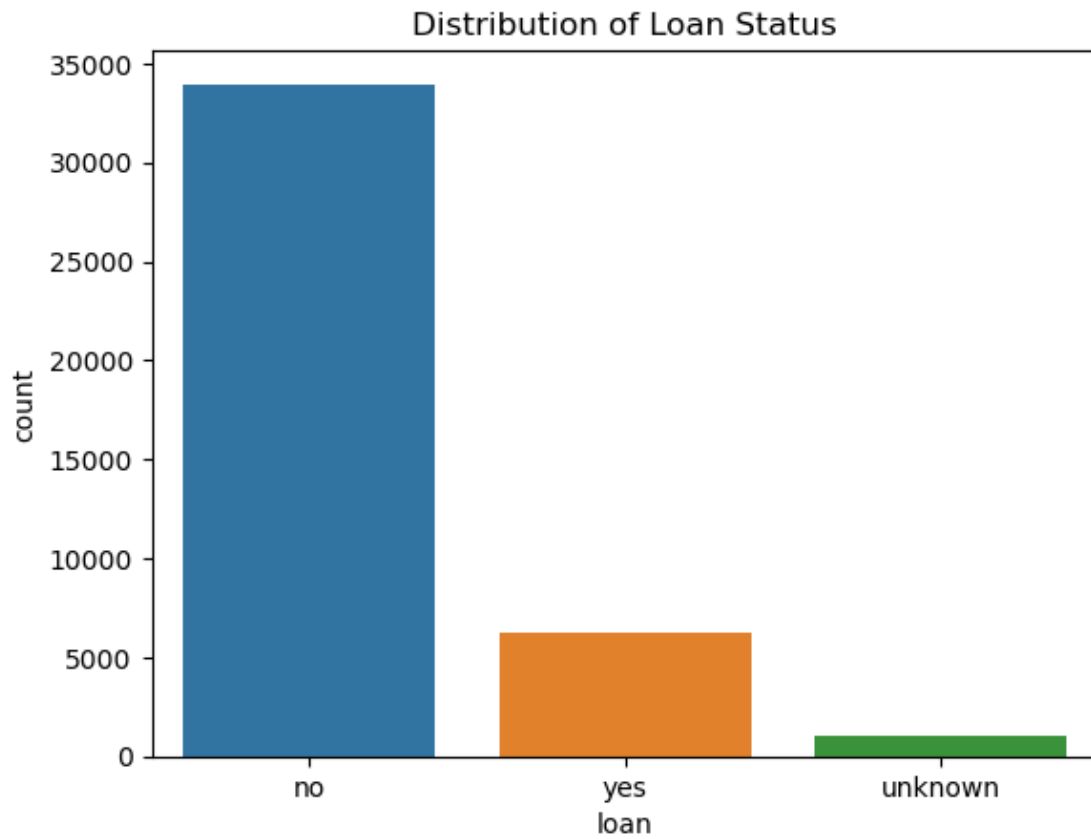
```
[203]: #Visualising the default column  
sns.countplot(x = 'default', data = bank_data)  
plt.title('Distribution of default')  
plt.show()
```



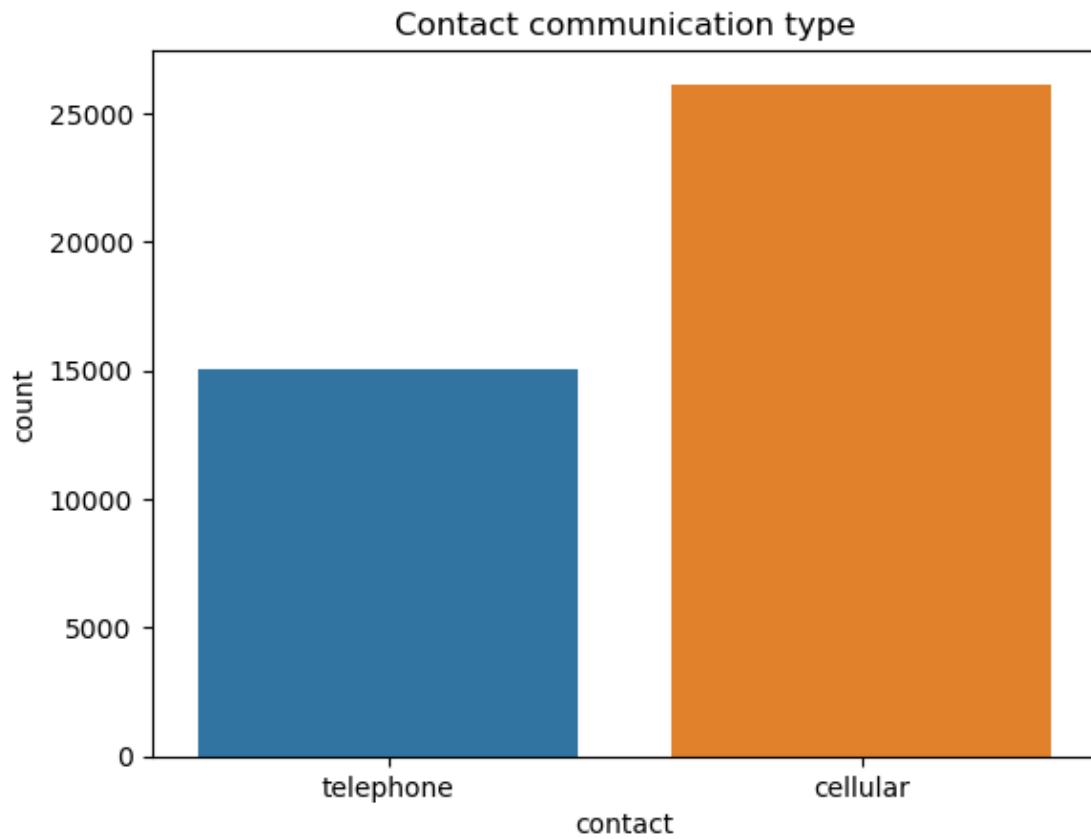
```
[204]: #Visualising housing column  
sns.countplot(x = 'housing', data = bank_data)  
plt.title("Distribution of Housing Status")  
plt.show()
```



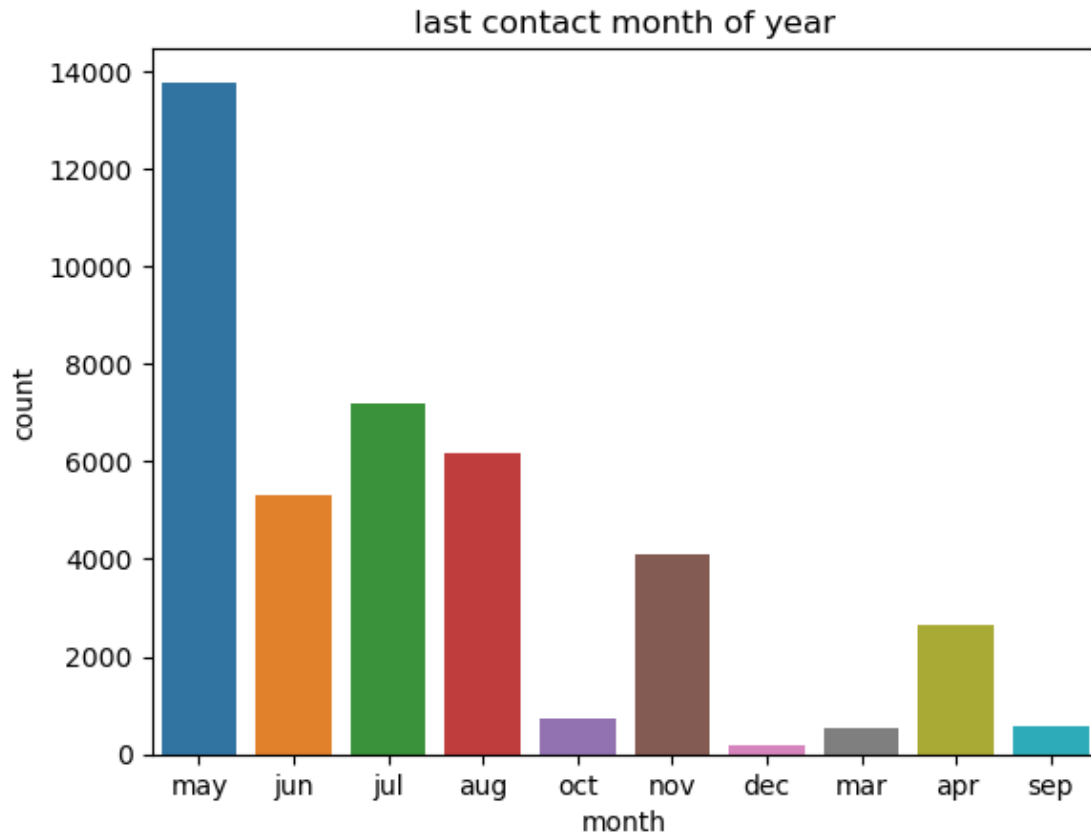
```
[205]: #Visualising loan column  
sns.countplot(x='loan', data = bank_data)  
plt.title("Distribution of Loan Status")  
plt.show()
```

```
[206]: #Visualising contact column  
sns.countplot(x = 'contact', data = bank_data)  
plt.title("Contact communication type")  
plt.show()
```

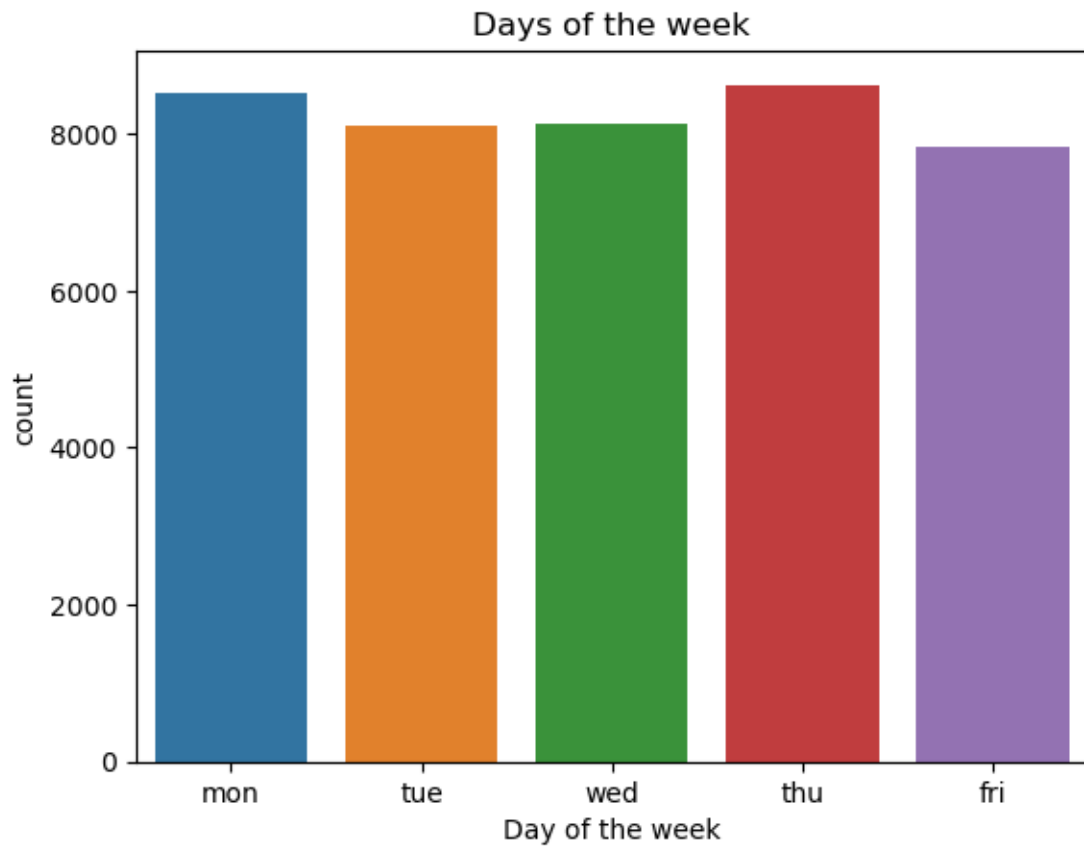


```
[207]: #Visualising month column
sns.countplot(x = 'month', data = bank_data)
plt.title("last contact month of year")
plt.show()
```

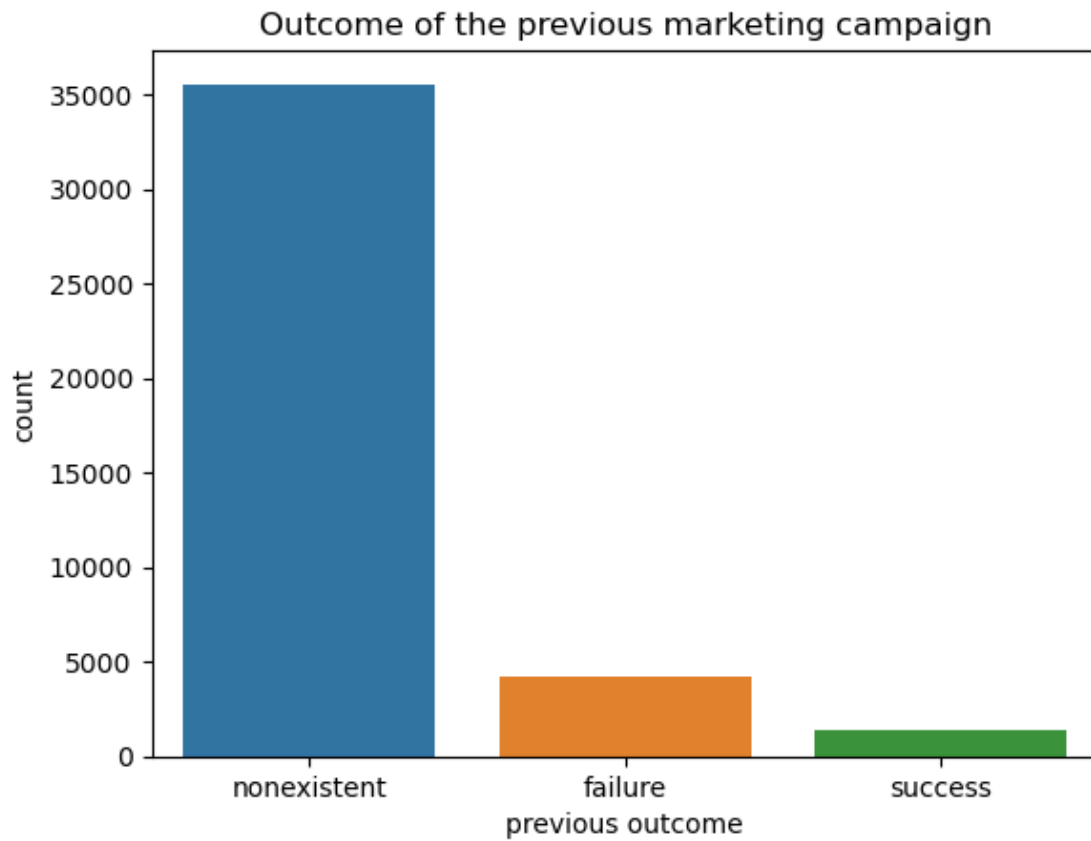


From the graph, we observe that the month of May has the highest count of contact and December has the least

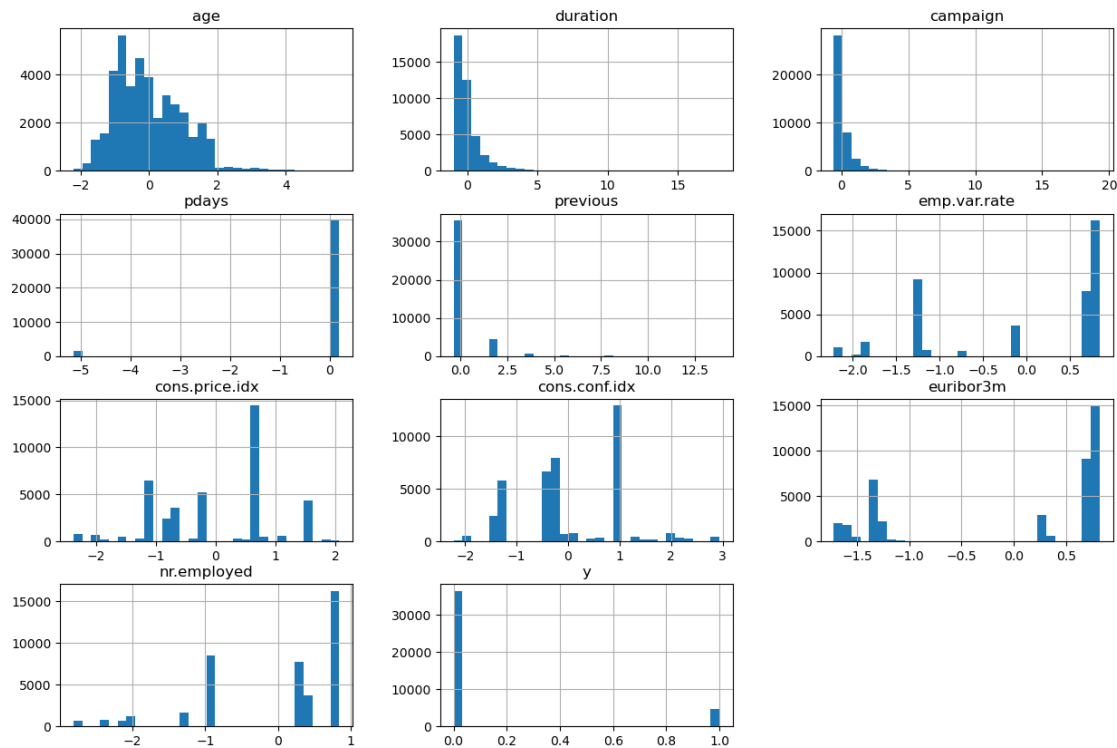
```
[208]: #Visualising day of the week
sns.countplot(x = 'day_of_week', data = bank_data)
plt.xlabel("Day of the week")
plt.title("Days of the week")
plt.show()
```



```
[209]: #Visualising poutcome column  
sns.countplot(x = 'poutcome', data = bank_data)  
plt.title("Outcome of the previous marketing campaign")  
plt.xlabel("previous outcome")  
plt.show()
```



```
[226]: #Exploring numerical variables  
bank_data.select_dtypes(["int", "float"]).hist(bins = 30, figsize= (15,10))  
plt.show()
```



Model Preprocessing

```
[212]: print(bank_data.columns)
```

```
Index(['age', 'job', 'marital', 'education', 'default', 'housing', 'loan',
      'contact', 'month', 'day_of_week', 'duration', 'campaign', 'pdays',
      'previous', 'poutcome', 'emp.var.rate', 'cons.price.idx',
      'cons.conf.idx', 'euribor3m', 'nr.employed', 'y'],
      dtype='object')
```

```
[213]: #Encoding categorical variables
cat_values =_
↳ ['job', 'marital', 'education', 'default', 'housing', 'loan', 'contact', 'month', 'day_of_week', _
↳ 'poutcome']
bank_data = pd.get_dummies(bank_data, columns = cat_values, drop_first= True)
```

```
[214]: #Label encoding the target variable
le = LabelEncoder()
bank_data['y'] = le.fit_transform(bank_data['y'])
```

```
[215]: #Feature scaling
numerical_values = ['age', 'duration', 'campaign', 'pdays', 'previous', 'emp.
↳ var.rate', 'cons.price.idx', 'cons.conf.idx', 'euribor3m', 'nr.employed']
```

```
scaler = StandardScaler()
bank_data[numerical_values] = scaler.fit_transform(bank_data[numerical_values])
```

```
[216]: bank_data.dtypes
```

```
[216]: age                float64
duration            float64
campaign            float64
pdays              float64
previous            float64
emp.var.rate        float64
cons.price.idx      float64
cons.conf.idx       float64
euribor3m           float64
nr.employed         float64
y                   int32
job_blue-collar     uint8
job_entrepreneur    uint8
job_housemaid       uint8
job_management      uint8
job_retired         uint8
job_self-employed   uint8
job_services        uint8
job_student         uint8
job_technician      uint8
job_unemployed      uint8
job_unknown         uint8
marital_married     uint8
marital_single      uint8
marital_unknown     uint8
education_basic.6y  uint8
education_basic.9y  uint8
education_high.school uint8
education_illiterate uint8
education_professional.course uint8
education_university.degree uint8
education_unknown   uint8
default_unknown     uint8
default_yes         uint8
housing_unknown     uint8
housing_yes         uint8
loan_unknown        uint8
loan_yes            uint8
contact_telephone   uint8
month_aug           uint8
month_dec           uint8
month_jul           uint8
```

```

month_jun            uint8
month_mar            uint8
month_may            uint8
month_nov            uint8
month_oct            uint8
month_sep            uint8
day_of_week_mon      uint8
day_of_week_thu      uint8
day_of_week_tue      uint8
day_of_week_wed      uint8
poutcome_nonexistent uint8
poutcome_success     uint8
dtype: object

```

Model Building

```

[217]: #Train test split
#train-test split
X = bank_data.drop('y', axis=1)
y = bank_data['y']
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.
↪2, random_state=42)

```

```

[218]: #Model training
model = DecisionTreeClassifier()
model.fit(X_train, y_train)

```

```

[218]: DecisionTreeClassifier()

```

Hyperparameter Tuning

```

[219]: #Grid Search
param_grid = {
    'max_depth': [3, 5, 7, 9, 11],
    'min_samples_split': [2, 5, 10],
    'criterion': ['gini', 'entropy']
}
model_grid = GridSearchCV(model, param_grid, cv = 3, n_jobs=-1, verbose=2)
model_grid.fit(X_train, y_train)
print("\n Best Parameters:", model_grid.best_params_, "\n Best estimators:",
↪model_grid.best_estimator_, "\n Best Score: ", model_grid.best_score_)

```

Fitting 3 folds for each of 30 candidates, totalling 90 fits

```

Best Parameters: {'criterion': 'gini', 'max_depth': 5, 'min_samples_split': 2}
Best estimators: DecisionTreeClassifier(max_depth=5)
Best Score: 0.9131411780155859

```



```
[220]: #Model Predictions
y_pred = model_grid.predict(X_test)
y_pred
```

```
[220]: array([0, 0, 0, ..., 0, 1, 0])
```

```
[221]: #Calculating accuracy
Accuracy = accuracy_score(y_pred,y_test)
Accuracy
```

```
[221]: 0.9150279193979121
```

Our model is 91.5% accurate

```
[222]: # Evaluation metrics
print(confusion_matrix(y_test, y_pred))
```

```
[[7031  272]
 [ 428  507]]
```

The confusion matrix shows the following:

True Negatives (TN): 7,031 - These are the number of correctly predicted negative instances (Predicted Negative and Actual Negative).

False Positives (FP): 272 - These are the number of instances that were predicted as positive but were actually negative (Predicted Positive but Actual Negative).

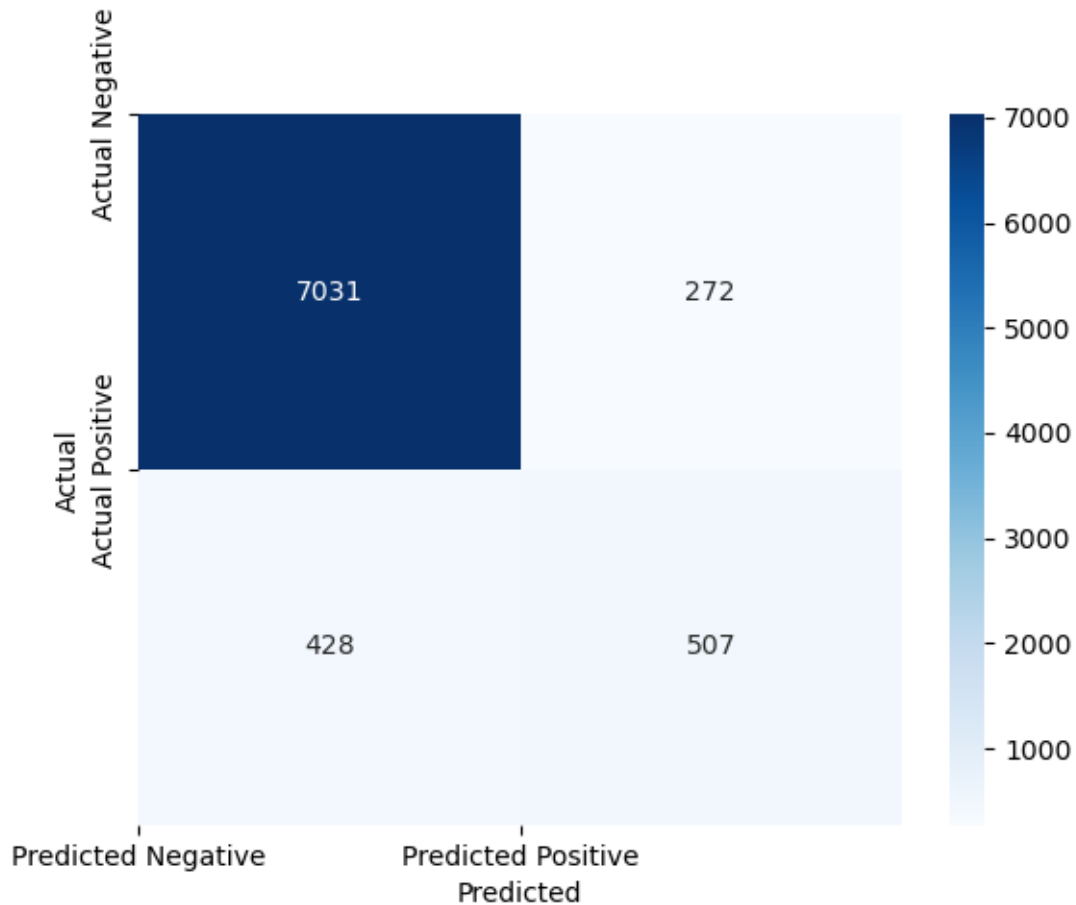
False Negatives (FN): 428 - These are the number of instances that were predicted as negative but were actually positive (Predicted Negative but Actual Positive).

True Positives (TP): 507 - These are the number of correctly predicted positive instances (Predicted Positive and Actual Positive).

```
[223]: #Classification Report
print(classification_report(y_test, y_pred))
sns.heatmap(confusion_matrix(y_test, y_pred), annot=True, fmt='d', cmap=
↳ 'Blues')
plt.xlabel('Predicted')
plt.ylabel('Actual')
plt.xticks([0, 1], ['Predicted Negative', 'Predicted Positive'])
plt.yticks([0, 1], ['Actual Negative', 'Actual Positive'])
plt.show()
```

	precision	recall	f1-score	support
0	0.94	0.96	0.95	7303
1	0.65	0.54	0.59	935
accuracy			0.92	8238
macro avg	0.80	0.75	0.77	8238

weighted avg 0.91 0.92 0.91 8238



The classification report shows the following:

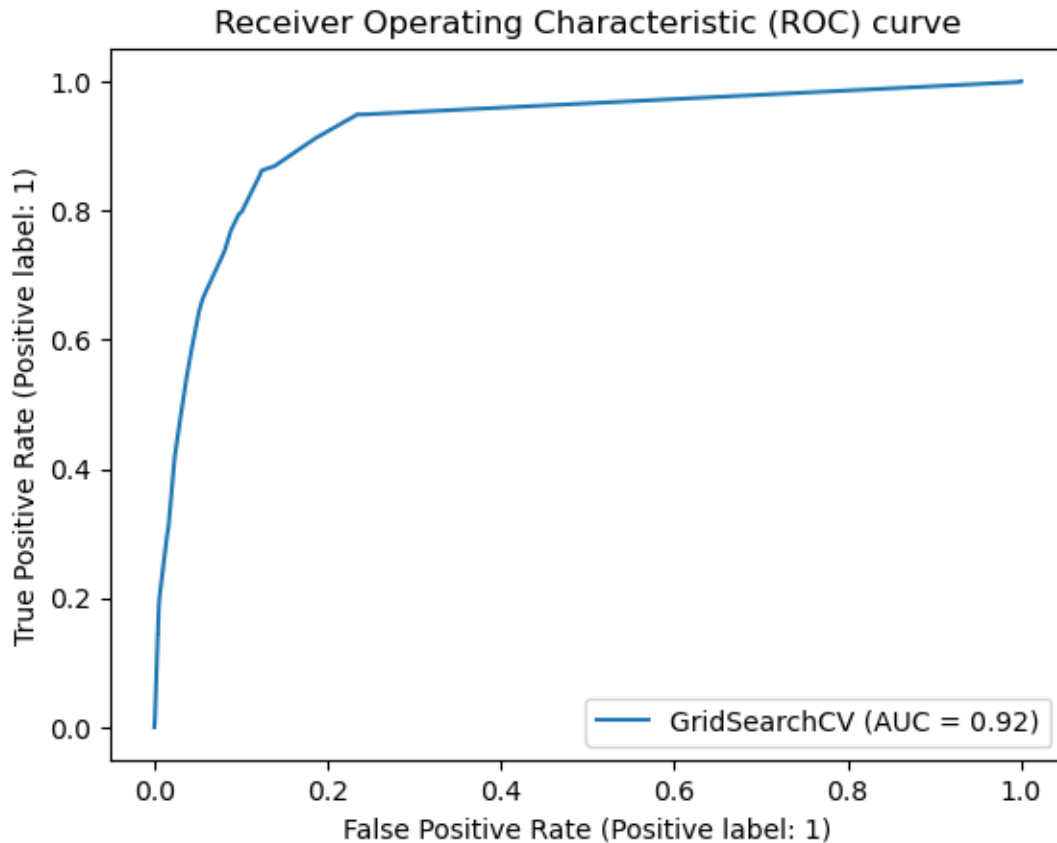
For the positive class (1),the precision is 0.65, which means that 65% of the instances predicted as positive were actually positive

For the positive class (1), the recall is 0.54, which means that the model correctly identified 54% of the actual positive instances.

The overall accuracy of the model is 0.92, which means that the model correctly classified 92% of the instances.

```
[224]: #ROC display curve
fpr,tpr, thresholds = roc_curve(y_test,y_pred)
RocCurveDisplay.from_estimator(estimator= model_grid,X = X_test, y =y_test)
plt.title("Receiver Operating Characteristic (ROC) curve")
```

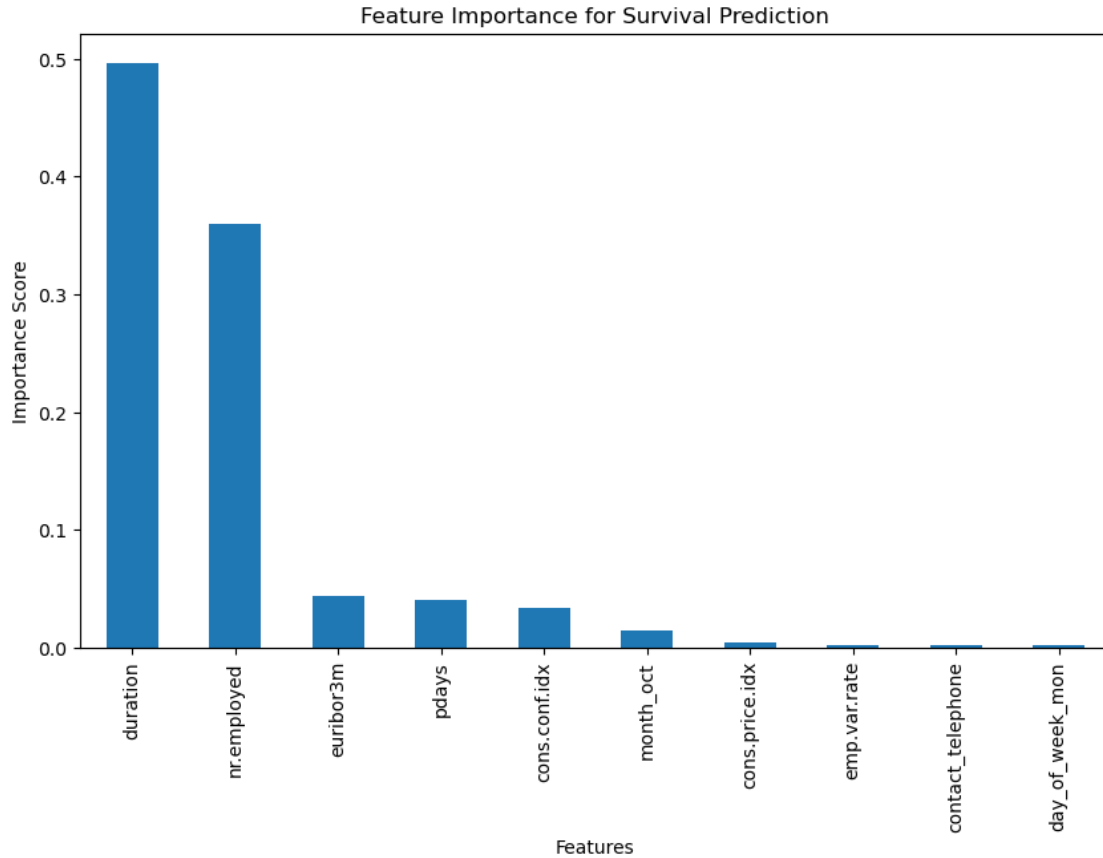
```
[224]: Text(0.5, 1.0, 'Receiver Operating Characteristic (ROC) curve')
```



```
[225]: #Feature Importance
best_dt = model_grid.best_estimator_ # Retrieve the best estimator from
↳ RandomizedSearchCV
features = X.columns

# Get feature importances from the best RandomForestClassifier model
feature_importances = best_dt.feature_importances_
feature_importances = pd.Series(feature_importances, index=features)
feature_importances = feature_importances.sort_values(ascending=False).head(10)
plt.figure(figsize=(10, 6))
feature_importances.plot(kind='bar')
plt.title('Feature Importance for Survival Prediction')
plt.xlabel('Features')
plt.ylabel('Importance Score')
```

```
[225]: Text(0, 0.5, 'Importance Score')
```



The bar plot shows the relative importance of each feature in the model's predictions. Features with higher importance values have a greater influence on the model's output, indicating that they are more significant predictors.

Conclusion:

The top features with the highest importance scores represent the key drivers or most influential factors in predicting the target variable. This information can help focus resources and decision-making on the areas that have the greatest impact.

The business can enhance its marketing campaign by focusing on the most influential features identified in the analysis. This can help improve the effectiveness and efficiency of the marketing efforts.

The business can use the feature importance information to optimize its marketing processes, such as targeted marketing campaigns, customer segmentation, and resource allocation.

Features with low importance scores may indicate areas where the business can streamline operations, reduce unnecessary investments, or explore alternative strategies. This information can help the business allocate resources more effectively.

By leveraging the insights from the feature importance analysis, the business can make more informed decisions, optimize its marketing processes, and enhance its overall marketing campaign to

ensure that the number of term deposit subscriptions increase.