

# EL MEHDI ER. RAJI

+212 651 925 000

[elmehdiworkemail@gmail.com](mailto:elmehdiworkemail@gmail.com)

[www.linkedin.com/in/mehdi-erraji](https://www.linkedin.com/in/mehdi-erraji)

Agadir, Souss Massa 80000 Morocco

220 Drarga Agadir

## PROFESSIONAL SUMMARY

---

Technologically-inclined IT Service Desk Technician with more than 3 years of experience with hardware support and maintenance of technical equipment. Proven analytical and problem-solving abilities for prioritizing and executing tasks in high-pressure environment. Working technical knowledge of current operating systems, software, and standards.

## SKILLS

---

- Hardware repair
- Read technical manuals
- Support end-users
- Motivation
- Testing and debugging
- Resolve technical problems
- Multitasking
- team work

## EXPERIENCE

---

**Full Stack Developer Intern, The National Electricity and Water Office, Mar 2022 - Jul 2022, Agadir**

- Built front-end of applications through appealing visual design.
- Presented innovative ideas to improve systems, processes, or services and new perspectives based on independent research.
- Researched problems discovered in testing or production and developed solutions.
- Design and create data bases.
- Create a full stack web application using PHP stack.

**Internship Student, Moroccan Packaging Company -Fantasia, Apr 2021 - Jul 2021, Inzegan**

- Answered incoming calls and directed messages to correct party.
- Supported office staff by processing correspondence, documents, and reports. Scheduled meetings and assisted in making travel arrangements.
- Communicated regularly with external and internal customers to understand and meet their needs.
- Reviewed accounts daily to determine the areas in need of improvement and strategies for correcting faults.

## EDUCATION

---

Certification, Software engineering	Feb 2023 - Feb 2024
-------------------------------------	---------------------

Alx Africa

Bachelor's degree, computer science	Sept 2022 - Dec 2024
-------------------------------------	----------------------

Ibn Zohr University - Agadir, Morocco

University degree in technology, Computer science	Jun 2022
---	----------

Superior School of Technology - Guelmim, Morocco

High School Diploma, science math	Jul 2020
-----------------------------------	----------

Haj Seid Hight school - Agadir, Morocco

## LANGUAGES

---

Arabic: Native

French: Advanced

English: Advanced

