Functional and Non-Functional Requirements

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Contents

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Functional Req.

- Specific features and capabilities of a system or product

- Must meet the needs of its users or customers

- Examples include user login, data search, and file upload etc.

Non-Functional Req.

- The characteristics of a system or product that do not relate to specific functionality

- Rather relate to how well the system or product performs

- Examples include performance, security, and scalability, etc.

How to gather requirements?

Requirement Gathering Techniques

Questionnaire

Req. gathering techniques January 29, 2023

Requirement Gathering Techniques

Questionnaire

Interview

Req. gathering techniques

January 29, 2023

Requirement Gathering Techniques
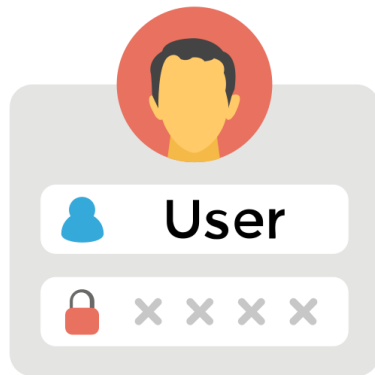
Questionnaire
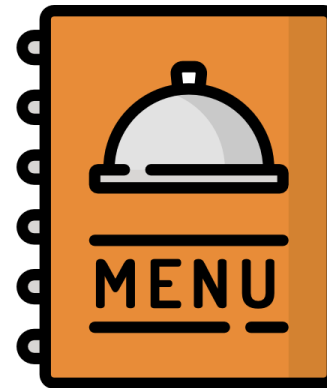
Interview

JAD

Case Study (BBFC)

- Food delivery application
- <u>**Potential users:**</u> Admin, Consumer/Customer, Restaurant Owner, Delivery Person
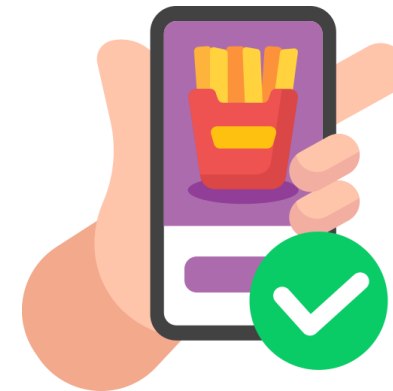
Potential Functional Req. (Customer's POV)

Sign up & Log in

Browse & View Menu

Place Order

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Potential Functional Req. (Customer's POV)

Track Order

View & Modify Order

Rate & Review

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Potential Functional Req. (Owner's POV)

Manage Menu, Pricing & Inventory

View & Manage Orders

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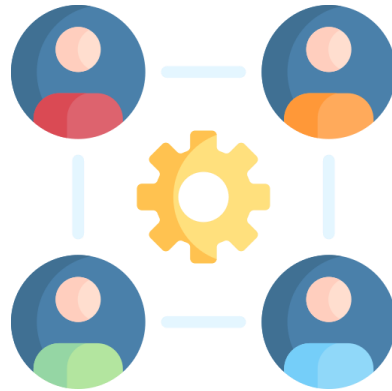
Potential Functional Req. (Delivery Person's POV)
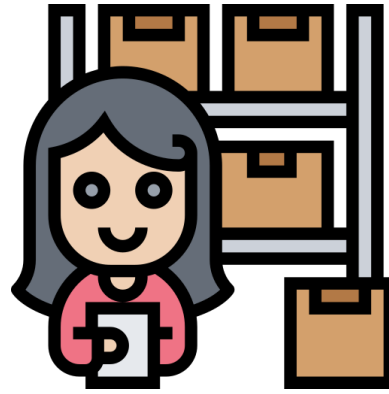
View Delivery
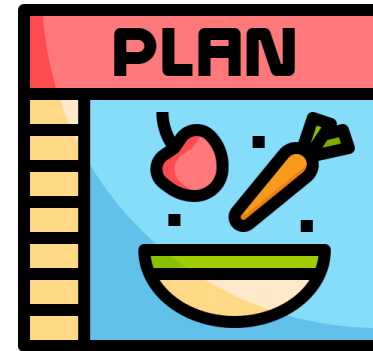

Manage Delivery

Potential Functional Req. (Admin's POV)

View & Manage Users

Manage Restaurant

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What are some of the probable *questions* to ask the users?

Sample Questions (For Customers)

- How important is the ability to create an account and log in to the app to you?

- How important is the ability to browse and view menus and pricing information for different restaurants to you?

- How important is the ability to place orders and pay for them online to you?

- How important is the ability to track your order status in real-time to you?

- How important is the ability to view and modify past orders to you?

- How important is the ability to rate and review restaurants and orders to you?

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Sample Questions (For Owners)

- As a restaurant manager, how important is the ability to manage menus, pricing, and inventory to you?

- As a restaurant manager, how important is the ability to view and manage orders to you?

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Sample Questions (For Delivery Person and Admins)

- As a delivery driver, how important is the ability to view and manage deliveries to you?

- As an administrator, how important is the ability to manage users, restaurants, and deliveries to you?

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Potential Non-Functional Req.

Quick Response Time (less than 2 seconds when displaying menus and pricing information)

System must be able to handle a minimum of 10,000 concurrent users
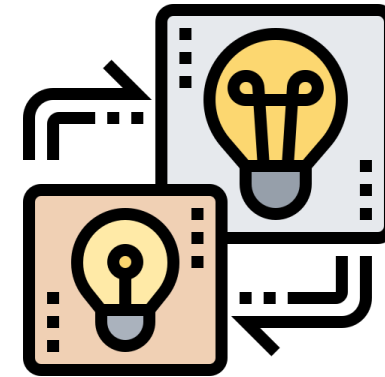
System must be available 99.99% of the time

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Potential Non-Functional Req.

System must be secure and protect users' personal and financial information

System must be compatible with multiple devices and platforms (iOS, Android, web)

System must be scalable to accommodate an increasing number of users and orders and must be able to handle large amount of data

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What are some of the probable *questions* to ask the users?

Sample Questions

- How quickly would you like the app to respond when displaying menus and pricing information?

- How many concurrent users do you expect the app to handle at one time?

- How much availability do you expect from the app (e.g., 99%, 99.9%, 99.99%)?

- How important is the security and protection of your personal and financial information on the app to you?

- What devices and platforms do you typically use and how important is it for the app to be compatible with them?

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Sample Questions

- How important is accessibility for people with disabilities to you when using the app?

- How important is scalability for the app to handle increasing number of users and orders?

- How much data do you expect the app to handle and how important is it for the app to be able to handle large amounts of data?

- How important is it for the app to provide detailed reports on sales, deliveries and customer behavior?

Thank you