

EL MEHDI ER. RAJI

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Agadir, Souss Massa 80000 Morocco

220 Drarga Agadir

PROFESSIONAL SUMMARY

Technologically-inclined IT Service Desk Technician with more than 3 years of experience with hardware support and maintenance of technical equipment. Proven analytical and problem-solving abilities for prioritizing and executing tasks in high-pressure environment. Working technical knowledge of current operating systems, software, and standards.

SKILLS

- Hardware repair
- Read technical manuals
- Support end-users
- Motivation
- Testing and debugging
- Resolve technical problems
- Multitasking
- team work

EXPERIENCE

Full Stack Developer Intern, The National Electricity and Water Office, Mar 2022 - Jul 2022, Agadir

- Built front-end of applications through appealing visual design.
- Presented innovative ideas to improve systems, processes, or services and new perspectives based on independent research.
- Researched problems discovered in testing or production and developed solutions.
- Design and create data bases.
- Create a full stack web application using PHP stack.

Internship Student, Moroccan Packaging Company -Fantasia, Apr 2021 - Jul 2021, Inzegan

- Answered incoming calls and directed messages to correct party.
- Supported office staff by processing correspondence, documents, and reports. Scheduled meetings and assisted in making travel arrangements.
- Communicated regularly with external and internal customers to understand and meet their needs.
- Reviewed accounts daily to determine the areas in need of improvement and strategies for correcting faults.

EDUCATION

Certification, Software engineering Feb 2023 - Feb 2024

Alx Africa

Bachelor's degree, computer science Sept 2022 - Dec 2024

Ibn Zohr University - Agadir, Morocco

University degree in technology, Computer science Jun 2022

Superior School of Technology - Guelmim, Morocco

High School Diploma, science math Jul 2020

Haj Seid Hight school - Agadir, Morocco

LANGUAGES

Arabic: Native

French: Advanced

English: Advanced